

For Epic Registration Staff Guarantor's Patient Field Mismatch Formerly Associated Patient Field - Updated Tip Sheet

If the **Guarantor** and the **Guarantor's Patient's Demographic** information (name, SSN, DOB and sex) aren't the same, a warning message will display on the guarantor verification record of the registration checklist. Incorrect information entered in the **Guarantor's Patient** field could cause patients not responsible for the guarantor to view the guarantor's information in **MyChart**. The information should be corrected to complete guarantor verification.

View this updated tip sheet for more information.