

HUDDLE NOTES

March 7 Epic Update – PB CBO

Updated Feb. 18, 2021

March 7 Epic Update Preparation

- Our next **Epic Update is rescheduled for Sunday, March 7**. This update includes features and enhancements to improve safety and quality of patient care, productivity and financial outcomes.
- ***Update Companions*** are now available for review. **These now include at-a-glance views of top changes for your role on the first page**, as well as summaries of new workflows and enhancements and guided activities.
- Easier to find your ***Companions*** – no more required acknowledgement button to click:
 - Epic Learning Home (press **F1** on your keyboard)
 - IT website (it.houstonmethodist.org/epicupdate/)
 - Targeted eNewsletters
- Practice in the Epic Playground using the ***Update Companion's*** guided activities. For Epic Playground access, review the [Epic Playground Logins guide](#).
- Planned Epic Downtime from **2 to 4 a.m. on Sunday, Mar. 7** for the Epic Update. Follow your standard [downtime instructions](#).
- Visit the [Epic Update web page](http://it.houstonmethodist.org/epicupdate/) (it.houstonmethodist.org/epicupdate/) for regular updates and resources.

Top Changes for PB CBO Staff

The most significant changes for your role with the Epic Update include:

- Guarantor Account Maintenance now has one Inquiry tab.
- Navigate the updated Claim Edit workqueues.
- More efficient charge review workqueues.
- Quickly review and act on transactions.
- Transfer to system-suggested guarantors.

Top Changes for PB CBO Leaders

The most significant changes for your role with the Epic Update include:

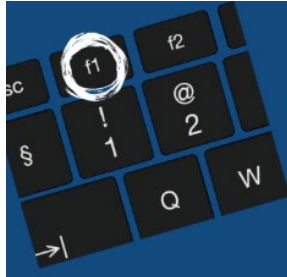
- Guarantor Account Maintenance now has one Inquiry tab.
- Navigate the updated Claim Edit workqueues.
- More efficient charge review workqueues.
- Report on COVID-19 information in Denials report.
- Quickly review and act on transactions.



HUDDLE NOTES

March 7 Epic Update – PB CBO

Updated Feb. 18, 2021



Press F1 on your keyboard while logged in to Epic

*to access your Update Companion
and the Epic Learning Home.*

