

## Rover Zebra Smartphone Upgrade

*Downtime: 1-3 a.m. Wednesday, April 27*

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### Keep your devices charged and turned on

A Rover Zebra smartphone upgrade is coming **1-3 a.m. Wednesday, April 27** for all hospitals systemwide. Be sure your Zebra smartphone is turned on with the battery charged before the downtime. Otherwise, your phone won't receive the upgrade.

#### Your individual downtime – five to 10 minutes

- Your individual downtime will last about five to 10 minutes, and Rover will drop what you have in progress during this time. You can still use your phone for calls, but use Epic on workstations for documentation.

#### After your individual downtime – pick up where you left off

- After the upgrade, activate Rover. For the **End User License Agreement**, tap **Accept**, then log in as usual. When you log back in, Rover will prompt you about incomplete work. You can then continue documenting where you left off.

#### What's new

- Administration details for one medication in the cart won't copy and file to other medications in the cart.

#### Rover reminders

- **Prevent accidental pocket dials:** Lock your screen before putting the phone in your pocket. To lock your screen, press the **Power** button once.
- **Disinfect your device carefully:** When using the PDI Sani-Cloth wipes (red top), avoid saturating the phone with liquid.

For more information and tip sheets, [visit it.houstonmethodist.org/rover](http://visit.it.houstonmethodist.org/rover). For questions, contact the IT Service Desk.

#### Ways to Reach IT

- [itsupport.houstonmethodist.org](http://itsupport.houstonmethodist.org)
- IT Service Desk: 832.667.5600
- [itsupport@houstonmethodist.org](mailto:itsupport@houstonmethodist.org)