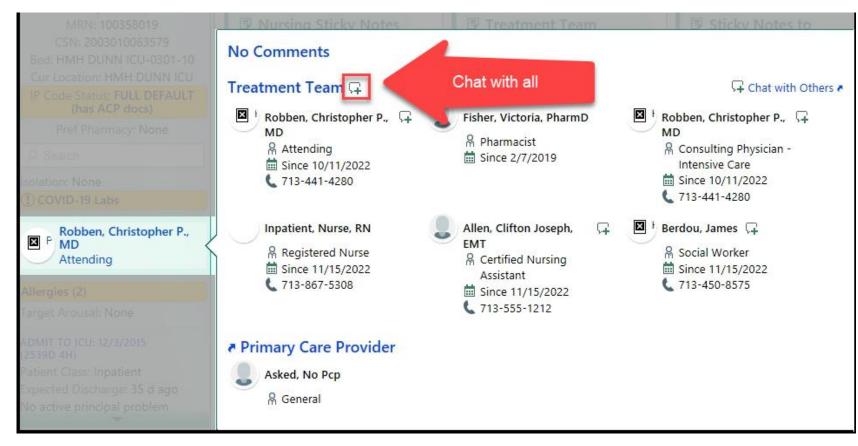
## Secure Chat 'Chat with All' Option Removed



## Removing 'Chat with All'



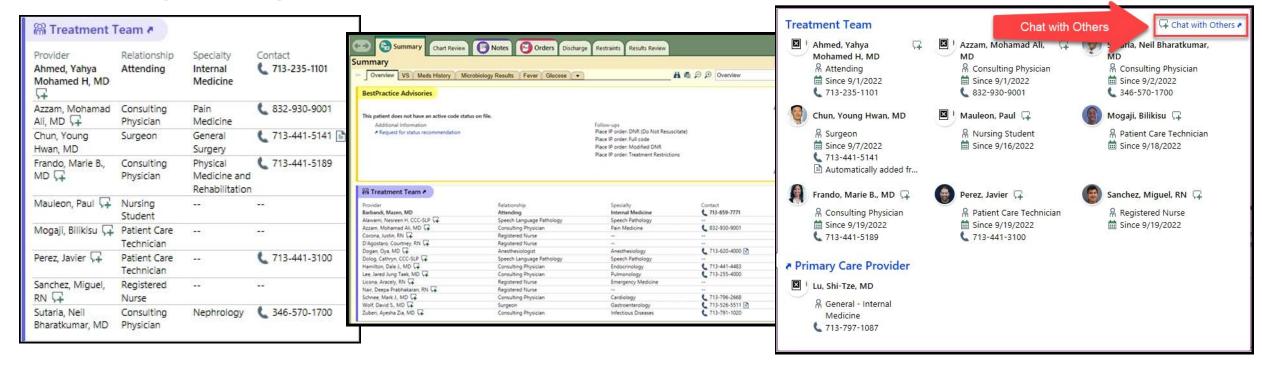
- On Tuesday, Jan. 24, the "chat with all" option will be removed.
- It's not necessary to chat with the whole team, when you only need to communicate with 1-2 team members.



## Respect Other Group Members



- Avoid group messages whenever possible.
- Send group messages only to individuals who need the information and avoid sending messages to entire teams.



**Note: Chat with Others** opens a new Secure Chat conversation with the patient's chart attached and the **To:** field blank.

## **Chatting with Treatment Team**



- Chat only with those who need to receive the message.
- When you attach a patient's chart to a new Secure Chat message, the treatment team and care team members automatically populate in the dropdown, so you can easily select only those who need to receive the message.

