

MyMethodist Patient Tablet Language Assistance App

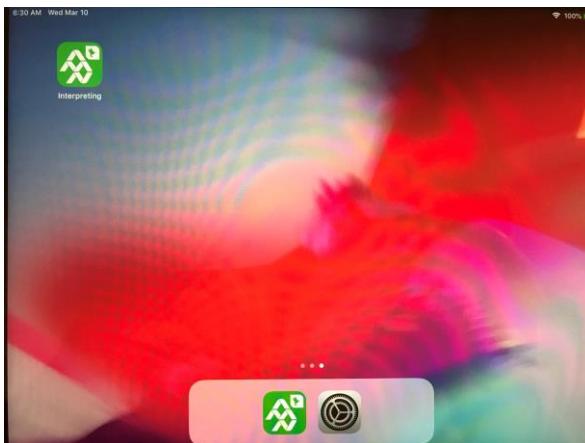


Audience: Inpatient Providers and Clinicians

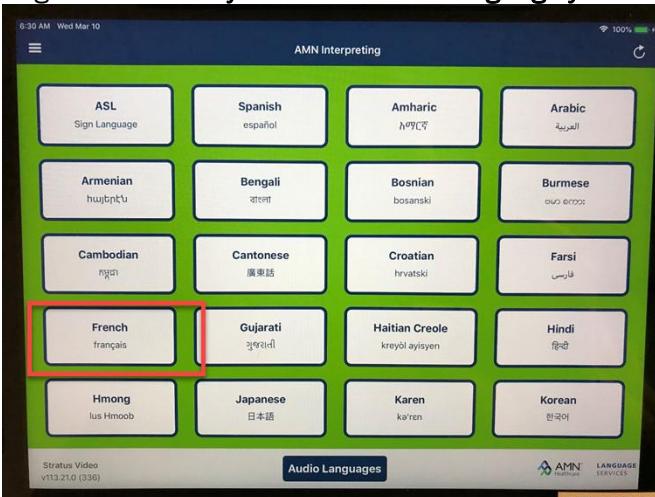
Accessing the **AMN/Stratus** language assistance app on the **MyMethodist Patient** tablet and how to document when you've used the app.

Access and Documentation

1. Go to the **AMN/Stratus** app on the **MyMethodist Patient** tablet. Click the **icon** to start the application.



2. Once loaded, you'll see the language menu – click the language you need. **Note:** If you don't know which language to select, the patient can help identify which language. The translated version is located below the English version. **If you don't see the language you need, go to step 5.**



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- Once you've selected the language, you'll go through a short, five-second video of what to expect with the **Video Remote Interpretation** process.



- You'll be connected to an interpreter of the language you chose. **Note:** For documentation purposes, the interpreter's name and ID# are displayed on the screen.



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5. If you don't see the language you need:

- Click the **Audio Languages** button at the bottom. This will give you more language options but are provided in audio only.
- These additional languages will use the same audio speakers and microphones from the tablet, but you won't have a video.
- You'll document these calls as **Over the Phone Interpretation (OPI)**.

