

Feb. 21 Epic *Update Companion*



Health Information Management

Updated: 1/20/21

On **Sunday, Feb. 21**, Epic will be updated with new features and enhancements to improve safety and quality of care, productivity, and financial outcomes. This ***Update Companion*** contains details of the changes for your role. It is your sole training resource so be sure to review it carefully.

This ***Update Companion*** is prepared for the following job roles/functions:

- Identity Specialist

Top Changes for Role/Department:

1. [Track and Follow Up on External Chart Correction Notification Messages.](#)
2. [Review Unlinked Patient Records.](#)
3. [Use Reporting Workbench to Report On Identity Events.](#)
4. [See Rescheduled Appointments that Need Moving in the Overlay Resolution Report.](#)
5. [Reactivate Recalled Advisories.](#)



If you need help with Epic, be sure to visit our library of tip sheets in the Epic Learning Home. Simply press F1 on your keyboard while logged in to Epic.

Identity Specialist



Track and Follow Up on External Chart Correction Notification Messages

Key Benefits:

- Time Saver

Description:

Review and complete follow-up tasks for new external chart correction notification messages in a new workflow.

All Received Messages [4941] Last refreshed: 8/28/2020 4:43:15 PM

Refresh Filter Dgflr Change Owner Change Due Date Change Priority Assign Me Patient Chart Care Everywhere Submit Chart Correction Done

Active (Total: 46)	Deferred (Total: 239)	Recent (Total: 0)													
Patient Name	Sending Organization	Received	Next Expected Visit	Priority	Patient MRN	Has CE Link To Sending Org?	Assigned User	Due	End Date/Time	Created Case ID	Had Encounter Since Start Date?	Notice ID			
NISHA, ELI	River Hills Clinic	8/18/2020 2:20 PM			311	Yes					Yes	IDC0000000120			

Message Information

Sending Organization: River Hills Clinic
 Notice ID: IDC0000000120
 Start date/time specified by sending organization: 07/01/2020 12:00 AM
 End date/time specified by sending organization: —

Messages Received

08/18/2020 2:20 PM An error occurred at one of our lab interfaces which resulted in incorrect results for the component Hemoglobin A1c. The issue has been affecting our system starting on 7/1/2020.

We are currently working on correcting patient charts. Please review received documents for affected patients and follow up as necessary.

Contacts From Current Stage 1 Primary

Name	Email	Phone
Bron Esther	besther@lakelandvalley.org	555-555-9000
Matthew Santos	msantos@lakelandvalley.org	555-555-9000

Received Documents

External Care Everywhere ID: IDC-483-120E (Currently Linked)

Nisha, Eli

MRN: 311
 Care Everywhere ID: FDB-157-6005
 Date of Birth: 01/01/1990
 Legal Sex: Female
 Gender: Female

Upcoming and Recent Encounters

Past Contacts

Date	Type	Provider	Department
08/26/2020	Appointment	Graveen, Becky	WI HBN FAMILY PRACTICE

Providers as of 8/28/2020

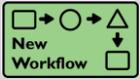
PCP

Name	Type	Specialty	Phone Number
Graveen, Becky	Physician	Family Practice	608-777-4189

Care Team

Name	Type	Specialty	Phone Number
Leslie, Tim	Physician	Family Practice	608-555-9898
Persona, Robert Sutton, MD	Physician	Family Practice	608-271-9000





Review Unlinked Patient Records

Key Benefits:

- Time Saver

Description:

Use the new **Care Everywhere Unlink Audit Reporting Workbench report** to view an audit of unlinked patient records and see who unlinked the records.

Care Everywhere Unlink Audit [80364] as of Tue 9/29/2020 2:58 PM

Filters Options Chart Re-run Report

Patient Name	Unlink Instant	Organization	Unlink Reason	Unlink CE ID	Link Created By	Unlinked By	Allow Relink?
Anglin, Robert [311615]	09/16/2020 10:56:53 PM	PRAIRIE MEDICAL CENTER	Testing	FDB2092705		MARSHALL, BECKY	Yes
Bingham, Helen [238592]	08/31/2020 05:28:43 PM	PRAIRIE MEDICAL CENTER	Incorrect Patient	FDB1721205		MARSHALL, BECKY	Yes
Borden, Gil [281811]	09/02/2020 07:17:31 AM	FOREST HILLS HOSPITAL	Contact Move	IDM1420100		MARSHALL, BECKY	Yes
Boswell, Bruce Sr. [311621]	09/16/2020 11:53:57 AM	FOREST HILLS HOSPITAL	Other (Comment) (Unlink to relink)	FDB2217005		MARSHALL, BECKY	Yes
Boswell, Bruce Sr. [311621]	09/16/2020 11:53:57 AM	FOREST HILLS HOSPITAL	Patient Request	IDC416460F		MARSHALL, BECKY	Yes
Boswell, Bruce Sr. [311621]	09/24/2020 11:17:20 PM	PRAIRIE MEDICAL CENTER	Patient Unmerge	FDB2217005		MARSHALL, BECKY	Yes
Boswell, Bruce Sr. [311621]	09/24/2020 11:17:20 PM	FOREST HILLS HOSPITAL	Patient Unmerge	IDC416460F		MARSHALL, BECKY	Yes

