

ROVER ZEBRA QUARTERLY UPGRADE

All hospitals except HMSL

Downtime, Tuesday, Aug. 3, 1 - 8 a.m.

Keep your phone fully charged and turned on

The Rover Zebra smartphone upgrade is **Tuesday, Aug. 3, 1 - 8 a.m.** for all hospitals except Houston Methodist Sugar Land Hospital. This quarterly upgrade is a critical preparation for the **Aug. 15 Epic Update**.

Be sure your Zebra smartphone is turned on with the battery charged before your downtime. Otherwise your phone won't receive the Epic Update and won't function properly.

Your individual downtime – five to 10 minutes

- Your individual downtime will last about five to 10 minutes. You can still use your phone for calls, but use Epic on workstations for documentation.

After your individual downtime – pick up where you left off

- Rover will drop what you have in progress during your five to 10 minutes of downtime.
- When you log back in, Rover will prompt you about incomplete work. You then can continue documenting where you left off.
- After the upgrade, activate Rover. For the End User License Agreement, tap Accept. Then login as usual.

What's new

- In addition to updating the Rover app, the upgrade includes a banner at the top of the login screen on your Zebra phone and in Epic on a workstation.

For more information and tip sheets, visit it.houstonmethodist.org/rover.

