



# IT MATTERS



## In This Week's Issue:

### Trending in IT

#### Postponed:

- **Feb. 21 Epic Update Rescheduled**
- **HM Leads Way with COVID-19 Vaccines**
- **Outpatient Epic Rehab Module Launch**
- **SecureAuth Upgrade**
- **Rover Zebra Smartphone Upgrade**

### Epic Updates

- **Epic Change Freeze**
- **Epic Downtime**
- **Y90 Panel Updates**
- **Epic Media Manager Document Types Renamed or Consolidated**

## Trending in IT

### For All Epic Users

### Feb. 21 Epic Update Rescheduled to Sunday, March 7

The Epic Update and planned downtime scheduled for this Sunday, Feb. 21 are postponed until Sunday, March 7, due to the severe weather in our area. For more information, visit [it.houstonmethodist.org/epicupdate/](http://it.houstonmethodist.org/epicupdate/).



#### For Managers:

Please help your staff understand the top changes. Use the following role-specific materials to communicate with your team during meetings, huddles and rounding.

- [Meeting in a Box](#)
- [Huddle Notes](#)

## For Everyone

### **HM Leads the Way in COVID-19 Vaccines Documented in Epic**



According to Epic, HM is leading the way for the most people vaccinated for COVID-19 and documented in Epic across their global customer base. For Pfizer vaccines alone, we are ahead of the Epic community by over 40,000 vaccines and we have administered nearly 210,000 to date.

### **For All Outpatient Rehab Staff, Including Front Office Outpatient Epic Rehab Module Launch Postponed Until Sunday, March 7**

The Outpatient Epic Rehab Module launch scheduled for Sunday, Feb. 21, is postponed until **Sunday, March 7**, due to weather issues. We'll provide more details as soon as they're available.

### **All SecureAuth Users SecureAuth Upgrade Postponed**

The SecureAuth upgrade scheduled for Sunday, Feb. 21 is now scheduled for **Sunday, March 7**.

### **For All Rover Users (Except HMH) Rover Zebra Smartphone Upgrade Postponed**

Due to continued weather issues, the Rover Zebra smartphone upgrade scheduled for today, Thursday, Feb. 18, is postponed. This also impacts access to the PLY environment at all hospitals (except HMH who already completed the upgrade). We'll provide the new date and further details as soon as they're available.

## **Epic Updates**

### **For All Epic Users**

### **Some Epic Functionality Unavailable - Date Change**

**Wednesday, March 3 at 5 a.m. to Sunday, March 7 at 4 a.m.**

Some Epic functions will be unavailable, and no changes or enhancements will be made from **Wednesday, March 3 at 5 a.m. to Sunday, March 7 at 4 a.m.**

You'll still be able to work in Epic as usual, but you won't be able to do the following:

- Apply filters in **Chart Review**.
- Create, edit and share **NoteWriter** macros, **SmartPhrases** and **SmartLinks**.
- Create and edit **In Basket QuickActions**.

## For All Epic Users

### Epic Downtime - Date Change

*Sunday, March 7 from 2 to 4 a.m.*

In preparation for the Update, Epic will experience a planned downtime on **Sunday, March 7, from 2 to 4 a.m.** During the downtime, access **Epic Read-Only**.

**Note:** Data in Epic Read-Only is current until the downtime begins. You can't document or place orders in Epic Read-Only. For more details, review the [Planned Downtime Instructions](#).

## For Oncology Providers, Imaging and Scheduling Staff

### Y90 Panel Updates

*Effective Monday, Feb. 22*

To provide more clarity for ordering and performing exams, the Y90 panels for phase 1 and phase 2 are getting updated. Beginning **Monday, Feb. 22**, the new panels will clearly show which exams are needed in Epic and for which phase.

#### Phase 1

Y90 PHASE 1 PANEL Accept

Both Interventional Radiology and NM Y-90 SPECT studies are required for this order panel. Both exams must be scheduled for the same day.

HMH, HMB, HMSL and HMTW locations only.

IR Radioembolization  
Routine, 1 time imaging. First occurrence today at 1750  
Y90 Phase 1 panel, NM Y-90 SPECT (phase 1) is the second exam for this panel., Reason for Exam: y90 P

NM Y-90 PHASE 1 SPECT  
Routine, 1 time imaging. First occurrence today at 1750  
Y90 Phase 1 exam. IR Radio Embolization exam is the first order in this order panel., Reason for Exam: y90 P

#### Phase 2

HMH, HMB, HMSL and HMTW locations only.

IR Radioembolization  
Routine, 1 time imaging, First occurrence today at 1753  
Y90 Phase 2, Reason for Exam: y90 P

NM Y90 Micro Spheres Therapy  
Routine, 1 time imaging, First occurrence today at 1753  
Y90 Phase 2, Day 1, Reason for Exam: y90 P

NM Y-90 PHASE 2 SPECT  
Routine, 1 time imaging, First occurrence today at 1753  
Y90 Phase 2, Day 2, Reason for Exam: y90 P

Accept

## For All Epic Users/Scanners

### Epic Media Manager Document Types Renamed or Consolidated

*Effective Thursday, Feb. 25*

To easily identify and locate certain document types in **Epic Media Manager**, the following changes will be made on **Thursday, Feb. 25**.

- **Informed Consent** will be scanned as **Consent Form**.
- **Medical Necessity** and **Medical Screening** will be scanned as **Medical Screening/Necessity**.

## Planned Downtimes

**Saturday, Feb. 20, 10 p.m. – Sunday, Feb. 21, 5 a.m.**

### LMS

LMS will not be available due to maintenance.

**Tuesday, Feb. 23, 10 p.m. – midnight**

### QSight

Be prepared for intermittent or no access.  
Follow your department's standard downtime procedures.

**Sunday, March 7, 2 – 4 a.m.**

### Epic

During the downtime, access **Epic Read-Only**.

**Note:** Data in **Epic Read-Only** is current until the downtime begins. You can't document or place orders in **Epic Read-Only**. For more

details, review the [Planned Downtime Instructions](#).

## Reminders

You can see previous issues of *IT Matters* and more at [it.houstonmethodist.org](http://it.houstonmethodist.org).

[For Everyone](#)

[Join Us for Tech Tuesdays](#)

[Weekly Sessions Covering Various Microsoft Tools](#)

[For Everyone](#)

[View Your COVID-19 Vaccination Records on Apple Health](#)

[Sync Your MyChart Account with Apple Health App](#)

[For All Inpatient Providers, Clinicians and Staff](#)

[Access Hospitalized Patients' COVID-19 Vaccine Status via Storyboard](#)

[Effective Now](#)

## Ways to Reach IT

[IT Help Desk Self Service](#)

IT Help Desk: 832.667.5600

Physician Help Desk: 832.667.5555

[helpdesk@houstonmethodist.org](mailto:helpdesk@houstonmethodist.org)

[it.houstonmethodist.org](http://it.houstonmethodist.org)



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TECHNOLOGY



For Everyone-Everyone

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