Unlink Report Details

Unlinked From Forest Hills Hospital

Unlinked On: 9/24/2020 11:17 PM External ID: IDC-416-460F
 Reason: Patient Unmerge Linked By: (Not on file)
 Relink Allowed: Yes Context: Referred Link
 Unlinked By: MARSHALL, BECKY

Received Documents

Documents Invalidated By Unlink (3)

Continuity of Care Document (Invalidated)
 Last Received 09/10/2020 10:05 AM CDT Previous versions: 3

Clinical Summary (Invalidated)
 Last Received 09/10/2020 10:05 AM CDT Previous versions: 4

Allergy Reconciliation History

No allergy data was added to the patient's chart.

Immunization Reconciliation History

No immunization data was added to the patient's chart.

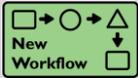
Medication Reconciliation History

No medication data was added to the patient's chart.

Problem Reconciliation History

268 results found





Use Reporting Workbench to Report On Identity Events

Key Benefits:

- Improved Workflow

Description:

To report on **Identity events**, use the reporting **Workbench reports** instead of the **Identity Events Report**. Remember to favorite the reports you use most frequently so they're easy to find.

All Events [401068] as of Fri 5/22/2020 7:35 AM

Filters Options

Other Patient Name	Other Patient MRN	Patient Name	Patient MRN	Status	User	Date/Time	Merge ID
Horn, Decker Earl	1059358	Horn, Decker	144675		Francis, Christopher [9385]	02/28/2019 12:08:03:48:52 PM	
Horner, Caleb A	1042466	Horner, Caleb A	1042437		Gnabasik, Mark [681]	03/01/2019 12:13:02:54:02 PM	
Hoss, Chris	1038098	Hoss, Chris	1111998		Graveen, Becky [5114]	03/26/2019 25:976:03:59:14 PM	
Hub, Jim	670935	Hub, Jim	1111998		Graveen, Becky [5114]	03/26/2019 25:978:04:07:38 PM	
Janan, Ara	1038098	Janan, Aro	1111998		Graveen, Becky [5114]	03/26/2019 25:977:04:04:08 PM	
Maybury, Mac	999923	Maybury, Mary	1042437		Gnabasik, Mark [681]	03/01/2019 12:15:03:05:51 PM	
Steel, Jana	1095948	Steele, Jana	1042437		Gnabasik, Mark [681]	03/01/2019 12:14:03:00:04 PM	

Identity Event Detail

Merge

Current Status: Complete Created By: Mark Gnabasik Login Dept: Wi Hpw Emergency Type: Merge Date/Time: 3/1/2019 2:54 PM Current as of: 5/22/2020 7:36 AM

Resultant Patient

Name	MRN	Birth Date	Sex	SSN
Resultant Patient: Horner, Caleb A	1042437	3/1/1988	Male	989-22-1812

Archived Records [Compare Pre-Merge Source and Target](#)

Name	MRN	Birth Date	Sex	SSN
Source Patient: (Merged) Horner, Caleb A	1042466	3/1/1988	Male	000-00-0000
Target Patient: (Merged) Horner, Caleb	1042437	3/1/1988	Male	989-22-1812





Work Cases More Easily with Chart Correction Workqueues

Key Benefits:

- Improved Workflow

Description:

Find and work chart correction cases from chart correction workqueues (WQ 15911—Active Cases and WQ 15912—Submitted Cases) instead of the Identity Events report.

