Feb. 21 Epic Update Companion



Perioperative Staff

Updated: 1/22/21

On **Sunday, Feb. 21**, Epic will be updated with new features and enhancements to improve safety and quality of care, productivity and financial outcomes. This *Update Companion* contains details of the changes for your role. It is your sole training resource so be sure to review it carefully.

This Update Companion is prepared for the following job roles/functions:

- Perioperative Nurses
- Surgical Schedulers
- Preference Card Builders
- Charge Posters

Top Changes for Perioperative Staff:

- 1. Filter Events with Fewer Clicks
- 2. A New Way to Document SDOH
- 3. <u>A New Look for Case Depot Settings</u>
- 4. Preference Card Edits Update All Sections for New Cases and Logs
- 5. Improved Posted/Unposted Logs Report



If you need help with Epic, be sure to visit our library of tip sheets in the Epic Learning Home. Simply press F1 on your keyboard while logged in to Epic.



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Guided Playground Practice

Exercises to help you prepare for the coming changes.

After reviewing this document, use it as a guide to see the new features for yourself in the Epic Playground. Playground practice helps you prepare for the update so you can stay focused on patient care.

Playground User ID: pre00-pre10 (AOD/Pre-op/Phase II) circ00-circ10 (Intra-op Nurse) pacu00-pacu10(Recovery Nurse) orsched00-orsched10 (OR Scheduler) orpcb01-orpcb10 (Preference Card Builder) orcharg00-orcharg10 (Charge Poster)

Playground Password: train

Key workflows for you to practice include:

- Submit Your Ideas with Epic
- A New Look for Case Depot Settings
- An Improved Posted/Unposted Logs Report

Perioperative Nurses



Filter Events with Fewer Clicks

Key Benefits:

• Time Saver

Description:

All check boxes in the **Event** window, where you document case tracking and procedure/panel events, appear without you needing to click the wrench icon, allowing you to filter events quickly..

Filtering events is also more straightforward. A **Procedure/Panel** check box is included with other filter options to select which events appear, instead of a **Show procedure/panel times?** check box. Because procedures and panels appear only for intra-op events, selecting and clearing the **Intra-op** check box also selects and clears the **Procedure/Panel** check box

| Patient: Lin, Susan - Log: 8529 | | |
|-----------------------------------|---|---|
| Show Date Filter Events: 🗹 Pre | ☑ Intra ☑ Procedure/Panel ☑ Post □ Anesthesia | |
| Pre | | ~ |
| Patient In - Facility (Arrived) | 10:56 AM | |
| Patient In - Pre-op/Holding Area | 10:57 AM | |
| Patient Ready for OR | 10:57 AM | |
| Patient Out - Pre-op/Holding Area | 10:59 AM 🖉 07/30/2020 📩 Now | |





A New Way to Document Social Determinants of Health

Key Benefits:

Less Clicks

Description:

A new window appears where you can document a flowsheet for the corresponding domain. This behavior is consistent with what already happens for the Depression, Postpartum Depression and Housing Stability domains. Note that for the Tobacco Use domain, the **History** activity still opens.





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Submit Your Ideas with Epic

Key Benefits:

• Improved Communication

Description:

Submit ideas for enhancements and view ideas to <u>ideas.epic.com</u> within Epic by one of three methods:

- 1. Click a new lightbulb icon on the main toolbar in Epic on your workstation.
- 2. Use **Chart Search** (search: "Submit Ideas to Epic").
- Select the Submit Ideas to Epic option on the Help menu (Epic button > Help).





Filter Devices in the Data Validate Activity

Key Benefits:

• Time Saver

Description:

You can now filter information in the **Data Validate** activity to focus only on the data from a single device. This is especially helpful when multiple devices show unvalidated data at the same time in the **Data Validate** activity. To filter data, select a device from the dropdown menu in the **File Data From** field.

| < | | Data Validate | × |
|--|---|---|--|
| Start End 09/01/20 🛱 0800 📀 09/01/2 | 20 🗐 1506 🕐 💭 Update 1 | m 5m 10m 15m 30m 1h 2h | File Data From EMH Ventilator 100 Selection All Devices |
| 0800 Settings FiO2 (%) | 0900 1000 < 49 < 45 < 14 < 13 | 9/1/20 1100 1200 8 < 50 < 44 8 < 15 < 13 | EMH Ventilator 100 0 EMH Vitals Monitor 100 0 8 3 49 3 15 13 |
| PEEP/CPA < 3 Readings Vt (observe < 74 PIP Observ < 39 | 5 73 73 74 39 39 | i ≪ 3 ≪ 2 i ≪ 73 ≪ 7 i ≪ 39 ≪ 4 | 2 x 74 x 74 0 x 40 x 39 |
| | | | |
| Add a comment: | | Selected: 35 Selected: 35 | llose ✓ Eile X Close |



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Updated Look for the Blood Product Adminstration Module

Key Benefits:

• Improved Communication

Description:

The **Blood Product Administration Module** has an updated look that better reflects the look and feel of other activities. Some icons and elements on the screen have a cleaner, flatter look.







