

# Feb. 21 Epic *Update Companion*



## Hospital Billing Central Business Office Leadership

Updated: 1/26/21

On **Sunday, Feb. 21**, Epic will be updated with new features and enhancements to improve safety and quality of care, productivity and financial outcomes. This ***Update Companion*** contains details of the changes for your role. It is your sole training resource so be sure to review it carefully.

This ***Update Companion*** is prepared for the following job roles/functions:

- Directors
- Managers
- Supervisors

## Top Changes for Role/Department:

1. [Claim Edit Workqueues receive a major makeover.](#)
2. [Revenue and Usage report is now call HB Posted Charges Summary Report and is Reporting Workbench.](#)
3. [Report on COVID-19 information in Denials Report.](#)
4. [Manual allowance adjustments are reversed when re-evaluating expected reimbursement.](#)
5. [Adjustment edits, from Adjustment/Refund Review workqueues or Tx Inquiry, features a Liability Bucket Lookup to accurately select the destination bucket.](#)



*If you need help with Epic, be sure to visit our library of tip sheets in the Epic Learning Home. Simply press F1 on your keyboard while logged in to Epic.*



## Reporting



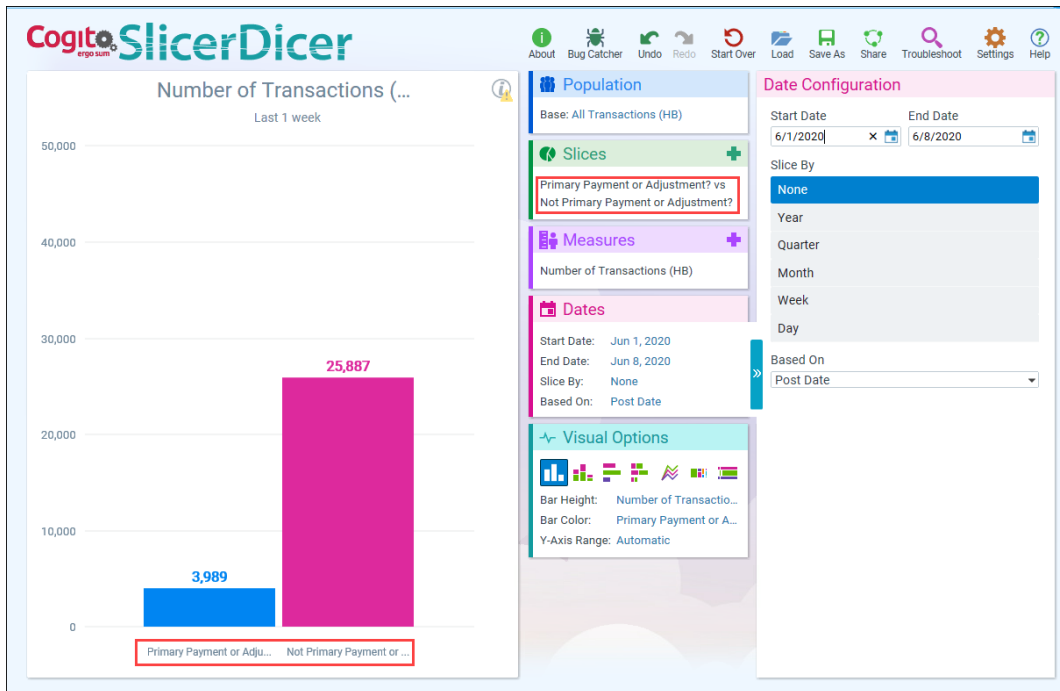
### Sort by Primary Payer in Transactions Data Models

#### Key Benefits:

- Financial benefit

#### Description:

Use a new filter to sort transactions data based on whether a given payment or adjustment came from the primary payer on a patient's account. This filter can help you investigate payer trends and potentially identify areas for improvement in collecting payments from primary payers.





## Meet the HB Posted Charges Summary Report

### Key Benefits:

- More efficient

### Description:

The **Hospital Billing Revenue and Usage report** has a new name: the **HB Posted Charges Summary report**. It has been migrated to **Reporting Workbench**, so you can now schedule reports to run automatically, at specified times, and export the results to a spreadsheet.

HB Posted Charges Summary [9773707] as of Thu 1/21/2021 3:55 PM

Options -

### HB Posted Charges Summary

Report Settings		Summary					
Date range by post date:	12/23/2020 - 1/21/2021	Charges	Quantity	Amount	Late Charges	Avg Adjusted Lag	Avg Original Lag
Grouped by:	Cost Center, Post Date, Procedure, Hospital Account	11,010	18,508	31,209,192.00	0	0.3	0.2
Service areas:	HOUSTON METHODIST						

Additional Report Settings	
Include system transaction reposts?	Yes
Late charge flag:	No
Revenue locations:	HMH PARENT

Page 1 of 15

### HM EMPLOYEE HEALTH CLINIC [47101001]

12/30/2020

77100006 - HC ADMIN IMMUNIZ-MODERNA COVID VACCINE FIRST DOSE

Hospital Account	Charges	Quantity	Amount	Late Charges	Avg Adjusted Lag	Avg Original Lag
BEACON,JOE [4000025097]	1	1	56.00	0	1.0	1.0
<b>77100006 - HC ADMIN IMMUNIZ-MODERNA COVID VACCINE FIRST DOSE Total</b>	<b>1</b>	<b>1</b>	<b>56.00</b>	<b>0</b>	<b>1.0</b>	<b>1.0</b>
<b>12/30/2020 Total</b>	<b>1</b>	<b>1</b>	<b>56.00</b>	<b>0</b>	<b>1.0</b>	<b>1.0</b>

01/21/2021

77100004 - HC ADMIN IMMUNIZ-PFIZER COVID VACCINE FIRST DOSE

Hospital Account	Charges	Quantity	Amount	Late Charges	Avg Adjusted Lag	Avg Original Lag
AMBBPATEST,OLIVOLE [4000025273]	1	1	56.00	0	1.0	1.0
<b>77100004 - HC ADMIN IMMUNIZ-PFIZER COVID VACCINE FIRST DOSE Total</b>	<b>1</b>	<b>1</b>	<b>56.00</b>	<b>0</b>	<b>1.0</b>	<b>1.0</b>

77100006 - HC ADMIN IMMUNIZ-MODERNA COVID VACCINE FIRST DOSE





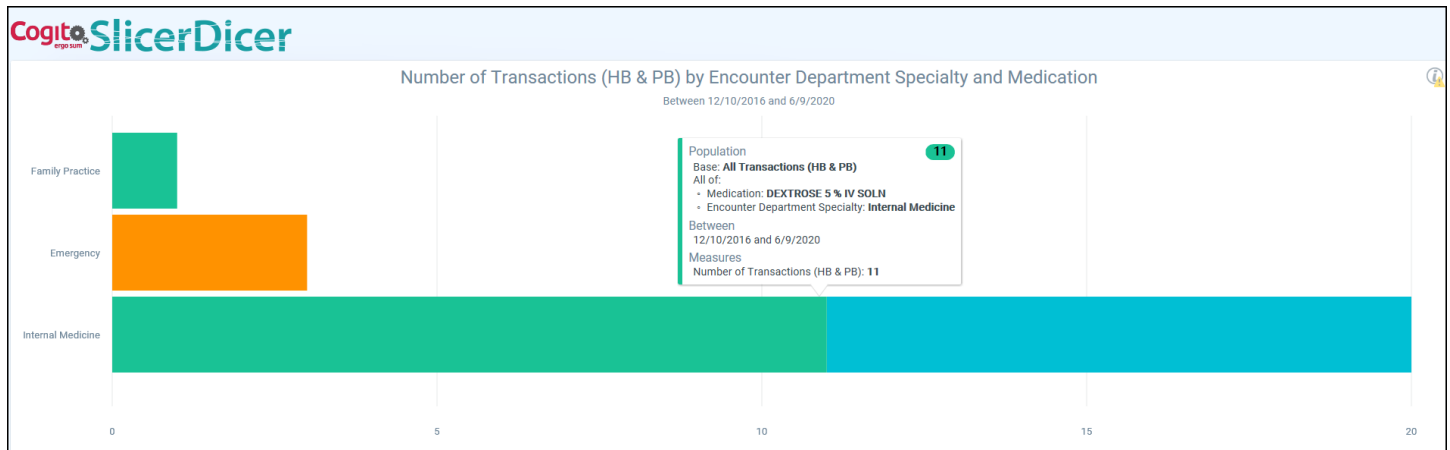
## Sort Billing Data by Charge Source, Encounter Department and More

### Key Benefits:

- Financial benefit
- More efficient

### Description:

We've added several new **SlicerDicer** filters to match some of the data used for the **HB Posted Charges Summary Report**. For example, you can now see which medication transactions originate from any given specialty area within your organization.