Chart Correction WQ - Wizard Default Submitted Cases [243920000000] Last refreshed: 5/27/2019 4:03:28 PM

Refresh Filter | Filter | Change Owner | Change Due Date | Change Priority | Open First Chart | Open Second Chart | Assign Me | Find Other Case

Case ID	Status	Due Date	Priority	First Patient	First MRN	Second Patient	Second MRN	Owner	Urgency	Case Created	Resolved On	My Role
15	Submit			WOODARD, RIPLEY	109024				Routine	05/16/2019		
20	Submit			HOOGHE, HOWIE	106371				Routine	05/16/2019		
21	Submit			JONES, JOHN	107250				Routine	05/17/2019		
29	Submit			MCCORMICK, REUBEN	109101				Routine	05/17/2019		
31	Submit			DELUCIA, COCO	103489				Routine	05/17/2019		
32	Submit			JONES, DOUGIE	110580				Routine	05/17/2019		
33	Submit			VOGEL, ANDREW	107570				Routine	05/20/2019		
34	Submit			FITZ, LEOPOLD	109351				Routine	05/20/2019		
35	Submit			FRENCHMEN, FAYE	102635				Routine	05/20/2019		
39	Submit			KAISER, ANYA L.	104394				Routine	05/22/2019		
40	Submit			WORDEN, DOREEN	107223				Routine	05/22/2019		
43	Submit			WU, GIZMO	105266				Routine	05/24/2019		

Case ID: 15

Status: **Submit** Due On: Owner:

Opened On: 05/16/2019 Opened By: Matt Hoadley

First Patient

Name: Woodard, Ripley MRN: 109024 Birth Date: 5/16/1989 Sex: Male

Contacts for Woodard, Ripley

Date	Type	Department	Provider	CSN	Marked By	Marked on Date/Time
05/16/2019	ED	WI HBN ED		10000039079	Matt Hoadley	5/16/2019 6:47 AM

Administrative Information

Impact

Priority: Error start date: Error end date:

Patient care impact: Financial impact:

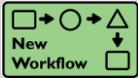
Team

No team members

Root Causes

No root causes





Use Overlay Workqueues to Work Potential Overlays

Key Benefits:

- Improved Workflow

Description:

Work potential overlay events using overlay workqueues (WQ 15913–All Outstanding Overlays, WQ 15914–Needs More Research Overlays, WQ 16075–Pending User Response Overlays, and WQ 16074–Unable to Review Overlays) instead of the Identity Events report.

Overlay WQ - All Outstanding Overlays [24392000002] Last refreshed: 5/29/2019 10:12:14 AM

Refresh Filter | Defer | Mark Reviewed | Mark Manually Restored | Undo Overlay | Update | Identity Manager | Reg Audit Trail | Submit Chart Correction | Assign Me

Active (Total: 66)	Deferred (Total: 0)	Recent (Total: 0)								
Overlay Date	Patient Name	Patient MRN	Is Admitted?	Upcoming Visit	Status	Reason	Department	Overlay User	Assigned User	Comment
05/23/2019	NEIMAN,GARY L	109482	N		New	Other	PJP EMERGENCY	Zhipeng Zhang		
05/23/2019	NOLLENBERGER,ERIN	119664	N		New	User Error	TSP DEPARTMENT	Tushar Pradhan		
05/24/2019	CONME,ALBERTA	120606	N		New	Birth certificate name	INITIAL DEPARTMENT	Brendan Donahue, MD		
05/24/2019	TIMMERMAN,FRANK	113686	N		New	Updated SSN	AET DEPARTMENT	Megan Oyster, MD		
05/24/2019	RATHOD,SARAH	119633	N	05/29/2019 - HOV (C...	New	Original entry made in error	PJP URGENT CARE PACIFC	Cecylia Mod, MD		
05/24/2019	CECYLIA,MAY	119669	N		New	Updating anonymous patient...	PJP URGENT CARE PACIFC	Cecylia Mod, MD		
05/24/2019	DUAN,LAYNA	22318	N		New	Birth certificate name	INITIAL DEPARTMENT	Frank Duan		
05/28/2019	CHARLE,MILLER	124499	N		New	User Error	INITIAL DEPARTMENT	Jesse Charles		
05/28/2019	RIDDERING,RED	117783	N		New	Birth certificate name	BMR OPPTH	Cecylia Mod, MD		
05/28/2019	RAMAHI,PHILLIP	101954	N		New	Other	INITIAL DEPARTMENT	Jesse Charles		
05/28/2019	SEA,WENDY	124516	N		New	Original entry made in error	MHD OP RADIOLOGY	Sarah Bube		
05/28/2019	SANCHEZ,MARIA JUANITA	124518	N		New	Previously Unspecified	MHD OP RADIOLOGY	Sarah Bube		

Patient Overlay Current as of: 5/29/2019 10:15 AM

Current Status: **New (Unresolved)** Created By: Sarah Bube Login Dept: Mhd Op Radiology Type: Patient Overlay Date/Time: 5/28/2019 10:46 AM Reason: Birth certificate name