Use a Status Board or Surgical Cases Report Instead of a Pre-op and Post-op Appointment Report

Key Benefits:

Time Saver

Description:

Use a **Status Board** report or a **Surgical Cases** report to see pre-op and post-op appointment status.

| Appt Status | Trav Pre-op S Call | Inf Iso | Phone | Patient Info | Location | Pt Class | Procedures |
|-------------|-----------------------|---------|------------------|-------------------------------------|----------|----------|---|
| 14 | 13 | | Hm: 555-555-5555 | Paris, Janet Female 25 years | EMH OR | Ð | Appendectomy, Open |
| 14 | Z | | Hm: 555-555-5555 | Paris, Janet Female 25 years | EMH OR | Ð | Appendectomy, Open |
| 14 | 11 | | | Cooper, Tessa Female 23 years | EMH OR | Ð | Appendectomy, Laparoscopic |
| | 13 | | | Order, Casey Female 25 years | EMH OR | Ð | Incision And Drainage, Knee - Left |
| 14 | Z | | | Draisaitl, Kailer Male 25 years | EMH OR | Ð | Repair, Hernia, Inguinal, Laparoscopic - Bilateral |
| 14 | | | | Gallagher, Caulkin Male 34 years | EMH OR | Ð | Appendectomy, Open |
| 14 | 13 | | Hm: 608-555-5555 | Schmidt, Hazel C Female 41 years | EMH OR | - | Arthroplasty, Knee, Total, Open - Left |



SmartPhrase Manager Has Improved User Experience and Streamlined Workflows

Key Benefits:

• More Efficient

Description:

The **SmartPhrase** activity includes new workflow changes that make it more user-friendly. Inline buttons also have been added for ease of use.

- 1. Switch between your phrases and system phrases.
- 2. Searching for SmartPhrases from the current SmartPhrase list
- 3. Access the Share and Copy actions through two separate toolbar buttons.

Click <u>here</u> for video on **Borrowing SmartPhrases**. Click <u>here</u> for video on **Sharing SmartPhrases**.

| \leftrightarrow \rightarrow \sim | SmartPhrase Manag | er - MD, ROBERT SUTTON [50001] | | ? × |
|--|--------------------|--|-------------------|-----------------------------|
| SmartTexts | Level: User Profil | Department Location Facility User MD, ROBERT SUTT | | |
| SmartLists | User SmartPhrase | Edit 🚰 SmartPhrase Lookup 🤨 Share With 🍥 Copy To - Remove From List 🍵 Delete | | Search: Search Current List |
| SmartPhrases | Name | Description 3 | Editors | 0 2 |
| | CLINEXAM | CLINICAL: Screening examination: Utnical breast examination performed by the technologist toda | MD, ROBERT SUTTON | 101634 |
| SmartLinks | BASEEXAM | CLINICAL: This is a baseline examination. *** FINDINGS: Bilateral XCCL, CC, and MLO views wer | MD, ROBERT SUTTON | 101635 |
| Find SmartLinks | FINALASSESS | FINAL ASSESSMENT: BIRADS: Category 0 - Incomplete. The imaging department will send a lett | MD, ROBERT SUTTON | 101636 |
| | CLINSCREEN | CLINICAL: Screening. Clinical breast exam performed by the technologist today was negative for | MD, ROBERT SUTTON | 101637 |
| | | Page 7 of 16 | | |

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New Look and Features for the Care Everywhere Outside Records Activity

Key Benefits:

• More Visibility in Care Everywhere

Description:

The **Care Everywhere Outside Records** activity has been redesigned to make it easier for you to access the most relevant patient information and to be more consistent with **Chart Review**.

