

## Rover Zebra Smartphone Upgrade

*Downtime: Tuesday, Aug. 3, 1 - 8 a.m.*

*(All hospitals, except HMSL)*

**Keep your device fully charged and on from 1 - 8 a.m.**

The Rover Zebra smartphone upgrade is **Tuesday, Aug. 3 from 1 - 8 a.m.** for all hospitals except Houston Methodist Sugar Land Hospital. This quarterly upgrade is a critical preparation for the Aug. 15 Epic Update.

### How to prepare — phone on, battery charged

- Be sure your Zebra smartphone is **turned on with the battery fully charged.**
- Otherwise, your phone won't receive the Epic Update and won't function properly.

### Your individual downtime — five to 10 minutes

- Your individual downtime will last about five to 10 minutes. You can still use your phone for calls, but use Epic on workstations for documentation.

### After the upgrade

- Activate the Rover app. For the **End User License Agreement**, tap **Accept**. Then login as usual.

### What's new

- In addition to updating the Rover app, the upgrade includes a banner at the top of the Rover login screen on your Zebra phone and in Epic on a workstation.



For more information and tip sheets, visit [it.houstonmethodist.org/rover](http://it.houstonmethodist.org/rover).

### Questions?

- [it.houstonmethodist.org/rover](http://it.houstonmethodist.org/rover)
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