Overlay Details				Potential Duplicate Patients			
	Current Demographics	New Demographics After Changes	Old Demographics Before Changes		Original Patient	Potential Duplicate	Potential Duplicate
Name	SEA, Wendy	SEA, Wendy	SEA, Wendy	Name	SEA, Wendy	Sea, Wila	SEA, Wren
Birth Date	5/28/1950	5/28/1950	5/28/1950	MRN	124516	124518	124520
Legal Sex	Female	Female	Male	Birth Date	5/28/1950	5/28/1941	5/28/1953
Gender Identity				Legal Sex	Female	Female	Female
SSN	xxx-xx-9999	xxx-xx-9999	xxx-xx-9999	Gender Identity			
				SSN	xxx-xx-9999	xxx-xx-9999	xxx-xx-9999
				Duplicate Status		New	New
						Patient Contrast	Patient Contrast

Past Updates

Status	Update User	Date/Time
New	Sarah Bube	5/28/2019 10:46 AM





See Rescheduled Appointments that Need Moving in the Overlay Resolution Report

Key Benefits:

- Time Saver

Description:

The **Overlay Resolution Report** shows a warning and a list of resolution steps to help you move a rescheduled appointment as necessary when two patient records are unmerged and a rescheduled appointment might need to be moved to a different patient record.

Rescheduled appointment

Problem Description

An appointment was rescheduled, and was not unmerged.

Resolution Steps

Review the rescheduled appointment and determine whether it should be moved to the source patient. Use the contact mover to move the appointment if necessary.

Appointment Information

OFFICE VISIT CSN: 10000091130
7/15/2020 3:45 PM Scheduled
Copay Due: \$0.00

Time	Provider	Department	Length
3:45 PM	Ted Carter	WI SPLIT H MED/SURG	15 min

History

Rescheduled: 7/8/2020 12:36 PM By: Helena Ellis ES

Record: 127030 Message: Rescheduled Appointment





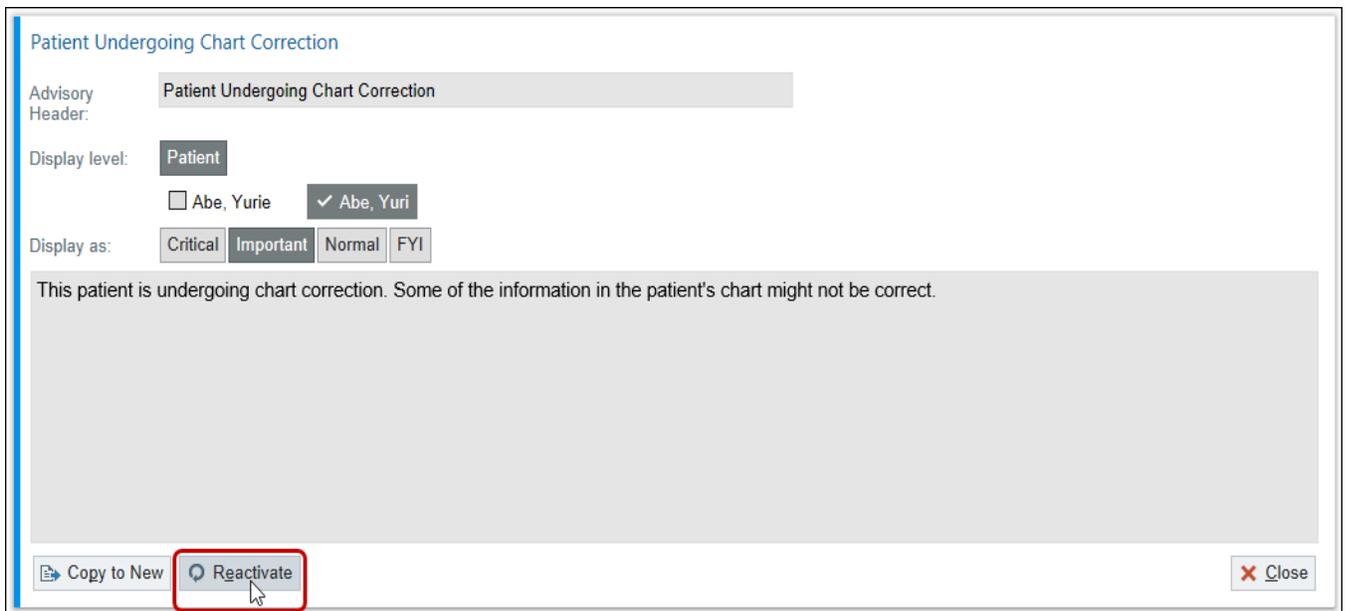
Reactivate Recalled Advisories

Key Benefits:

- Time Saver

Description:

You can now **Reactivate** a recalled advisory instead of only copying it to a new one. You might want to do this, for example, when you recall an advisory by mistake.