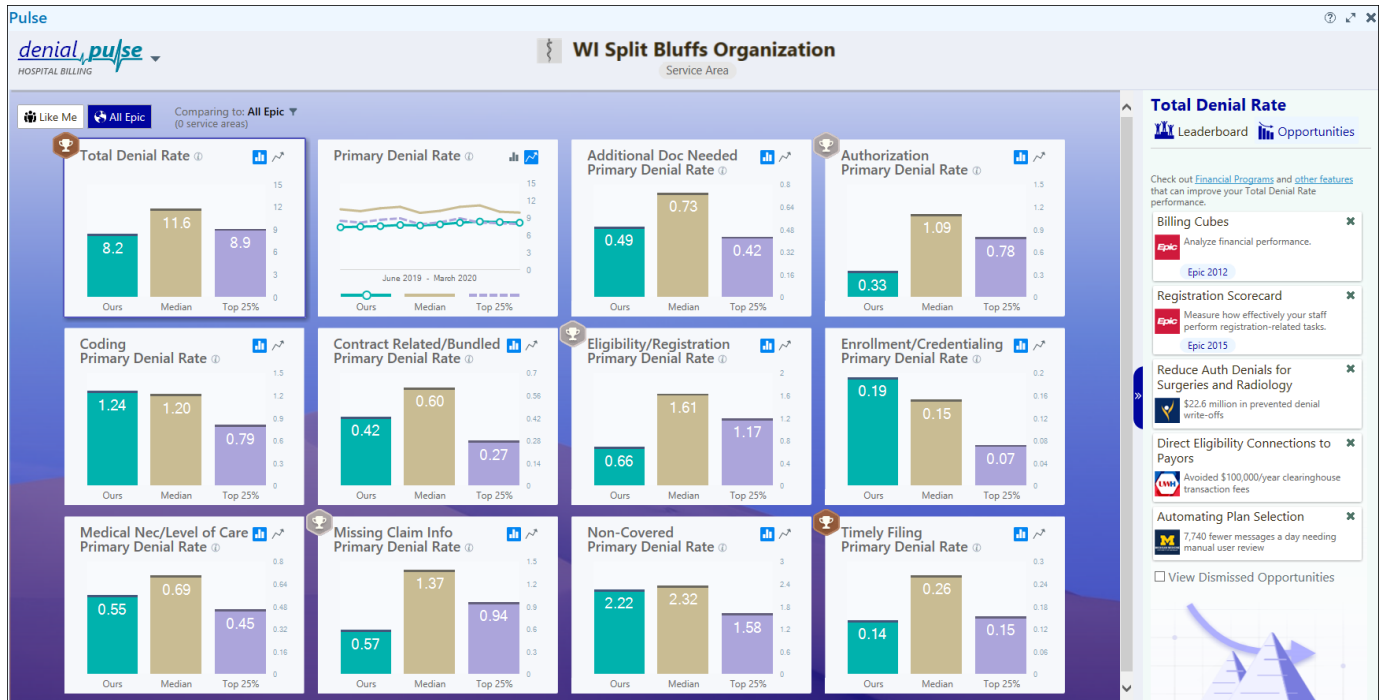
## See How Your Denial Rates Measure Up

### Key Benefits:

- Financial benefit

### Description:

You can now compare denial rates and reasons with the broader Epic community using **Denial Pulse**, available alongside both **Financial Pulse** and **Automation Pulse**. The new dashboards allow you to perform benchmarking against other Epic organizations and help you identify opportunities to increase your revenue cycle efficiency.





## Report on COVID-19 Information in Denials Reports

### Key Benefits:

- Financial benefit

### Description:

To help you investigate and follow up on COVID-19 denials, use new criteria such as billing indicators and claim diagnosis codes in your **Denials Reports**.

Report Settings - (New)

Criteria | Display | Appearance | Summary | Print Layout | Toolbar | Override | General

Find Denial Records ⓘ

Find Criteria

Open, completed, or any? ▼ ⓘ

Any

**Billing indicators** ⬆ ⓘ 🗑

	Billing Indicator
1	HM - Covid-19 Account [856]
2	<input type="text"/>

Criterion Logic **OR**

**Claim diagnosis codes** ⬆ ⓘ 🗑

	Diagnosis Code
1	2124
2	<input type="text"/>

Criterion Logic **OR**

Report Logic **AND** Show search summary

▶ Run 💾 Save 📄 Save As ⏪ Restore ✖ Close





## Jump Between Linked-Up Workqueue Monitoring Dashboards and Components

### Key Benefits:

- Time saver

### Description:

No more rummaging through the **Analytics Catalog** when you need more information about something you spot in the **HB or PB Workqueues Needing Attention** dashboard components. They each now link directly to the **HB or PB Workqueue Monitoring Dashboard**.

Workqueues Needing Attention Report completed: Mon 8/24 02:26 PM

*Includes HB workqueues with at least 1 item that has been on the workqueue's active tab for 14 days or more.*

Owning Area	Qualifying Count	Qualifying Amount	Avg Days on Worst WQ	WQ Count
[No Value]	22,998	4,432,607,935,134	943	186
Hospital Coding	601	3,063,318	63	10
Hospital Billing	47	18,171	446	7
Customer Service	5	7,379	63	4
Billing	4	30,385	60	3
Clinical Documentation Improvement	203	1,100,797	70	2
Information Technology	1	25	44	1
Insurance Follow-up	8	34,011	57	1
test<script><script>{"n&amp;test"< <b>hello</b>	4	1,062	58	1

*Includes workqueues from all service areas you have access to.*

HB Workqueue Monitoring Report completed: Mon 8/24 02:44 PM

**Overview**

HB Workqueue Monitoring Report Trending

*Shows a trending graph of the number of results returned by the workqueue monitoring components over the past 30 days.*

Run Date	Total Results
07/27/2020	188
08/11/2020	208
08/24/2020	215

**Hospital Billing**

HB Workqueue Status by Owning Area

*Includes HB workqueues with at least 1 item.*

Run report

Report: HB WORKQUEUE STATUS BREAKDOWN

**Charge Router**

Charge Router Workqueue Status by Owning Area

*Includes Charge Router workqueues with at least 1 item.*

Run report

Report: CHARGE ROUTER WORKQUEUE STATUS BREAKDOWN





## HB Late Charges Cost Center Dashboard Now Groups by User

### Key Benefits:

- More efficient
- Time saver

### Description:

When you click a cost center link in the **HB Charge Timeliness Report**, the **HB Late Charges Cost Center child** dashboard appears. This dashboard now groups late charges by user as the default, which should allow you a clearer starting place for investigation. You can still switch to other groupers as needed.

← 170 - PHARMACY Charge Timeliness Details ▾

3,868  
Total Charge Amount
100  
Percent On-Time

170 - PHARMACY

Rank By: Total Charge Amount
Late Charge Grouper: **User**

#### HB Charge Timeliness - Last 4 Weeks by Total Charge Amount

Data collected: Wed 7/15 12:00 AM

Users	% On-Time	Avg Chg Lag	Late Chg Cnt	Tot Chg Cnt	Late Chg Amt	Tot Chg Amt	<7 Days Late	8 - 14 Days	15 - 30 Days	31+ Days
MCAHON, PADDY	100 % <div style="width: 100%; height: 10px; background-color: #0070c0;"></div>	0.00	0	2	0	10	0	0	0	0
<b>Totals</b>	100 % <div style="width: 100%; height: 10px; background-color: #0070c0;"></div>	0.00	0	19	0	3,868	0	0	0	0

Charges qualify as late if they are posted more than 3 days after the service date.







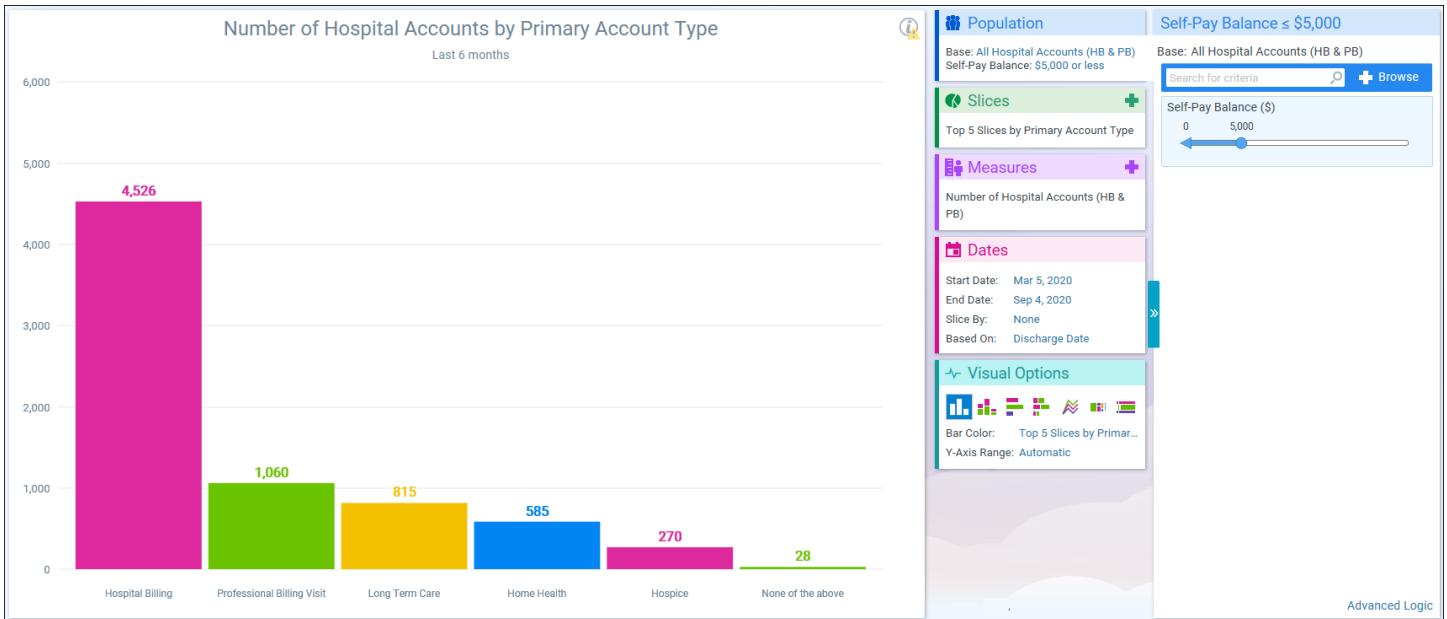
## Explore Hospital Account Data Based on Account Type

### Key Benefits:

- Financial benefit

### Description:

You can now slice data based on hospital account type using the new **Primary Account Type**, **Related Account Type**, and **Account Types (All)** filters in the **Hospital Accounts (HB & PB) SlicerDicer** data model. For example, you might use the filters to compare self-pay balances on different primary account types.