| Care S Everywhere Ogerview Documegts | ដ្រែ Results | | 0 | Update 🥥 Find Outside Charts 🛛 🎤 🗙 |
|---|--|--|---|--|
| River Hills Health Care | U Neted 09r23/20 La Winown Encounter: 09r03/20 | Summary Clinical Summary As of 09/23/20 Care Plan Care Plan Diatysis Summary As of 09/23/20 Media c | Documents History 09/03/20 Coffice Visit 09/03/20 History 08/28/20 Obstetrics View All @ | Results ASSAY NON-ENDOCRINE 06/20/12 CT SCAN, PELVIS, W/O CONTRAST 06/20/12 SONO ABDOMEN LIMITED 06/20/12 View All € |
| Lakeland Valley Organization | Updated Yesterday Last Known Encounter: 07/29/20 | Summary Clinical Summary As of Yesterday Care Plan Care Plan Care Plan Dialysis Summary As of Yesterday View All # | Documents Office Visit 07/29/20 — Family Practice Telephone 05/26/20 — Home Health Services Community Orders 11/14/19 — Family Practice View All - | Results LAB URINALYSIS 11/04/19 CT SCAN PELVIS.W/O CONTRAST D6/20/12 SONO ABDOMEN LIMITED D6/20/12 View All P |
| Green Field Health Network | Updated Yesterday Last Known Encounter 09/17/20 A Patient Authorization Required Collect <u>Authorization #</u> | Summary Clinical Summary As of Yesterday Care Plan As of Yesterday Dialysis Summary As of Yesterday View All # | Documents Office Visit 09/17/20 — Family Practice Office Visit 08/12/20 — Family Practice Office Visit Office Visit | Results ASSAY FERRITIN 0220/20 ASSAY NON-ENDOCRINE RECEPTOR 06/20/12 CT SCAN PELVIS,W/O CT SCAN PELVIS,W/O 06/20/12 |



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Surgical Schedulers



A New Look for Case Depot Settings

Key Benefits:

• More Efficient

Description:

The **Case Depot** report settings activity has a new look, while the basic functionality remains the same.

| Criteria Display Print Layout G | eneral | |
|-------------------------------------|--------------------------------------|-----------------------|
| Case Status Not Scheduled | Additional Depots | ٩ |
| Select Case Depot Criterion: | Enter a criterion for surgical cases | And Or Not X |
| Created Date 🖉 Start: M-5 End: T | | And Or Not X |
| Add-on // | slude add-on cases | And Or Not 🗙 |
| Use column defaults | Show Criteria Summary | Maximum rows to load: |

Steps:

- 1. To add criteria, search for criteria in the **Select Case Depot Criterion** field (A) and configure it below (B).
- 2. The Override individual user settings check box is now named Use column defaults (C).
- 3. To see a summary of the report's criteria, click Show Criteria Summary (D).





Set a Default Depot

Key Benefits:

Less Clicks

Description:

You can now set a specific Case, Request or Visual Depot report to be the default for a Snapboard if it generally uses that Depot report. Whenever the Snapboard is opened, the associated depot opens as well, saving you clicks.

| Schedule Resource Sidebar Visits Display | | |
|---|---------------------|-----------------------------|
| Show appointment slots? | Show blocks? | |
| Show visit delay and overrun bars? | Show room level de | elays? |
| Popup configuration: | P Right-click menu: | Schegistrar 🔎 |
| Horizontal caption: Snapboard Horizontal Ca | O Vertical caption: | Snapboard Default Vertica 🔎 |
| Show selectable captions? | | |
| Caption | Display Name | |
| Snapboard Horizontal Caption with Patient | Patient | |
| Snapboard Provider & Procedure Horizontal Caption | Procedure | |
| | 9 | |
| | | |
| | | |
| | | |
| | | |
| Default depot: ASC Suites | | |

Steps:

- 1. To set a default depot, open the Snapboard report settings.
- 2. Go to the **Display** tab.
- 3. Enter the depot report in the **Default depot** field.





Reorganized Snapboard Report Settings

Key Benefits:

More Efficient

Description:

Snapboard report settings are now reorganized to make it more intuitive to find the settings you're looking for. You can find the following subtabs: **Schedule**, **Resource Sidebar**, **Visits** and **Display**.