Quick Wins in the Advisories Activity

Key Benefits:

- Less Clicks

Description:

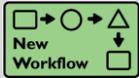
You'll notice some subtle but helpful changes to the **Advisories** activity in the **Chart Correction** workspace:

1. Advisories now appear in chronological order with the most recent advisory at the top. Deleted advisories are at the bottom.
2. The **Extended View** now shows the colors and icons that appear with advisories in a patient's chart.
3. Use additional filtering options to narrow the list of advisories.

The screenshot shows the 'Advisories' interface. At the top, there are filters for 'Abe, Yurie' and 'Abe, Yuri', and actions for 'Resolve Case' and 'View Request'. Below this is a '+ New Advisory' button (callout 1) and view options 'Extended View' (callout 2) and 'Simple View' (callout 3). To the right of the view options are checkboxes for 'Activated', 'Pended', 'Recalled', and 'Deleted'. The main table has columns for 'Header', 'Status', 'Display as', 'Abe, Yurie', 'Abe, Yuri', and 'Last Updated'. The table contains three rows of advisory data.

Header	Status	Display as	Abe, Yurie	Abe, Yuri	Last Updated
Patient Undergoing Chart Correction	Activated	Important	N/A	Yes - Patient	Today at 2:11 PM
Patient Recently Merged	Recalled	Important	Yes - Patient	Yes - Patient	Today at 1:23 PM
Patient Information May Be Incorrect	Deleted	EYI	Yes - Patient	N/A	Today at 1:50 PM





Patient Unlink Utility in Text Now Allows Relinking by Default If Unlink Reason Is Patient Unmerge

Key Benefits:

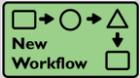
- Time Saver

Description:

The **Care Everywhere Patient Unlink Utility in Text** now allows relinking by default when the patient record has been unlinked due to an unmerge, because patient records are more likely to need to be relinked after they are unmerged.

In all other cases in this **Text utility**, relinking is off by default. This change does not apply to the **Care Everywhere Unlink Chart Correction Tool**.





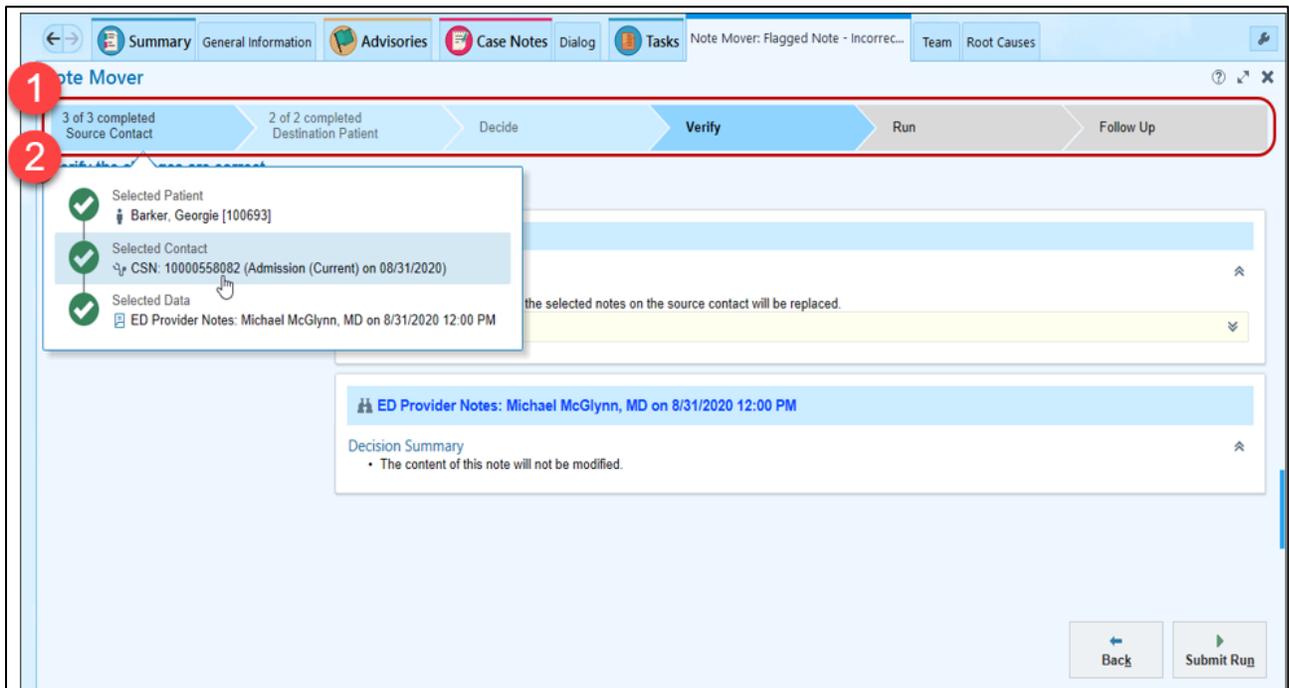
See Your Place in a Tool Run More Easily