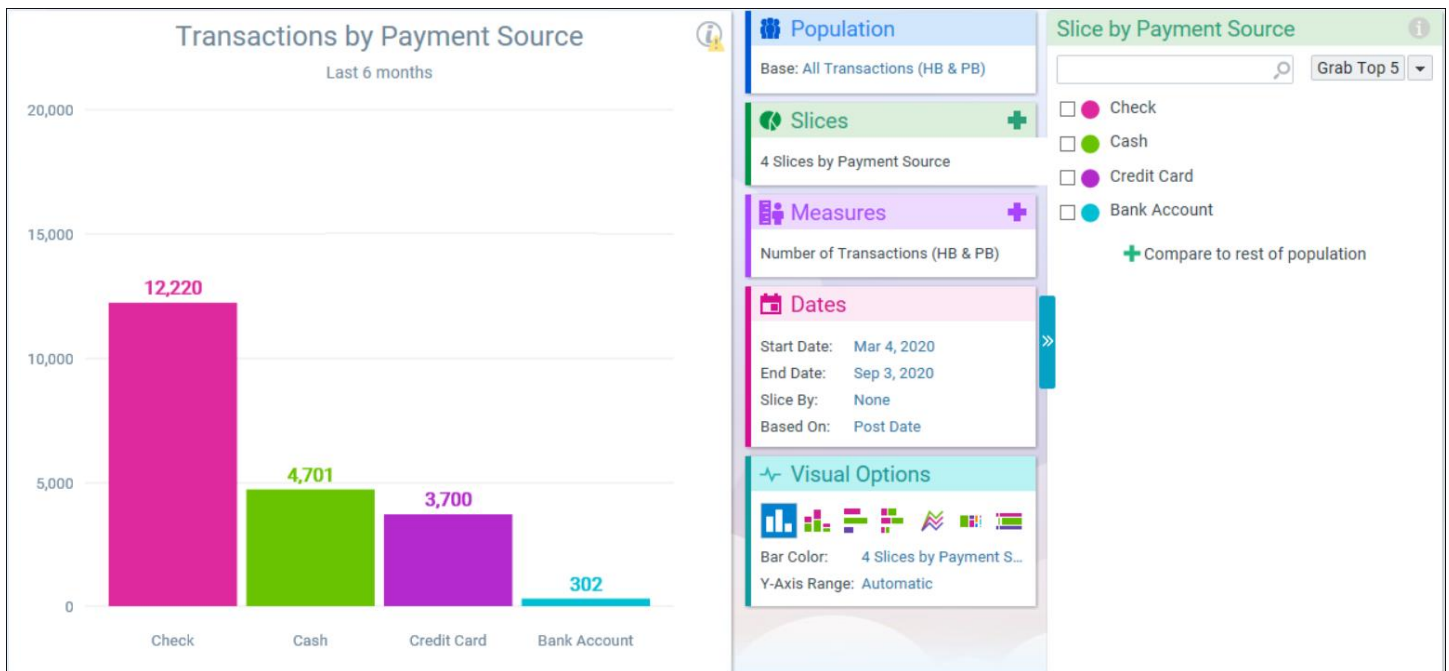
## Delve Deeper into Transaction Data in SlicerDicer

### Key Benefits:

- Financial benefit

### Description:

You can now dive deeper into transaction data using new filters in the **Transactions data models** in **SlicerDicer**. For example, you can filter by payment source to review the most common ones.





## More Automation Metrics Come to a Dashboard Near You

### Key Benefits:

- Financial benefit
- More efficient
- More accurate and reliable

### Description:

We've added automation metrics to components in several dashboards to help you determine the extent to which you're taking advantage of automated processes in Epic. For example, you can take a quick glance at the **HB** or **PB Revenue Integrity Dashboard** to see what percentage of charges at your organization have been triggered automatically through clinical or coding workflows.



## Account Maintenance



### Paste Like a Pro in Hospital Account Lookup

#### Key Benefits:

- More efficient
- Time saver

#### Description:

With the new **Hospital Account Lookup activity** (search: Hospital Account), you can paste in a list of HARs from a spreadsheet, and **filter** the results by **date range**, **account status**, and **billing system**. You can **search** for, **select**, and **open** as many HARs as you want at a time.

The screenshot shows the 'Hospital Account Lookup' window. At the top, there are tabs for 'Account', 'Patient', 'Guarantor', 'Invoice #', and 'Tx Ref #'. A search bar contains the text 'taylor'. Below the search bar are filter sections for 'Date Range' (3/25/2020 to 9/24/2020), 'Account Status' (Open, DNB, Billed, Closed, Combined, Voided), and 'Account Type' (HB, PB, Default). There are 'Reset Filters' and 'Search Again' buttons. Below the filters, it says 'Selected Accounts (4)' and 'Recent'. A search results table is displayed with columns: ID, Patient Name, Type, Guar Type, Location, Class, Status, Primary Payer, Adm Date, Dis Date, and Balance. The table contains 17 records, with 4 selected. At the bottom right, there are 'Accept' and 'Cancel' buttons.

ID	Patient Name	Type	Guar Type	Location	Class	Status	Primary Payer	Adm Date	Dis Date	Balance
4000001598	TAYLOR,APPLE	P/F	P/F	WI HARBOR BLUFF...	Inpatient	OPEN	Self-pay	06/25/2020		0.00
61402	TAYLOR,CHRIS	P/F	P/F	WI HOME HEALTH S...	HH Alternate...	DNB (DNB Error)	Self-pay	08/03/2020	08/31/2020	0.00
71829	TAYLOR,CHRIS	P/F	P/F	WI HOME HEALTH S...	HH Alternate...	OPEN	Self-pay	09/01/2020		0.00
100000510	TAYLOR,ELIJAH A	P/F	P/F	WI Delta Main Hospital	Outpatient	BILLED	HB MEDICARE	05/07/2020	05/07/2020	3,219.54
4000006726	TAYLOR,HEATH	P/F	P/F	WI Split Bluffs Hospital	Inpatient	BILLED	BLUE CROSS BLU...	07/21/2020	07/24/2020	2,245.67
4000006733	TAYLOR,HEATH	P/F	P/F	WI Split Bluffs Hospital	Outpatient	BILLED	BLUE CROSS BLU...	07/24/2020	07/24/2020	344.11
4000013443	TAYLOR,HEATH	P/F	P/F	WI Split Bluffs Hospital	Inpatient	DNB	BLUE CROSS BLU...	09/17/2020	09/17/2020	0.00
4000013465	TAYLOR,HEATH	P/F	P/F	WI Split Bluffs Hospital	Inpatient	BILLED	BLUE CROSS BLU...	09/17/2020	09/17/2020	39,787.40
47238	TAYLOR,LIME	P/F	P/F	ESC SA Melbourne	Inpatient	OPEN	Self-pay	07/02/2020		0.00
49836	BAUMAN,TAYLOR	P/F	P/F	TBAUMAN SERVICE...	Inpatient	OPEN	Self-pay	07/07/2020		0.00





## Account Maintenance Button in Auth/Cert Records Opens Encounter's Primary HB HAR

### Key Benefits:

- Improved workflow
- Time saver
- More accuracy and reliability

### Description:

The **Account Maintenance** button now takes you to the **primary Hospital Billing HAR** on the encounter every time. The button might have previously led you to a Professional Billing visit HAR or to an incorrect HB HAR. If you've developed a workaround for this, take note.

Authorization/Certification for Smith, Jenny

Auth/Cert

Account Maintenance Open Chart Triage Appt Desk Apply Template Account Activities View Notes Benefit Collection

Smith, Jenny

Adm Date:	11/8/2013	Adm Time:	11:43 PM	Auth/Cert ID	<input type="text"/>
IP Adm Date:	11/8/2013	IP Adm Time:	11:43 PM		



## Billing

New Look



Quickly Review and Act on Transactions

### Key Benefits:

- More efficient
- Time saver

### Description:

**Transaction Inquiry** has a new look and new features, like **badges** displaying the total for each section and **quick groupers**, to help you easily sort through details of pending transactions.

Pending Transactions					Adjustments (1): 512.00	
Pending Adjustments/Refunds						
Pending Tx #	User	Service Date	Procedure	Amount		
988802	AUSTIN, WILL	09/23/2019	1018 - REFUND	512.00		

Charges					Total (9) 1,845.60	
Group by: Revenue Code   CPT®/HCPCS Code   Svc Date   Svc Date - Px   Other						
Revenue Code	Description	Qty	Total Amount		Show Cost	
<input type="checkbox"/> 0260	IV THERAPY - GENERAL	3	344.09			
<input type="checkbox"/> 0276	MEDICAL/SURGICAL SUPPLIES AND DEVICES - INTRAOCULAR LENS (IOL)	1	287.72			
<input type="checkbox"/> 0303	LABORATORY - RENAL PATIENT (HOME)	1	196.17			
<input type="checkbox"/> 0319	LABORATORY PATHOLOGICAL - OTHER	1	320.27			
<input type="checkbox"/> 0324	RADIOLOGY - DIAGNOSTIC - CHEST X-RAY	1	121.31			
<input type="checkbox"/> 0480	CARDIOLOGY - GENERAL	1	294.47			
<input type="checkbox"/> 0482	CARDIOLOGY - STRESS TEST	1	281.57			

Adjustments					Total (3) -2,713.92	
Reverse   Transfer						
HTR ID	Svc Date	Post Date	Procedure	Payer	Source	Amount
<input type="checkbox"/> 940393	09/23/2019	09/23/2019	1362003-SELF PAY CREDIT ADJUSTMENT	—	—	-1,509.49
<input type="checkbox"/> 940394	09/23/2019	09/23/2019	55608-CHARITY ADJUSTMENT	—	—	-766.29
<input type="checkbox"/> 940395	09/23/2019	09/23/2019	55609-ADMINISTRATIVE ADJUSTMENT	—	—	-438.14





## Multi-Line Adjustments Are Now Posted Individually

### Key Benefits:

- Financial benefit
- More efficient
- Improved workflow

### Description:

In **HB Adjustment Posting**, you no longer see errored and non-errored non-refund adjustment lines grouped together in adjustment review workqueues. This is because non-errored adjustments are now successfully filed, even if they were included in a multi-line adjustment that contained errors. This should make your adjustment review workqueues easier to understand at a glance.

