

Portfolio	Department	Unit	Ticket Queue	Queue Manager Name
Clinical	ECI/Lab/MDI	MDI		Melita Howell
Infrastructure	Field Ops	Field Ops PO/RI	Field Ops PO/RI	Mark Easow
Infrastructure	Field Ops	Field Ops PO/RI	HMH Communications	Donovan Lindsey
Infrastructure	Field Ops	Field Ops Clinical		Boston Terrial
Infrastructure	Field Ops	Field Ops Corp		Boston Terrial
Clinical	Clinical Ancillary	OpTime/Anes		Cara Dean
Clinical	Clinical Ancillary	OpTime/Anes		Joyce Paul Maria
Ambulatory	Physician Initiatives	Dragon		Nhan Tran
Clinical	Clinical Epic	ASAP ClinDoc/Stork	Epic ClinDoc, Epic Stork, Epic ASAP, Epic PDI	Heather K. Poorman
Clinical	ECI/Lab/MDI	Lab		Melissia Chamberlain
Business	Corporate Business	ERP Fin/SCM	MARS PS-FMS	Daniel Needham
Business	Patient Financial	Hosp Billing	EPIC Hospital Billing, EPIC Hospital Insurance Claims	Darren Chumbley
Infrastructure	Comms/Support	Help Desk	Help Desk	John Herron
Infrastructure	Comms/Support	Help Desk	Voice Middleware, Everbridge and CGAdmin groups	Lisa Garcia
Infrastructure	Tech Apps	Integration		Marsha Parks
Business	HMAI	HMAI Operations		Ernest Lee
Clinical	Clinical Ancillary	Radiant		Anna Macek
Clinical	Clinical Ancillary	Radiology		Conrad Zeisig
Clinical	Clinical Ancillary	RadOnc		Jordan Kahan
Infrastructure	Tech Apps	Server Engr		Kyle Nguyen
Infrastructure	Tech Apps	Server Engr		Robert Groux
Business	Patient Financial	Revenue Cycle	Revenue Cycle and Epic HIM	Natania Moody
Business	Patient Financial	Prof Billing	EPIC Claims Professional Billing, EPIC Professional Billing, EPIC Research	LaKisha Daniels
Infrastructure	I4. Report & Analytics	Reporting	Reporting	Tyronne Mitchell
Infrastructure	Shared Sup Serv	Distr Center		Danny Passmore
Infrastructure	Shared Sup Serv	Shared Sup Serv		Danny Passmore
Business	Patient Access & Web	Intel Autom		Tracy Hou
Business	Patient Access & Web	Epic Cadence		Angie Gomolka
Business	Patient Access & Web	Epic Grand Central		Shayla Garry
Business	Patient Access & Web	Web Services		Sandie Watts
Infrastructure	Field Ops	Field Ops SL		Lien T. Nguyen
Infrastructure	Comms/Support	Training		David van Gorder
Infrastructure	Comms/Support	Comms/CM		Alison Ruffin
Ambulatory	Pharmacy	Pharmacy IT	Pharmacy	Amber Coronado
Ambulatory	Pharmacy	Epic Willow	Willow	Amber Coronado
Ambulatory	Pharmacy	Epic Orders	Orders	Marina Klimovich
Ambulatory	Pharmacy	Epic Beacon	Beacon	Noemi Garcia
Ambulatory	Pharmacy	Epic Security	Epic Security	Noemi Garcia
Business	HMAI	HMAI App Dev		Curt Marcellin
Clinical	Clinical Ancillary	Cardiology	EPIC Cupid, Cardio	JJ Cruz
Business	HMAI	HMAI Clin & Informatics		Muhammed Siddiqui
Infrastructure	Enterp Arch & Eng	Voice Engr	Voice Core, Call Center Team, Voice Middleware, Audio-Visual, IT-Construction	Edgar Toledo
Ambulatory	Physician Initiatives	Ambulatory Sys		Jorge Rodriguez
Infrastructure	Data Security	Data Security		John Pruski
Business	Corporate Business	MARS HCM	MARS PS-HCM	Mike Boeringa
Business	Corporate Business	IT BAS	IT Business Ancillary	Wilma Child
Infrastructure	Field Ops	Field Ops WH\CCH	Desktop - West Houston, Desktop - HM Continuing Care	Danny Foster
Infrastructure	Shared Sup Serv	Citrix	Citrix	Darrell Kankel
Infrastructure	Shared Sup Serv	Data Center	Data Center	Jeff Mais
Infrastructure	Field Ops	Field Ops HMCL	Desktop - HM Clear Lake	Andres Vela
Infrastructure	Enterp Arch & Eng	Network Eng		
Infrastructure	Tech Apps	Bus Sys Admin		Chris Magnussen
Infrastructure	Report & Analytics	Analytics	IT Business Intelligence	Arjun Raguraman
Infrastructure	Tech Apps	Clin Sys Admin		Chris Magnussen
Infrastructure	Enterp Arch & Eng	Open Sys/Storage/Sec		
Infrastructure	Tech Apps	Epic Cache		Chris Magnussen
Infrastructure	Tech Apps	Epic Environ		Chris Magnussen
Infrastructure	Tech Apps	End User Compute		
Infrastructure	Enterp Arch & Eng	Enterp Arch		
Innovation	Innovation	Innovation		