

Stratus Language Interpreter Caregility – iPad



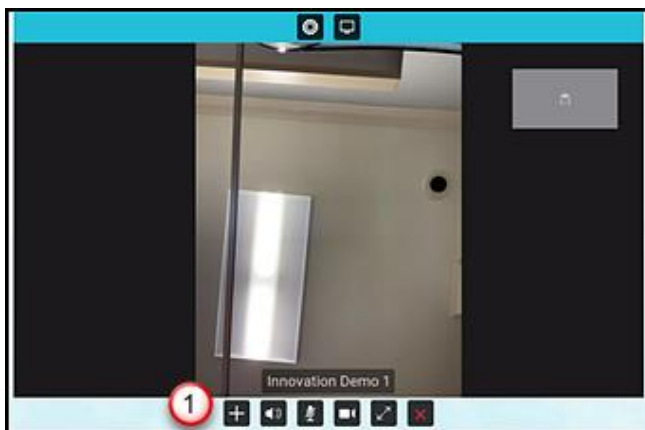
Audience: Inpatient Virtual Providers and Nurses

Accessing Interpreter Services on iPads

This feature provides interpretation assistance for the forty languages listed below.

Stratus Video Available Languages				
Ask your patients to indicate which language they speak.				
ASL American Sign Language	አማርኛ Amharic	العربية Arabic	Հայերեն Armenian	বাংলা Bengali
bosanski Bosnian	ဗမာစကား Burmese	កម្ពុជា Cambodian	廣東話 Cantonese	CDI/ASL CDI/ASLTeam
hrvatski Croatian	فارسی Farsi	français French	ગુજરાતી Gujarati	kreyòl ayisyen Haitian Creole
हिन्दी Hindi	hmong Hmong	日本語 Japanese	ကဵု Karen	한국어 Korean
普通话 Mandarin	नेपाली Nepali	پښتو Pashto	فارسی Persian	polski Polish
português (BRA) Portuguese (BRA)	português (EU) Portuguese (EU)	ਪੰਜਾਬੀ Punjabi	Română Romanian	русский Russian
srpski Serbian	soomaali Somali	español Spanish	kiswahili Swahili	tagalog Tagalog
ትግርኛ Tigrinya	Türk Turkish	Українська Ukrainian	اردو Urdu	tiếng Việt Vietnamese

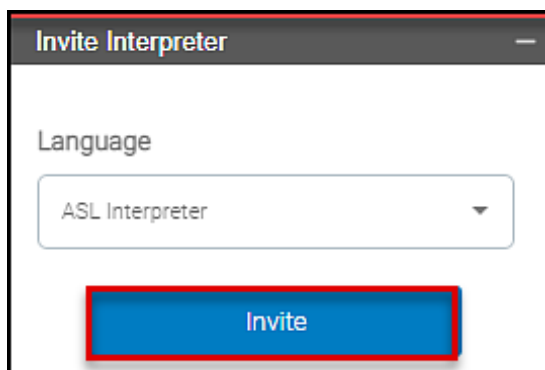
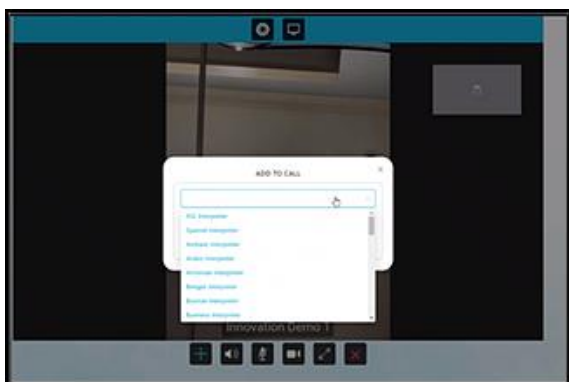
1. To request interpreter services for the visit, click the **plus sign** on the bottom-left side of the screen.
2. On the **Add to Call** screen, click **Interpreter**.



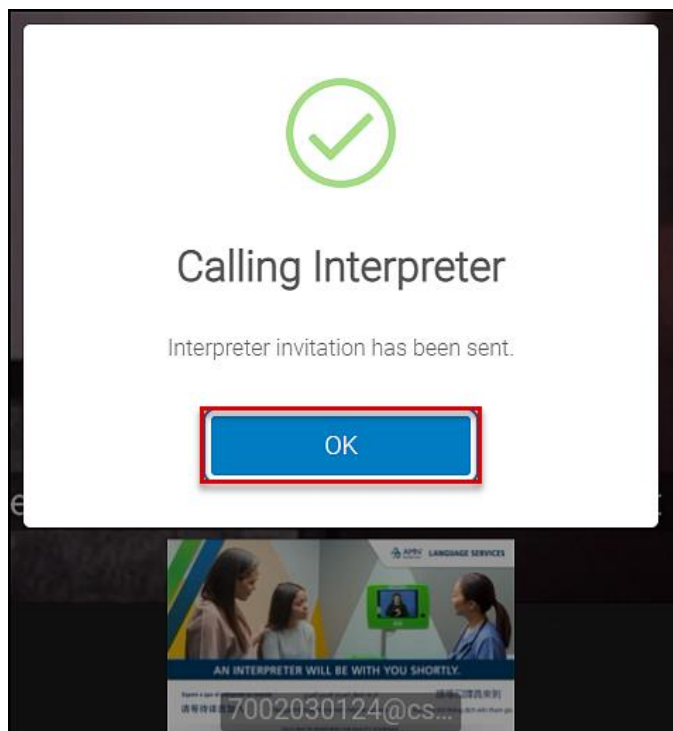
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3. On the **Invite Interpreter** screen, select the language you need interpreted from the dropdown menu. Click the **Invite** button to submit your request for interpretation assistance.



4. A pop-up will appear confirming the invitation has been sent. Click **OK**.



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5. A new participant window will appear in your current video session. Allow 30-45 seconds for the interpreter to join.



For training videos and tip sheets, visit <https://it.houstonmethodist.org/telemedicine-training/>.

For issues, email the IT Service Desk at itsupport@houstonmethodist.org.

If you have an urgent issue, please call the IT Service Desk at 832.667.5600 and ask for the Virtual Health team to be paged.