**Hospital Adjustment Posting**

Adj code:  Date:  Payer:  Ctrl amt:

Comment:

Invoice	Account Name	Payer	Disch Dt	Ref #	Post Amt	Balance	Not Allwd Adj?
1 Z09977	DUNN,AIDAN [26084]	LNT PAYER [1838200]	6/14/2018		100.00	15094.60	No
2 Z11042	DUNN,SAOIRSE [40334]	LNT PAYER [1838200]	6/27/2019		500.00	2053.96	No
3 122449***	DUNN,AISLING [122449]	LNT PAYER [1838200]	10/25/2019		400.00	3243.60	No
4							

Surcharge assignment:  Session posted:  Session remaining:

Line 3 comment:

Invoice info:





## Manual Allowance Adjustments Reversed When Re-Evaluating Expected Reimbursement

### Key Benefits:

- Financial benefit
- More accuracy and reliability

### Description:

You might see manually posted allowance adjustments removed from insurance buckets when re-evaluating your contracts. This helps to ensure that unallowed amounts are calculated correctly during re-evaluation, which could improve the accuracy of your reports.



## Easily Create Payment Plans from Enterprise Guarantor Summary

### Key Benefits:

- More efficient
- More accuracy and reliability
- Financial benefit

### Description:

The updated **Payment Plans activity** makes it easier to create plans, define terms, and see when you need to take action.

Quickly create a payment plan using all the guarantor's self-pay balances with guarantor activities from **Enterprise Guarantor Summary** or use **account activities** to select individual HARs for a payment plan.

**Create Payment Plan**

**New Plan**

**Balances**

Self-pay accounts not on plan	2,245.67
<b>New Plan Balance</b>	<b>2,245.67</b>

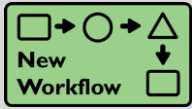
**Terms**

Monthly Amount	Number of Payments
93.57	24
Minimum: 0.01	Maximum: 2400
Statement Day Of Month	Final Payment
29	August 2022

**+ Add Auto Pay**







## Distribute Action Replaced by Transfer to Multiple in Transfer Transaction

### Key Benefits:

- Improved workflow
- More efficient
- Time saver

### Description:

The **Distribute** action for **self-pay payments** has been replaced by a multiple-destination option. You can select multiple accounts for distribution of a self-pay payment and add the target accounts to the **Account List** for further review.

Transfer Transaction #798130

**Transfer Payment** 35.00 of 35.00

Send To:  HB  PB

Transfer Amount:

Select Hospital Accounts Remaining Amount 35.00

ⓘ

Hospital Account	Bucket	Balance	Transfer Amount
47827 - GOMEZ,VALERIA	Self-Pay	28.00	!
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Transfer Options

Add hospital accounts to account list

Comment





## New Look, Simplified Workflow for Enterprise Self-Pay Payment Posting

### Key Benefits:

- Time saver
- Improved workflow
- More efficient

### Description:

**Enterprise Self-Pay Payment Posting** has been redesigned to be more visually friendly and to help you speed up your workflow with improved filters, based on account statuses, for manual distribution. In this example, you can de-select **On Payment Plan** to hide payment plan accounts as you distribute a payment.

The screenshot shows the 'Distribution' interface in Epic. At the top, there are tabs for 'Patient Responsibility' and 'Other', and a link for 'Advanced Filters'. Below this, a table titled 'Hospital Accounts (1 of 2 accounts selected)' is visible. The table has columns for 'Acct ID' and 'Self-Pay Status'. Two rows are shown: one with Acct ID 4000000610 and status 'Pmt Plan', and another with Acct ID 4000001273 and status 'No Stmt'. A modal dialog box is open over the table, titled 'Outstanding', with a dropdown arrow and a checked box. It contains two options: 'On Payment Plan' (checked) and 'Not on Statement' (checked). At the bottom of the dialog are 'Apply' and 'Cancel' buttons. The name 'Isabella Molina' is visible to the right of the table rows.

Acct ID	Self-Pay Status
4000000610	Pmt Plan
4000001273	No Stmt





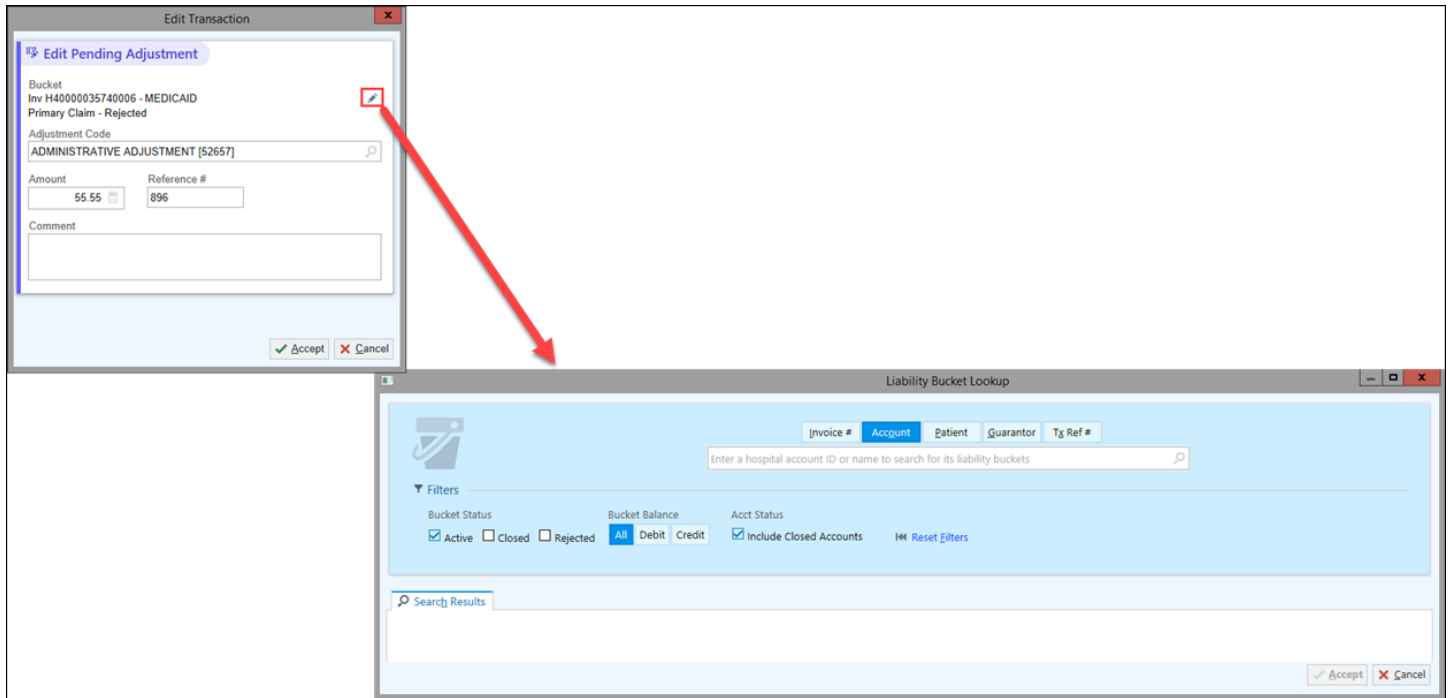
## Get More Precise with Your Adjustment Edits in Liability Bucket Lookup

### Key Benefits:

- More efficient
- Time saver

### Description:

When editing adjustments in adjustment/refund review workqueues or in transaction inquiry, you can now click the **pencil icon** to launch **Liability Bucket Lookup**, where you can use filters and searches to find the correct destination bucket.



## Charge Review



### UCL Detail Reports Revamped with More Focused Information

#### Key Benefits:

- More efficient

#### Description:

UCL Detail reports, such as the **Charge Router Charge Detail report** activity and the session detail view in **Charge Router** review workqueues, have been visually enhanced and reorganized to help you find key details about a charge line more easily.

**80500 - PR LAB PATHOLOGY CONSULT-LTD** Workqueue - PB HOLD FOR ENCOUNTER CLOSE [1548]  
 EpicCare Ambulatory (Charge Capture Navigator)

---

**Encounter**

**WEST, LYDIA**  
 Legal sex: Female  
 Date of birth: 7/2/1975  
 MRN: 205128

**Office Visit**  
 7/2/2020  
 Physician Family Medicine, MD  
 Bill area: FAMILY MED BILL AREA  
 No Place of Service

**Diagnoses**

Line	Diagnosis (ICD-10-CM)	Qualifier
1	J11.00 - influenza due to unidentified influenza virus with unspecified type of pneumonia	—
2	—	—

---

**Summary** ID: 152773

Procedure	Default Code	Service Date	Department	Modifier	Qty
80500 - PR LAB PATHOLOGY CONSULT-LTD	80500 (CPT®)	7/2/2020	EMC FAMILY MEDICINE	26	1

**Error Message**  
**PB HOLD UNTIL THE ENCOUNTER IS CLOSED [165378]**

Place of Service	Location	Service Area
EHS CLINIC	EHS CLINIC	EHS SERVICE AREA

Service Provider	Billing Provider	Created User
Physician Family Medicine, MD [E1000]	Physician Family Medicine, MD [E1000]	Physician Family Medicine, MD [FAMMD]

Comment: —

---

**Financial**

Guarantor Account	Hospital Account	Coverage
WEST,LYDIA [3668]	—	AETNA/AETNA PPO

Bill Area	Encounter Specialty	Do Not Bill Insurance	PB Visit
FAMILY MED BILL AREA	Family Medicine	No	1

Cost Center	Cost Center Department	Revenue Code Override
EMH UNASSIGNED CC [99901]	EMC FAMILY MEDICINE [10501101]	—

**Price**

Expected Price  
36.00

**Cost**  Collapse by Default





## Meet the Improved Charge Entry Batch Activity

### Key Benefits:

- Improved workflow

### Description:

The **Charge Router Charge Entry Batch activity** has a new and improved appearance that better uses screen space and makes it easier to identify when a batch is balanced.