| Т | | Sn | apboard - *ASC Real-time | [9177] | 369] | | | | X |
|--------------------------|---|-----------------------------------|--------------------------------------|--------|-----------------------------|-------------------------|------------|-----------------|------------------|
| Search available reports | | Crit <u>e</u> ria <u>G</u> eneral | | | | | | | |
| Available Reports | | Schedule Resource Side | oar V <u>i</u> sits Dis <u>p</u> lay | | | | | | |
| 🕞 (New) | ~ | Show appointment slots | s? | | Show b | blocks? | | | |
| Harris, Preston, Jaggers | | Chaw visit delay and av | verrup here? | | | nom lovel delau | | | |
| Anesthesia Staffing | | Snow visit delay and ov | errun bars ? | | | 00m level delay | s/ | | |
| ASC Real-time | | Popup configuration: | | 9 | Right-click | menu: | Schegistra | r | 9 |
| ASC Scheduling | | Horizontal caption: | Snapboard Horizontal Ca | P | Vertical cap | ption: | Snapboard | I Default Verti | ca 🔎 |
| *Kidsurgery | | Show selectable caption | ns? | | | | | | |
| *Realtime View | | Caption | | | Display Nan | ne | | | |
| Scheduling View | | Snapboard Horizontal Cap | otion with Patient | | Patient | | | | |
| Behavioral Health | | Snapboard Provider & Pro | cedure Horizontal Caption | | Procedure | | | | |
| Breast Cancer Coordin | | | • | 0 | | | | | |
| C-arms | | | | | | | | | |
| Cardiology All Echos | | | | | | | | | |
| Cardiology Central No | | | | | | | | | |
| Central Radiology CT (| | | | | | | | | |
| Chemo Chairs | | | | | | | | | |
| Dental | | Default depot: | ų, | | | | | | |
| Dialysis | | | | | | | | | |
| 🗋 Endo - all areas | | | | | | | | | |
| Endo Procedures | ~ | | | | | | | | |
| User: CHECKER, CHRIS | 0 | | Þ | Run | <mark>⊫</mark> <u>S</u> ave | <mark>, Sa⊻</mark> e As | 1 Delete | I Restore | × <u>C</u> ancel |





More Intuitive Report Settings for Surgical Cases, Surgical Cases (Full Screen), and Confirm Cases Reports

Key Benefits:

More Efficient

Description:

The report settings window for the Surgical Cases, Surgical Cases (Full Screen) and Confirm Cases application reports has a new look, while the basic functionality remains the same. Both the **Criteria** tab and the **Summary** tab are now more intuitive and easier to navigate.

The **Criteria** tab is used by all three reports, while only the Surgical Cases and Confirm Cases reports use the **Summary** tab.

| Critaria Display Appagagag Superson Dist | Laurant Capacita | | Criteria Display Appendia | Rint aveut Conoral |
|--|-----------------------------|---------------------------|--|---|
| | | | Cons Status | |
| Case Status Additio | nal Reports | 2 | Arrived | |
| | | | Select Penert Criterion: | |
| Case Class 🖉 | urgical cases | And Or Not X | Case Class | nter a criterion for surgical cases |
| Elective | | ٩ | Elective | |
| Locations // | 30]) | And Or Not X | Locations <i>⁽</i> ✓ Location of user (Currently: V | VI UHM MAIN OR [30]) |
| | | | Screen Placement | Show Criteria Summ |
| Short | w Criteria Su <u>m</u> mary | Maximum rows to load: 200 | Left: To | p: Width: |
| ▶ <u>R</u> un | Save Save As Delete | Restore 🖶 Print 🗙 Cancel | | ▶ <u>R</u> un 🔲 <u>S</u> ave 🗐 Close |





New Look for the Case Entry Supplies Section

Key Benefits:

• More Accuracy and Reliability

Description:

The **Case Entry Supplies** section has a different look which makes it easier to search. The **Search** bar is now at the top of the list and will filter as you type to narrow your search results quicker.

| Pick Lists | | | | Procee | lures | | | | |
|------------------|---|-----------------------|---|--------|---|----------|---------------------------------|------------------------------|--------|
| Panel 1 - (| Combined | ,o | | Apper | idectomy, Laparoscopic [Imo9688 | 75] | | | |
| Total numb | ber of pick lists: 1 | | | | | | | | |
| | | | _ | | | | | | |
| Type to filte | er or add supplies. Press enter to add. | ∔ A <u>d</u> d | | | | | | | |
| Row A | Supply | Open | | PRN | Inv Location | Comment | Туре | Mfr # | Charge |
| 1 | BAG ENDO SPECIMEN RETRIEVAL REGULAR | 1 | | 0 | EMH STERILE AND MAT | Ē. | Other | ECATCH. | . 🖌 |
| | | | | 1 | EMH STERILE AND MAT | B | Blade | 4406 | ~ |
| 2 | BLADE CLIPPER PREP ELECTRIC REGULAR | 0 | | - | 1 | | | | |
| 2 3 | BLADE CLIPPER PREP ELECTRIC REGULAR BLANKET WARMER UPPER BODY 74X24" | 0 | | 0 | EMH STERILE AND MAT | 1 | Other | 42234 | |
| 2 3 4 | BLADE CLIPPER PREP ELECTRIC REGULAR BLANKET WARMER UPPER BODY 74X24" CANISTER SUCTION 2000ML | 1 | | 0 | EMH STERILE AND MAT EMH STERILE AND MAT | | Other Anesthesia | 42234 43206-01 | |
| 2 3 4 5 | BLADE CLIPPER PREP ELECTRIC REGULAR BLANKET WARMER UPPER BODY 74X24" CANISTER SUCTION 2000ML CATHETER FOLEY WITH BAG 16F KIT | 0 1 1 1 | | | EMH STERILE AND MAT EMH STERILE AND MAT EMH STERILE AND MAT EMH STERILE AND MAT | | Other Anesthesia Catheter | 42234 43206-01 900016A | |



