

Caregility Telerounding Staff Workflow

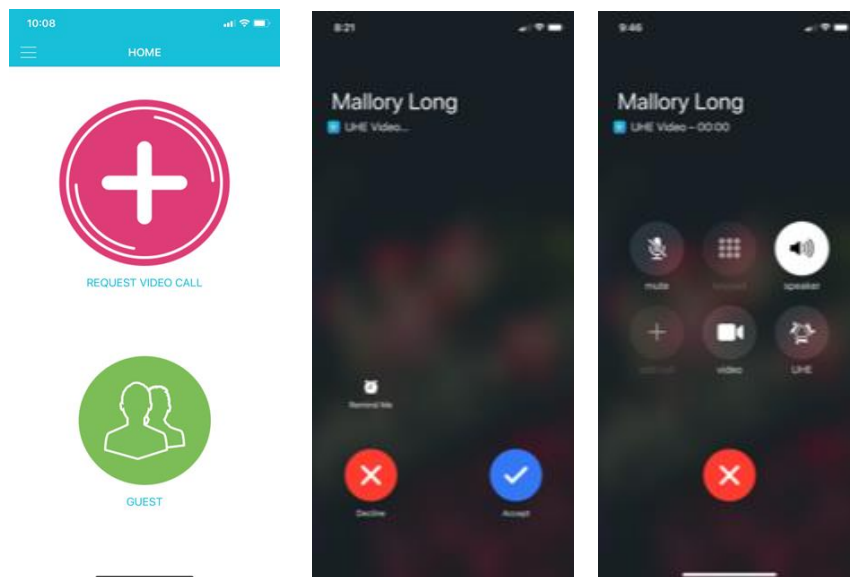


Audience: Inpatient Clinicians and Staff

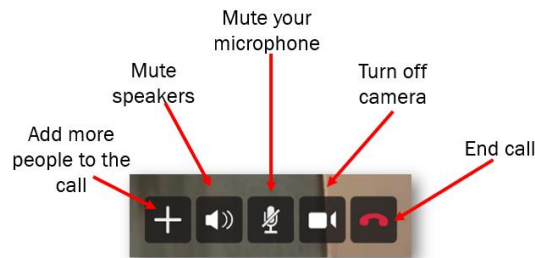
Caregility – Telerounding iPad

Accepting Inbound Calls

- Mobile iPads are locked down to the Caregility (UHE) app.
- Staff can accept inbound calls from physicians for consults.
- iPads aren't setup to answer automatically.



- Once in the call, staff can mute mic/camera and add participants.



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Call method: Participants without accounts

- If a participant doesn't have a Caregility account, the Ops Center will facilitate the call.
- Bedside staff will open the Caregility app on the iPad and select the pink **Request Video Call** icon.
- **Bedside staff:** Be sure to have other participant's name and mobile phone/email available.
- You'll be placed into the virtual waiting room while a request is sent to the Ops Center.
- An Ops Center agent will answer and ask for the additional participant's information.
- Once the other participant joins the call, the Ops Center agent will disconnect.