**Batch 21**  
EHS SERVICE AREA

User: PB\_ADMIN  
Sessions: 7

Px count: 12 / 12  
Px hash: 992431 / 992431

Dr hash: 2176148 / 2176148  
Prov hash: 645578 / 789002

### Charge Entry Batch - 21 (Open)

Summary | Edit Batch

Service Area: EHS SERVICE AREA (10) | Comment: —

Control Amounts			
	Control	Current	Difference
Procedure hash:	992431	992431	0 ✓
Procedure count:	12	12	0 ✓
Service provider hash:	789002	645578	-143424 ❌
Diagnosis hash:	2176148	2176148	0 ✓
Charge amount:	—	0.00	—

### Sessions

New Session | Edit Session | Delete Session

#	Patient	Contact	Guarantor	Hospital Account	Posting User
7	DEVINE, COLIN A	09/04/2020			PB, ADMIN
6	BERRY, STEPHANIE	09/04/2020	2069 - BERRY, STEPHANIE		PB, ADMIN
5	CLARKSON, LAUREN	09/04/2020	2071 - CLARKSON, LAUREN		PB, ADMIN
4	BUCHHOLZ, TREVOR	08/20/2020	2266 - BUCHHOLZ, TREVOR		PB, ADMIN
3	SMITH, WILLIAM A	09/04/2020	500000025 - SMITH, WILLIAM A		PB, ADMIN
2	SIMS, ERIC	09/04/2020	980 - SIMS, ERIC	2 - SIMS, ERIC	PB, ADMIN
1	YARBOROUGH, MORTICIA	09/04/2020	2603 - YARBOROUGH, MORTICIA		PB, ADMIN

### Charges for Session #1

#	Code	Procedure	Svc Date	Mod	Svc Provider	Cost Center	Department	Qty
1	82003 (CPT®)	PR ASSAY ACETAMINOPHEN	09/04/2020		FAMILY MEDICINE, PHYSIC...	99901 - EMH UNASSIGNED...	EMC FAMILY MEDICINE	1
2	84080 (CPT®)	PR ASSAY ALKAL PHOSPH...	09/04/2020		FAMILY MEDICINE, PHYSIC...	99901 - EMH UNASSIGNED...	EMC FAMILY MEDICINE	10
3	82373 (CPT®)	PR ASSAY CARBOHYDRAT...	09/04/2020	26	FAMILY MEDICINE, PHYSIC...	99901 - EMH UNASSIGNED...	EMC FAMILY MEDICINE	1
4	82523 (CPT®)	PR ASSAY FOR COLLAGE...	09/04/2020		FAMILY MEDICINE, PHYSIC...	99901 - EMH UNASSIGNED...	EMC FAMILY MEDICINE	1

Batch Report | **Batch is not balanced** | Reject Batch | Close Batch | Process Batch



## Claims



### Navigate the Updated Hospital Billing Claim Edit Workqueues

#### Key Benefits:

- Improved workflow
- More efficient
- Less clicks

#### Description:

**Claim edit workqueues** have a new, more modern layout. The detailed view section of the workqueue, which appears along the bottom of the screen, now has color-coded cards with detailed information about the claims in the workqueue, which you can use to quickly assess and prioritize errors.

**Claim Edit WQ HM APC BILLING ERRORS [8790] Last refreshed: 1/25/2021 2:12:39 PM**

Refresh Workqueue | Filter | Acct Actions | Acct Activities | Claim Actions | Defer | Transfer/Copy | Remove | DNB | More

Active (Total: 860; 19,628,945.78) | Deferred (Total: 0)

Account	Name	User Error Mess	Deferral Reasor	Date Claim Ente	Days On Workq	Days Until Time	TOB	Admit Date	Discharge Date	Ti
4000002620	RADIANT,TA...	Subscriber's...		05/04/2020	266	-1609	131	08/31/2015	08/31/2015	
4000003751	HBXROP,LIT...	The Patient...		08/29/2018	880	-2027	131	03/11/2015	03/11/2015	

---

#### Claim Summary

**Primary Claim**

✖ Error Claim

**Invoice H400000262001** | E-UB | TOB 131  
BCBS | ANTHEM BLUE CROSS  
Claim class: Outpatient

Total Charges: **9,458.00**

Claim Mailing Address  
ANTHEM BLUE CROSS  
PO BOX 660044  
DALLAS, TX 75266-0444

#### Claim Edit Workqueues

Workqueue	Days
HM ADMIN - CATCH ALL QUEUE [7773]	266
HMH REGISTRATION ERRORS - ALL PAYORS [7779]	266
HM BILLING ERRORS - COMMERCIAL PRIMARY [7782]	266
HM ADMIN - MASTER FILE ERRORS [7787]	266
HM HIM CODING ERRORS - OUTPATIENT [7867]	266
<b>HM APC BILLING ERRORS [8790]</b>	266

#### Recent History

May 4, 2020

- 1:30 PM **Processed** Error Claim from Claim Run #6625
- 1:23 PM **Added to workqueue** HM APC BILLING ERRORS [8790]
- 1:23 PM **Added to workqueue** HM HIM CODING ERRORS - OUTPA...
- 1:23 PM **Added to workqueue** HM ADMIN - MASTER FILE ERRORS...
- 1:23 PM **Added to workqueue** HM BILLING ERRORS - COMMERC...
- 1:23 PM **Added to workqueue** HMH REGISTRATION ERRORS - ALL...

#### System

Context

Form	HM HB CEV 837 V5010	Payer	BCBS [100000]
	INSTITUTIONAL [30890401]		
Plan	ANTHEM BLUE CROSS [10000001]	Place of Service	HMH HOSPITAL OP POS [1000140]
Location	HMH PARENT [10400]	Department	HMH MAIN NUC MED [104001080]

Claim Processing

CLP ID	106129	CEV ID	114528
Claim Definition	HM HB BLUE CROSS BLUE SHIELD CDF	Submitted Lines	All Lines
	[3082100101]		

Demand Claim?  Current Queue





## Use Storyboard in Claim Edit Workqueues

### Key Benefits:

- More efficient

### Description:

**Claim edit workqueues** now have Storyboard, which gives you a snapshot of guarantors' demographics and coverages. You can also use Storyboard to quickly jump to the **Guarantor Snapshot** activity or to other workqueues.

The screenshot displays the Epic claim edit workqueue interface. On the left, a sidebar shows patient information for Tangotwo M. Radiant, including MRN, account ID, and insurance details. The main area shows a table of active claims with columns for Account, Name, User Error Message, Deferral Reason, and Date Claim Entered. Below the table, a 'Claim Summary' section displays an 'Error Claim' for invoice H40000262001. A red-bordered box highlights the 'Guarantor Demographics' section, which provides a comprehensive snapshot of the guarantor's personal information, including date of birth, gender, SSN, address, phone number, and email.

Account	Name	User Error Mess	Deferral Reasor	Date Claim En
4000002620	RADIANT,TA...	Subscriber's...		05/04/2020
4000003751	HBXROP,LIT...	The Patient...		08/29/201

**Guarantor Demographics**  
**RADIANT, TANGOTWO MRT** [2378] (P/F) HOUSTON METHODIST  
 01/01/1962, 59 years  
 Female (Legal sex)  
 000-00-0021 (SSN)  
 6325  
 EDINBURG TX 78541  
 000-000-0000 (Home)  
 none@none.com (Patient)  
 Guarantor does not use MyChart.  
 Receives billing emails. [Manage preferences](#)  
 No electronic payment method on file. [Manage payment methods](#)  
 Guarantor Demographics at Time of Discharge





## Fix Errors Faster with the Redesigned Claim Edit Assistant

### Key Benefits:

- Improved workflow
- More efficient
- Less clicks

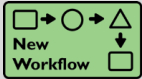
### Description:

The **Claim Edit Assistant** has a completely new layout, designed to put the information you need right at your fingertips. Use the new sidebar to view claim information and errors side-by-side and make edits more quickly.

The screenshot displays the redesigned Claim Edit Assistant interface. At the top, there is a navigation bar with tabs for Claim Edit, Acct S..., Guar S..., Status..., Report..., Doc Review, Hosp..., Prof Inquiry, Prof Tx..., Liabilit..., Prof In..., and Coverages. Below this, the main header shows 'Claim Edit WQ HM APC BILLING ERRORS [8790] Last refreshed: 1/25/2021 2:12:39 PM'. A toolbar contains various action buttons like Refresh Workqueue, Filter, Acct Actions, Acct Activities, Claim Actions, Defer, Transfer/Copy, Remgve, and DNB. The main content area features a table of active errors with columns for Account, Name, User Error Mess, Deferral Reasor, Date Claim Ente, Days On Workq, Days Until Time, TOB, Admit Date, and Discharge Date. Below the table, there are sections for Claim Summary (showing Invoice H400000262001, Total Charges 9,458.00, and Claim Mailing Address) and Recent History (listing actions like Processed, Added to workqueue, and Added to workqueue). On the right, a sidebar titled 'Claim Errors' shows 'Showing 11 Active Errors' with filters for User, Master File, External, and Overridden. It lists two user errors: 'Insured's Sex Is Not Specified' and 'Patient Relationship to Subscriber is Self, Sex/DOB Does Not Match', each with an Override button and a Registration link.