Perioperative Staff Feb. 21 Epic Update Companion

Preference Card Builders



Preference Card Edit Update All Sections for New Cases and Logs

Key Benefits:

• Improved Workflow

Description:

Any cases or logs using a preference card will have all their sections updated when editing the associated preference card. Previously, the only sections that were updated in the cases and logs were those that were updated in the preference card.

| Update Cases and Logs | | | × | | | |
|--|------|---------------|---|--|--|--|
| Update cases and logs for the following changes in Preference Card Entry for Marie Lee; APPENDECTOMY; MAIN OR (PACIFIC); General | | | | | | |
| ✓ Instruments ✓ Staff | | | | | | |
| Start date: | 8/5/ | 2020 | | | | |
| End date: | | | | | | |
| Updating of cases and logs that currently do not use this preference card will have all sections updated, not just the above changes. Perform updating of cases/logs? | | | | | | |
| <u>U</u> pdate | | Do Not Update | | | | |





A Preferable Preference Card Change Request Activity

Key Benefits:

More Efficient

Description:

The **Preference Card Change Request** activity has a new look that puts all the information you need in one convenient place. When you click the buttons indicating the sections of the preference card you want to change, each of those sections appears on a single screen so you can make and review all of your modifications at once. Previously, each section appeared on a separate tab.

| medications | | | | | A Discard |
|---|------------|--------------------|----------|----------|-----------|
| Add new medication | + Add | | | | |
| | | Change Type Amount | Unit | # Open # | PRN |
| EPINEPHRINE (ANAPHYLAXIS) 1 MG/ML IJ SOLI | V [153507] | 1 | ml 🔎 | 1 👻 🔺 | 3 👻 🔺 |
| LIDOCAINE 2 % EX GEL [151329] | | 1 | Tube 🔎 | 0 - | 1 👻 🔺 |
| Comments: | | | | | |
| Equipment | | | | | × Discard |
| Add new equipment | + Add | | | | |
| | | Change Type | # Open | # PRN | |
| Heat Lamp | | Modified | 1 -1 | 0 – | 5 |
| Headlight Large | | | 1 - | 0 - | |
| Laparoscopic Camera Cart | | | 1 - | 0 - | |
| Suction Holder | | | 1 - | 0 - | |
| Comments: | | | | | |
| Supplies | | | | | × Discard |
| Add new supply | + Add | | | | |
| | | Change Type | # Open | # PRN | |
| SUTURE POLYSORB 0/KV-34 36" | | Modified | 0 -1 | 0 🚽 🔺 -3 | 5 |
| SUTURE SILK 3-0/P-12 18" | | Removed | 0 - | 0 🚽 📥 -1 | 5 |
| SUTURE SURGIPRO 6-0/P-10 18" | | Added | 1 💌 🔺 +1 | 1 📼 🔺 +1 | |
| Comments: | | | I | | |
| | | | | | |

Charge Posters



An Improved Posted/Unposted Logs Report

Key Benefits:

• Easily Visible in Posted/Unposted Logs Report

Description:

In the **Posted/Unposted** Logs report, use the new **Comment** toolbar button to leave a comment for a log. Entering a comment can be helpful if you're waiting for more documentation on a log and want to clarify that that's why the log is remaining in the report.

| Posted/Unposted Logs - Temporary Report | | | | | | | | |
|---|-------------------------|-------------------|--------------------------|-------------------------|-----------------------|---------|-----------------|------|
| Settings Save View | 0 v R <u>e</u> fresh | 0pen <u>C</u> ase |) Open C <u>h</u> art | ₽atient <u>S</u> tation | ,⊕ E <u>x</u> pand | Comment | Trigger Charges | Fost |