Key Benefits:

- Improved Workflow

Description:

1. It's easier to see your place in a tool run because the visual path is now located at the top of the workspace, rather than the bottom.
2. Hover over a step in the tool run to see details and click an item in the hover bubble to jump to that step.





Task Creation Workflow Flows from Top to Bottom

Key Benefits:

- Time Saver

Description:

The updated **Tasks** activity has a new layout that flows logically from top to bottom, with the **Start Corrections** button now located at the bottom of the workspace.

The screenshot displays the Epic Tasks interface. At the top, there's a header with the user name 'Browning, Rosemary "Rowan"', a 'Resolve Case' button, and a 'View Request' button. Below this, there are buttons for '+ New Task' and '+ Task List', and a 'Show: Finished Deleted' filter. A search bar 'Enter task name' is present, along with buttons for 'Draft', 'Discard', 'Apply Template', 'Add Tool', 'Write Synopsis', and 'Add Note'. The main area is divided into sections: 'Description' with a rich text editor, 'Affected Data' for 'Browning, Rosemary "Rowan"' with 'Affected?' (Yes/No) and 'Contact'/'Fix action' fields, and 'Assignment' with 'External task?' (Yes/No), 'Issue area', 'Expertise', 'Assigned to' (with 'Me' and 'Team' buttons), and 'Due on' field. At the bottom right, there are 'Mark as Waiting' and 'Start Corrections' buttons.





Search for Tools by Data Type or Keyword

Key Benefits:

- Time Saver

Description:

When adding a chart correction tool to a task, use the **Show tools that run on** filter or **Ctrl+F** to find the tool you need.

The screenshot shows the 'Chart Correction Tool Catalog' window. At the top, there is a search bar with the text 'Use Ctrl+F to search for a tool or keyword' and a filter dropdown set to 'Show tools that run on'. Below the search bar is a table of tools. The table has columns for 'Title', 'Data', and actions. The tools listed are:

Title	Data	Actions
Anesthesia Device Data Deletion Remove device data from a patient record.	Anesthesia Devices	+ Select ☆
Anesthesia Device Data Mover Move device data from a patient contact to a different contact.	Anesthesia Devices	+ Select ☆
Care Everywhere Unlink Perform a Care Everywhere unlink.	Care Everywhere Links	+ Select ☆
Care Plan Note Redaction Redact the content of a care plan goal or intervention note.	Care Plan Note	+ Select ☆
Anesthesia - Undelete Record Undelete an anesthesia record that was erroneously deleted.	Contacts	+ Select ☆
Anesthesia - Unlink or Delete Record Used to delete Anesthesia records or to unlink them from associated cases and appointments.	Contacts	+ Select ☆
Undelete Incomplete Notes Recovers an incomplete note accidentally deleted by an end user.	Contacts	+ Select ☆
Note Cosign Requirement Change Changes the cosign requirement for a clinical note.	Notes	+ Select ☆
Note Mover Moves a note from one contact to another. This can be two contacts on the same patient or on two different patients.	Notes	+ Select ☆
Note Redaction	Notes	+ Select ☆





The Main (Identity) Event

Key Benefits:

- Time Saver

Description:

It's now easier to find the information you need about an Identity event:

1. Use filters to narrow the **Event Type**.
2. Show events for archived patients directly in the **event list**.
Note: When a user includes **Identity events** for archived patients in the **events list**, they appear in lighter, italicized font.
3. Add comments without first expanding an event row.
4. Create a chart correction case without having to switch tabs.

The screenshot displays the Identity Manager interface. On the left, the 'Event Filters' panel is expanded, showing 'Event Type' with options for Chart Correction, Duplicate Pair Identified, Mark KIND, and Merge. The 'Department' filter is set to 'INITIAL DEPARTMENT' and the 'User' filter is set to 'Joyce Elliot'. The 'Display Options' panel is also expanded, with 'Include Archived Patients' checked. The main area shows a table of events with columns for Event Type, Date, User, Department, and Status. A 'Merge' event is highlighted. Below the table, the details for the 'Merge' event are shown, including the resultant patient information and archived records.