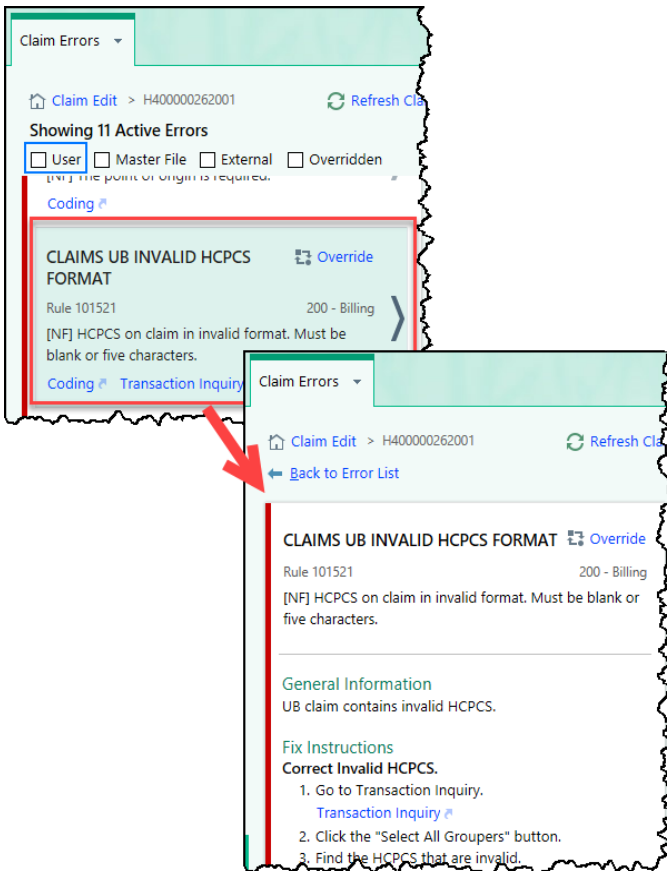
## Find Fix Instructions in New Claim Edit Assistant Sidebar

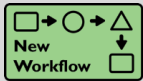
### Key Benefits:

- More efficient
- Less clicks

### Description:

Fixing a claim? Click errors in the new **Claim Edit Assistant** sidebar to see the fix instructions. Make sure you read them all before addressing the problem. The new sidebar doesn't stay open when you go to activities in separate workspaces, such as **Registration**.





## Find Information About Prior Payments in New EOB Sidebar

### Key Benefits:

- Improved workflow
- Time saver
- More efficient

### Description:

You can click on the **Prior Payments** link in the new **Claim Edit Assistant EOB** tab to open a sidebar with basic remittance information. Use this to help you balance EOB lines.

Claim Errors Remittance Image (7/22/2020)

**Payment from COMMERCIAL PAYOR**

Invoice Number HB429020023	Adjudication Date 07/22/20
Claim Status Code —	Billed 258.00
Paid 129.00	Patient Responsibility 0.00
Claim Filing Indicator Code —	ICN 20576E1234

---

**Service Line Summary**

Total Billed	Total Paid	Reason Code	Amount
258.00	129.00	PR2	64.50
		CO45	64.50

---

**Service Line Information** Expand All Collapse All

Rev Code	Billed	Paid	Mod	Qty	Svc Dt
0960	155.00	77.50	—	1	07/22/20
Reason Code		Amount			
		PR2	38.75		
		CO45	38.75		
0960	103.00	51.50	—	1	07/22/20
Reason Code		Amount			
		PR2	25.75		
		CO45	25.75		





## Find Comprehensive Information About Reconciliation Runs

### Key Benefits:

- Time saver

### Description:

The **Claims Reconciliation activity** has a whole new look, with color-coded cards that have detailed information about reconciliation runs and an easy-to-read table. You can use advanced filtering to find quickly find specific runs and be able to accept or reject multiple runs at a time.

**HB Claims Reconciliation**

Refresh Filter Load/Process Details Accept Run Reject Run Recalculate Actions Print Report

**Filter**

Filters applied Show All

Show all service areas

Status

Filename

Profile  
HM HB CLAIMS ASSURANCE 277 EX...

Service Area

The list is filtered; 2 items in list.

Run #	Status	Date / Time	Filename	User	# Claims	# Errors
221	Processed	08/26/2020 15:12	/epic/fg/HBclaims/ARM/277ExtEditIn...	BLANCHARD, ELIZABETH B	1	0
186	Processed	08/10/2020 12:56	/epic/fg/HBclaims/ARM/277ExtEditIn...	HB, BACKGROUND	251	27

**Reconciliation Run Summary - 221**

Status: Processed  
Service Area: HOUSTON METHODIST [10]  
Profile: HM HB CLAIMS ASSURANCE 277 EXTERNAL EDIT RETURN [30820001701]

File Name: /epic/fg/HBclaims/ARM/277ExtEditIn/active/TST\_ExtEdit\_081210a.txt  
Claims Found: 1

**Affected Claims**

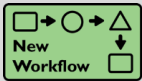
Claim Runs

Claim Run	Run Date/Time	Claims Produced	Claims Acknowledged	Billed Amount	Send to WQ	Accept Claim	No Action
6836	08/12/2020 10:02	3	1	63,448.25	1	0	0

**Status Code Summary**

Category Code	Status Code	Selected Action	Mapped Action	Count
A7 - Acknowledgement/Rejected for Invalid Info - Specified in the Status details	9100 - Registration Error	Send to WQ	Send to WQ	4





## Override Claim Actions in Updated Reconciliation Run Activity

### Key Benefits:

- Improved workflow

### Description:

To override default claim actions before accepting reconciliation runs, click **Details** in the toolbar to see a list of invoices and then click the **No Action**, **Accept Claim**, and **Sent to WQ** buttons. Click **Recalculate Actions** to recalculate actions associated with claims based on the current build and status of those claims.

**HB Claims Reconciliation**

Refresh Filter Load/Process Details Accept Run Reject Run Recalculate Actions

**Matched Claims [Run 186]**

Invoice #	Action	Amount	Claim Run	Type	Form
400002104600	No Action	11540.59	6818	⚡	HM H
400002123300	No Action	40			
400002172400	No Action	955			
410000011912	No Action	39762			

**HB Claims Reconciliation**

Refresh Filter Load/Process Details Accept

**Matched Claims [Run 11]**

Invoice #	Action
400002446801	Send to WQ
400002447601	Send to WQ



## Cash Management



### New Reports on Cash Records and Control Groups

#### Key Benefits:

- Financial benefit
- More accuracy and reliability

#### Description:

Use new reports to easily track outstanding cash records and cash control groups. Click **Edit Cash** or double-click on the rows to open the cash records.

Cash Management Summary [31763] as of Thu 9/24/2020 7:22 AM

Filters Options **Edit Cash**

Specialized View **Detail**

Ref Number	Routing Number	Routing Code	Deposit Date	Service Area	Source	Status	Payer/Guarantor	Total Amt	External Amt	Posted Amt	Pending Amt	Outstanding Amt	DPR ID	CSH ID
547	120246PROF...	PROFESSION/	09/02/2020	WI Split Bluffs Organi...	Cash	Confirmed	Medicare	10.00	0.00	0.00	10.00	0.00	859	1420
614	120246PROF...	PROFESSION/	09/02/2020	WI Split Bluffs Organi...	Credit Card	Fully Posted	Commercial Payer	11.00	0.00	11.00	0.00	0.00	863	1422
615	120246PROF...	PROFESSION/	09/02/2020	WI Split Bluffs Organi...	EOB	Fully Posted	Commercial Payer	11.00	0.00	11.00	0.00	0.00	863	1423
752	120246PROF...	PROFESSION/	09/02/2020	WI Split Bluffs Organi...	Cash	Fully Posted	Medicaid	11.00	0.00	11.00	0.00	0.00	864	1424
1001	120246PROF...	PROFESSION/	09/02/2020	WI Split Bluffs Organi...	Check	Fully Posted	Medicare	110.00	0.00	110.00	0.00	0.00	863	1425
1033			09/02/2020	WI Split Bluffs Organi...	Check	Voided	Commercial Payer	1.00	1.00	0.00	0.00	0.00		1476
1105	120246PROF...	PROFESSION/	09/02/2020	WI Split Bluffs Organi...	Check	Created	Commercial Payer		0.00	0.00	0.00	0.00	867	1477
1211	120246PROF...	PROFESSION/	09/02/2020	WI Split Bluffs Organi...	Check	Created	Commercial Payer		0.00	0.00	0.00	0.00	867	1478
1314	120246PROF...	PROFESSION/	09/02/2020	WI Split Bluffs Organi...	Check	Created	Medicare		0.00	0.00	0.00	0.00	867	1479
1494	120246PROF...	PROFESSION/	09/02/2020	WI Split Bluffs Organi...	Check	Created	Medicaid		0.00	0.00	0.00	0.00	867	1480

Cash Summary

**Cash Summary**

Payer: COMMERCIAL PAYOR  
 Service Area: WI Split Bluffs Organization  
 Department: INTERNAL MED  
 Reference #: 614  
 Routing #: 120246PROFESSIONAL042  
 Routing Code: Professional Payments Automatic  
 Reference Date: 09/21/2020  
 Deposit Date: 09/21/2020  
 Comment: —

**Balances**

Posted: 11.00  
 Pending: 0.00  
 External: 0.00  
 Outstanding: 0.00

Cash Amount: **11.00**

**Payment Posting Activity**

There are no posted payments associated with this cash record.

