

# PHYSICIAN CONNECT All Providers



## Inpatient Providers

### Dragon Handheld PowerMic Will Change to Remote Audio Device on Inpatient SSO Workstations

Dragon handheld PowerMic on **single sign-on (SSO) workstations at all campuses** will change, due to a recent update.

- **HMH:** Starting between 2-3:30 a.m. Sunday, May 15
- **HMSL, HMTW, HMWB:** Starting between 1-3 a.m. Sunday, May 22
- **HMB, HMCCH, HMCL and HMW** have already implemented this change.

#### Important

During this time frame, your machine will automatically reboot. If you're on an SSO workstation, you'll receive a warning message **10 minutes before the reboot**, advising you to save your work. **Make sure you save your work.** Once your workstation completes the reboot, sign back in. You'll now select **Remote Audio Device** instead of PowerMic-NS — it will no longer display.



## Ways to Reach IT

### Physician Service Desk:

- 832.667.5555
  - Press 1 for Epic/clinical workflows.
  - Press 2 for all other issues, such as computer/printer and non-clinical issues.

- [itsupport@houstonmethodist.org](mailto:itsupport@houstonmethodist.org)

**Houston Methodist IT Website for Physicians:**

- [it.houstonmethodist.org/physicians](http://it.houstonmethodist.org/physicians)

**Telemedicine Resources and Training:**

- [it.houstonmethodist.org/telemedicine-training](http://it.houstonmethodist.org/telemedicine-training)



INFORMATION TECHNOLOGY