Event Type	Date	User	Department	Status
Mark KIND	8/11/2020 3:27...	Joyce Elliot	INITIAL DEPARTMENT	Active
Merge	7/28/2020 3:44...	Joyce Elliot	INITIAL DEPARTMENT	Complete Merging
Chart Correction	7/28/2020 3:39...	Joyce Elliot	INITIAL DEPARTMENT	Resolved
Duplicate Pair Identified	7/28/2020 3:35...	Joyce Elliot	INITIAL DEPARTMENT	Resolved - Merge
Chart Correction	7/28/2020 2:07...	Joyce Elliot	INITIAL DEPARTMENT	Submit
Chart Correction	7/28/2020 2:05...	Joyce Elliot	INITIAL DEPARTMENT	Submit
Chart Correction	7/28/2020 2:02...	Joyce Elliot	INITIAL DEPARTMENT	In Correction
Chart Correction	7/28/2020 1:56...	Joyce Elliot	INITIAL DEPARTMENT	Resolved



Good To Know



Hover to Discover New Demographics Information in Storyboard

Key Benefits:

- Less Clicks

Description:

You now have easy access to more demographics information when you hover over a patient's name at the top of Storyboard in a clinical and HIM (1) or patient access (2) context.

- Look for these new items, if they're documented for the patient:
 - Patient Contacts
 - Time of Birth, until a baby is one month old
 - Written and Spoken Language (clinical and HIM only)
 - Unit (clinical and HIM only)
 - Race and Ethnicity (clinical and HIM only)

<p>Nusaybah Odeh (Legal) 1</p> <p>Pronouns: she/her/hers</p> <p> 26 yo, 2/17/1994 Gender identity: Female Legal sex: Female Sex assigned at birth: Female Marital status: Significant Other Ethnicity: African American</p> <p> Preferred language: English</p> <p> Employer: Betty's Pastry Shop Occupation: Baker</p> <p> MRN: <383666></p> <p> Patient Contacts Odeh, Alana (Mother) 608-555-1234 (Mobile)</p> <p> Unit: WI PRAIRIE BLUFF ED Bed: WI PB CRITICAL CARE 2 / PB CRITICAL CARE 2</p> <p> 1979 Milky Way Drive Verona WI 53593</p> <p> 608-555-1979 (Home Phone) ★ 608-555-9791 (Work Phone)</p>	<p>Nusaybah Odeh (Legal) 2</p> <p>Pronouns: she/her/hers</p> <p> 26 yo, 2/17/1994 Gender identity: Female Legal sex: Female Marital status: Significant Other</p> <p> Employer: Betty's Pastry Shop Occupation: Baker</p> <p> SSN: xxx-xx-3521 MRN: <383666> CSN: 10002147367</p> <p> Patient Contacts Odeh, Alana (Mother) 608-555-1234 (Mobile)</p> <p> 1979 Milky Way Drive Verona WI 53593</p> <p> 608-555-1979 (Home Phone) ★ 608-555-9791 (Work Phone)</p>
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See a Patient's Admission Time in Storyboard

Key Benefits:

- Time Saver

Description:

Quickly find a patient's admission time by hovering over length of stay information in Storyboard.

Admitted - 4/30/2020 **1001**

Admitting provider: Hanna Pan, MD
Total duration of encounter: 11d
Admitted to inpatient: 4/30/2020 **1241**
Inpatient length of stay: 11d

Current Department - EEN ICU DEPT

Patient class: Inpatient
Time in unit: 11d





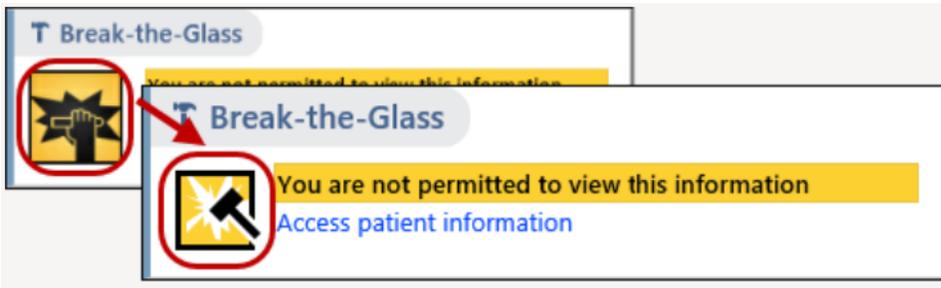
New Break-the-Glass Icon in Reports

Key Benefits:

- Time Saver

Description:

A cleaner visual cue in your reports lets you know when you need to break the glass to access patient information.