**History**

Time	Summary	User
September 21		





## Transfer Cash Records with One Action

### Key Benefits:

- Time saver

### Description:

To transfer cash records from the **Edit Cash Control Group** screen, click **Transfer**. You no longer need to disassociate records before you associate them with another group.

**Editing Cash Control Group - 1423**

**Group Summary** | Edit

Status: Pending  
Department: EPIC MEDICAL DEPT.  
Routing Code: Professional Payments Automatic  
Routing Number: 20200923PROFESSIONAL1722  
Deposit Date: 09/23/2020  
Comment: This is a cash control group comment used as an example. Control group created by Epic, User with a control amount of \$350.00

**Amounts**

- Control: \$350.00
- Entered: \$350.00
- Remaining: \$0.00

**Cash List** | Show: All | Errors | Outstanding | 5 items in list

Errors?	Source	Ref #	Ref Date	Payer/Guarantor	Provider ID	Cash Amount	External	Pending	Comment	Cash ID
	Check	T3993KID8I9	09/23/2020	EPIC HEALTH		75.00	0.00	0.00	This is a cash record...	7953
	Check	B37838W9EP	09/23/2020	EPIC HEALTH		120.00	0.00	0.00		7954
	Check	N873839Z9A	09/23/2020	EPIC HEALTH		55.00	0.00	0.00		7955
	Check	V56302594ER	09/23/2020	EPIC HEALTH		62.00	0.00	0.00		7956
	Check	A9484ROC8Q	09/23/2020	EPIC HEALTH		38.00	0.00	0.00		7957

**Cash Edit**

Source: Check

**Transfer Cash** dialog box:

Select cash control group to transfer to:  
1295 [20200818PROFESSIONAL1455]

Comment:  
Sample comment - Transferring a cash record from control group 1423 to control group 1295.

Buttons: Transfer, Don't Transfer

Status bar: SET DEFAULTS | Group is ready to be confirmed | ACCEPT AND CONFIRM | ACCEPT | CANCEL





## View Cash Lists and Control Groups in Cash Management

### Key Benefits:

- Improved workflow

### Description:

To see a list of all the cash records in a control group in the main grid of the **Cash Management** activity, click the **control group** and then click **View Cash**. To see a filterable list of all the cash records regardless of control group, click **Cash** in the top right of the main grid.

Errors?	ID	Routing #	Status	Deposit Date	Control Amt	Total Amt	User	Comment	Ext Amt
✓	1784	20201001PROFESSIONAL2125	Confirmed	10/01/2020	13.00	13.00	STRICKLAND, AMAN...	Imported on 10/1/2020 8:11 AM	0.00
	1783	20201001PROFESSIONAL2124	Confirmed	10/01/2020	13.00	13.00	STRICKLAND, AMAN...	Imported on 10/1/2020 8:11 AM	0.00



## Insurance Follow-up



### Printable EOBs Show Only Claim-Level for Auto-Distributed Payments

#### Key Benefits:

- More accuracy and reliability

#### Description:

To ensure you get the right details, you can now see only **claim-level allowed** and **coinsurance information** in EOBs for auto-distributed payments. Previously, charge-level information appeared but it was often inaccurate and unhelpful.

Payment and Adjustment History <span style="float: right;">Collapse All</span>							
<i>Showing all insurance and self-pay payments and adjustments, currently or previously matched to the charges.</i>							
Posted	Tx #	Code	Matched	Payer			
06/08/20	285	1021-WRITE-OFF (INSURANCE)	-16.67	PAYOR			
06/08/20	284	1013-INSURANCE PAYMENT	-125.00	PAYOR			
ICN:	None	<a href="#">Printable EOB</a>					
Procedure	Mods	Billed	Allowed	Patient	COB	Paid	
Auto-distributed		900.00	800.00	50.00	—	750.00	
NAA		CO 45 - CHGS EXCD FEE SCH/MAX ALLOWABLE				100.00	
NRP		PR 3 - Co-payment Amount				15.00	
NRP		PR 2 - Coinsurance Amount				25.00	
NRP		PR 1 - Deductible Amount				10.00	





## General Updates



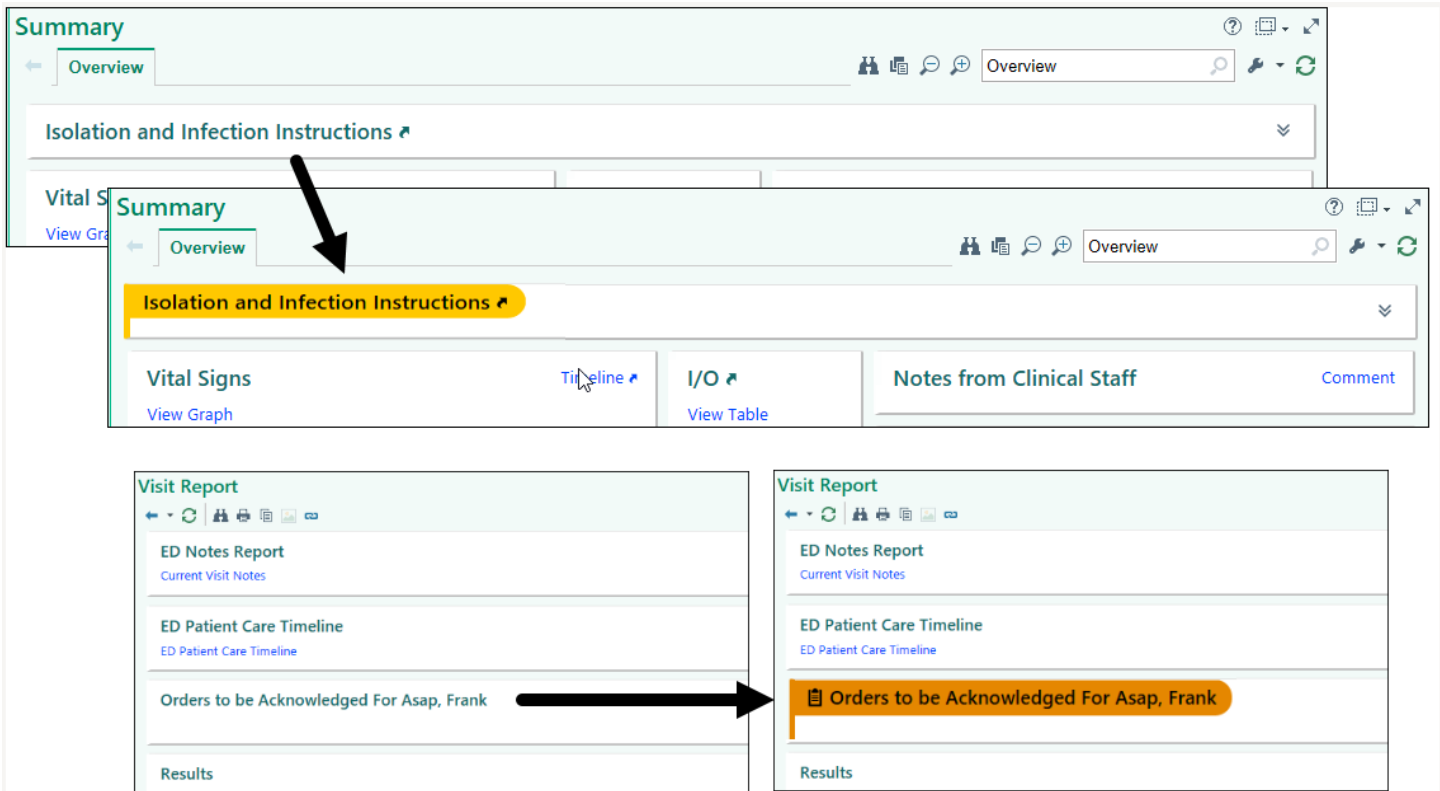
Colored Headers for Important Information More Consistently Appear for Users with Fewer Colors Setting

### Key Benefits:

- Personalizing your workflow

### Description:

If you have selected the **Display Fewer Colors** setting from the **My Settings** menu in Epic, you will see more red, orange and yellow headers to call attention to important information.





## Hover over the Transplant Icon in Storyboard to View the Episode List

### Key Benefits:

- Easily accessible in Storyboard

### Description:

You do not have to click the **transplant icon** in Storyboard to see a list of your patient's transplant episodes anymore. Just hover to see the list.

### How to:

Hover over the **transplant icon** to see a list of transplant episodes.

The screenshot shows a patient's Epic Storyboard for Kathryn D. Kidney. The patient's name, gender, age, date of birth, MRN, and code are displayed. A tooltip is shown over the transplant icon, listing all transplant episodes for the patient, including a liver transplant on 4/28/2019.

**Kathryn D. Kidney**  
Female, 52 y.o., 4/10/1966  
MRN: 202870  
Code: FULL (has ACP docs)

Search

Isolation: None  
Kidney Coordinator: Me  
Coverage: None  
Allergies: No Known Allergies  
Pharmacy: None

**All Transplant Episodes**  
**Liver Transplant - 4/28/2019 (#1)**  
Status: Active Follow-up on 4/28/2019  
Coordinator: Epic User





## It's Easier to Tell When a Toolbar Button Is Selected

### Key Benefits:

- Time saver

### Description:

A check box or radio button now appears on many toolbars' buttons throughout Epic so that it's clearer when a button has been selected.