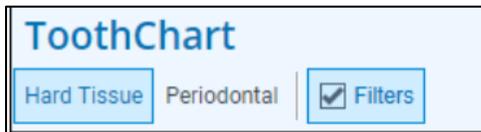
It's Easier to Tell When a Toolbar Button Is Selected

Key Benefits:

- Time Saver

Description:

A check box or radio button now appears on many toolbars buttons throughout Epic so that it's clearer when a button has been selected.





It's Now More Obvious When You're Viewing Information for a Deceased Patient

Key Benefits:

- Time Saver

Description:

When you open an In-Basket message or the chart for a deceased patient, the circle containing the patient's photos or initials is now grayed out and surrounded by a black border.





Easier Printer Selection for Workstations on the Go

Key Benefits:

- Time Saver

Description:

Users on the move can now pick the closest printer. With **Virtual Local Printing**, once a user selects a printer for a workstation and output type, the system remembers that printer as the default, so the user is not asked to choose a printer. Users with mobile workstations did not previously have a way to choose a different printer unless they reprinted documents to update their printer selection.

Note: HIM Management does not currently recommend this setting.

How To:

If a user enables the new printing preference setting (1), when they print from that workstation in the future, they are prompted to select a printer based on the output type (2).

The screenshot shows the 'My Printouts' window in Epic. A table lists printouts with columns for Status, Time, Printout, and Reprint. A 'Printing Preferences' dialog box is overlaid on the table, containing a checked checkbox labeled 'Ask for new printer defaults with each login'. Below the dialog, a 'Print' button is visible. To the right of the 'Print' button, a 'Printer' selection prompt is shown, with a red circle '2' around the text 'Plain Paper' and a red circle '1' around the 'Printing Preferences' link in the bottom navigation bar.

Status	Time	Printout	Reprint
✓	Today at 5:48 AM	ADT Census Inquiry Report fro...	Can't Reprint
✓	Today at 5:48 AM	OR/CV BCA - Master Daily Sc...	Can't Reprint
✓	Today at 5:39 AM	OR/CV/AN BCA - Status Board	Can't Reprint
✓	Today at 5:39 AM		reprint
✓	Today at 5:35 AM		reprint
✓	Today at 5:33 AM		reprint
✓	Today at 5:32 AM		reprint
✓	Today at 5:31 AM	Inpatient BCA - Inpatient MAR	
✓	Today at 5:28 AM	Inpatient BCA - Patient Summary	





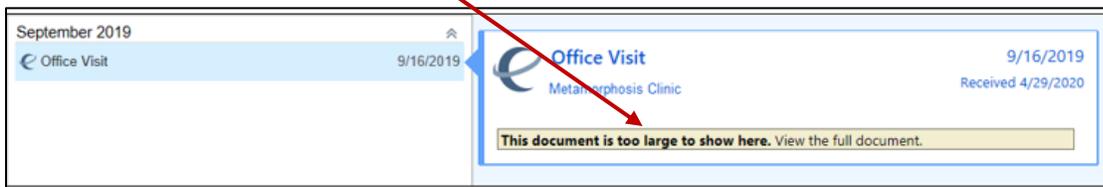
Chart Search Results Load More Quickly for External Documents

Key Benefits:

- Time Saver

Description:

To reduce the time it takes to preview very large Care Everywhere documents in **Chart Search** results, if the document exceeds 250 lines, you now see a link in the **Chart Search hover bubble** to open the full document rather than a preview.





Hover over the Cooler Icon in Storyboard to See Transplant Episodes

Key Benefits:

- Time Saver

Description:

You don't have to click the **cooler icon** in Storyboard to see a list of your patient's transplant episodes anymore. Just hover to see the list.

The screenshot shows a patient's Epic storyboard for Kathryn D. Kidney. The patient's name, gender, age, date of birth, MRN, and code are displayed. A tooltip is shown over the cooler icon, listing all transplant episodes for the patient, including a liver transplant on 4/28/2019.

Kathryn D. Kidney
Female, 52 y.o., 4/10/1966
MRN: 202870
Code: FULL (has ACP docs)

Search

Isolation: None
Kidney Coordinator: Me
Coverage: None
Allergies: No Known Allergies
Pharmacy: None

All Transplant Episodes
Liver Transplant - 4/28/2019 (#1)
Status: Active Follow-up on 4/28/2019
Coordinator: Epic User