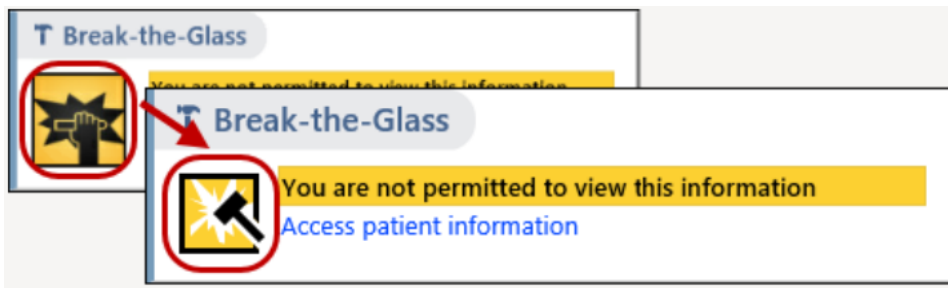
## New Break-the-Glass Icon in Reports

### Key Benefits:

- Time saver

### Description:

A cleaner visual cue in your reports lets you know when you need to break the glass to access patient information.





## It's Now More Obvious When You're Viewing Information for a Deceased Patient

### Key Benefits:

- Time saver

### Description:

You can now easily tell when a patient is deceased. The circle containing the patient's photo or initial will be grayed out and surrounded by a black border when you open an InBasket message or the chart for a deceased patient.



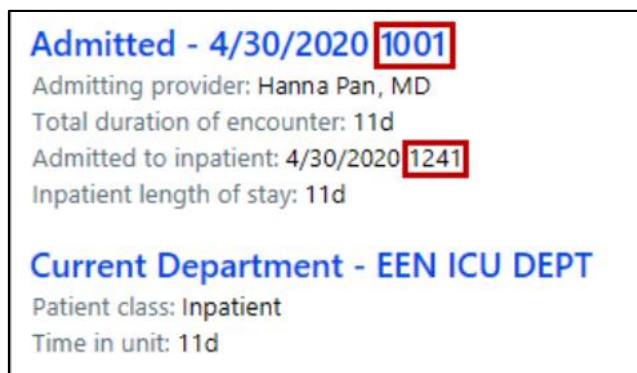
## See a Patient's Admission Time in Storyboard

### Key Benefits:

- Time saver

### Description:

Quickly find a patient's admission time by hovering over length of stay information in Storyboard.





## Add SmartPhrases to your Notes Using SmartLists

### Key Benefits:

- Personalizing your workflow.

### Description:

To speed up your documentation, you can now use **SmartLists** to add SmartPhrases to your notes and other documentation in **SmartTool**-enabled text boxes in Epic, **Haiku** and **Canto**.

### How to:

1. In Epic, go to the **SmartList Editor** (search: SmartList) and create a SmartList. If you have the security to create system SmartLists, you need to select the **User** option.
2. If you know the dot phrase for the SmartPhrase you want to add, type it in the editor.
3. If you need to look up the SmartPhrase,
  - a. Click the **star icon** in the **Choice** field to open the **SmartTool Options** menu.
  - b. Select **List Phrases**.
  - c. Find and add the SmartPhrase you want to include by clicking **Add to Text**.
4. To select a SmartPhrase from a user SmartList in a document:
  - a. Insert the SmartList into a SmartTool-enabled text box or press **F2** to jump to the SmartList if it already appears.
  - b. Select the SmartPhrase from the SmartList and right-click in the SmartList to save your selection and move to the next wildcard or SmartList.

**User SmartList – sgnMyProc [12833]**

Choice	Default?
{:PHR,ENDOSCOPY}	
{:PHR,COLONSCOPY}	
.erc	<input type="checkbox"/>

**Settings**

Name: sgnMyProc

Display Name:

Name	Description
☆ ERCD	ERCD on @TODAYDATE@
☆ ERCIMGFINDINGS	Breast imaging density and findings
☆ ERCIMGPROC	Displays the procedure associated with the current order or all linked orders.





## MyChart's New Home Page

### Key Benefits:

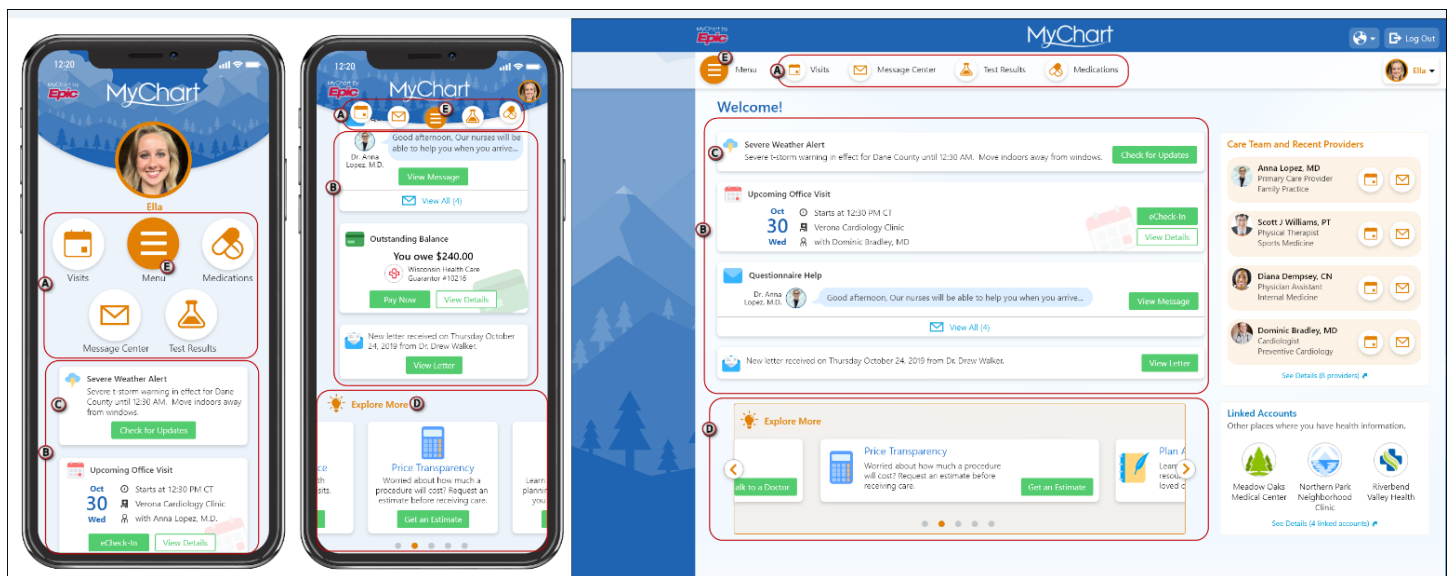
- Improved workflow
- More efficient

View the [New MyChart Experience](#) video.

### Description:

The **MyChart** homepage and user experience is being redesigned to make it cleaner and easier to use. All features and functionality are available on both the web and mobile app platform. The new design provides shortcuts to common activities and an actionable list of updates for the patient.

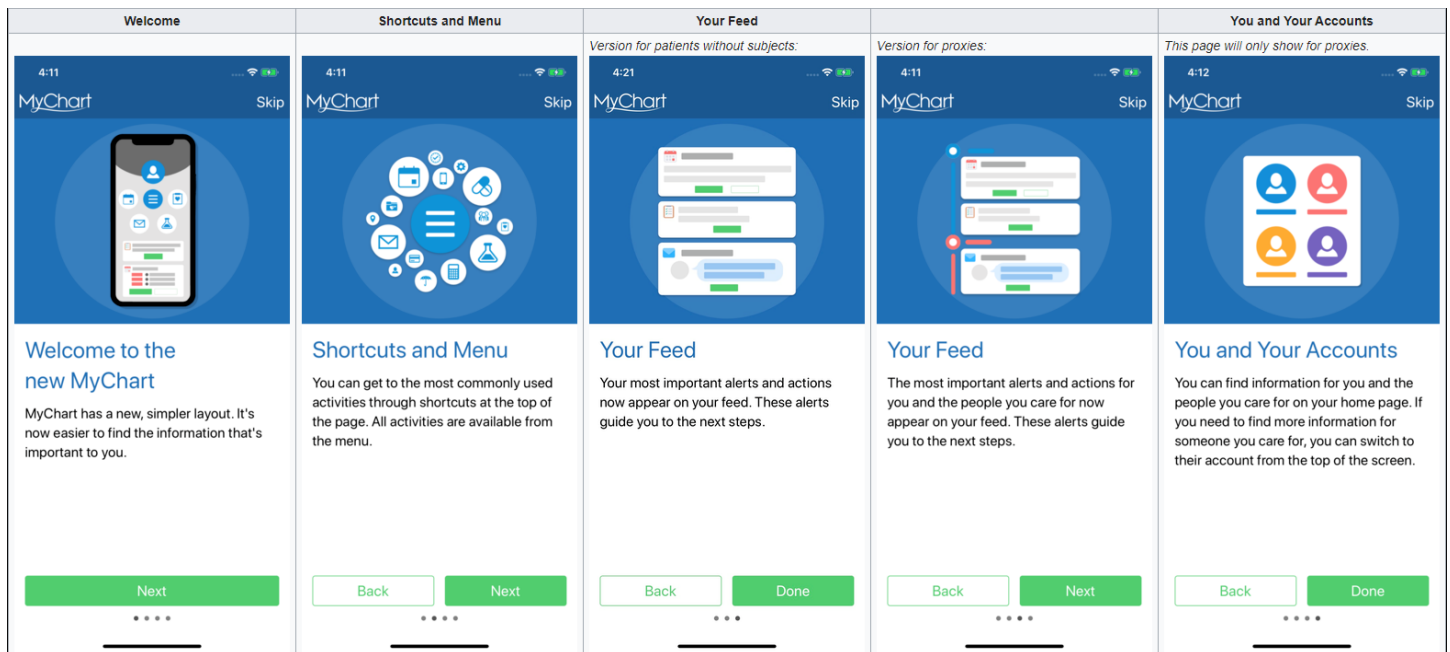
Patients must update the mobile app to version 9.3 or higher to view the changes. An overview of changes will appear when they first log in.



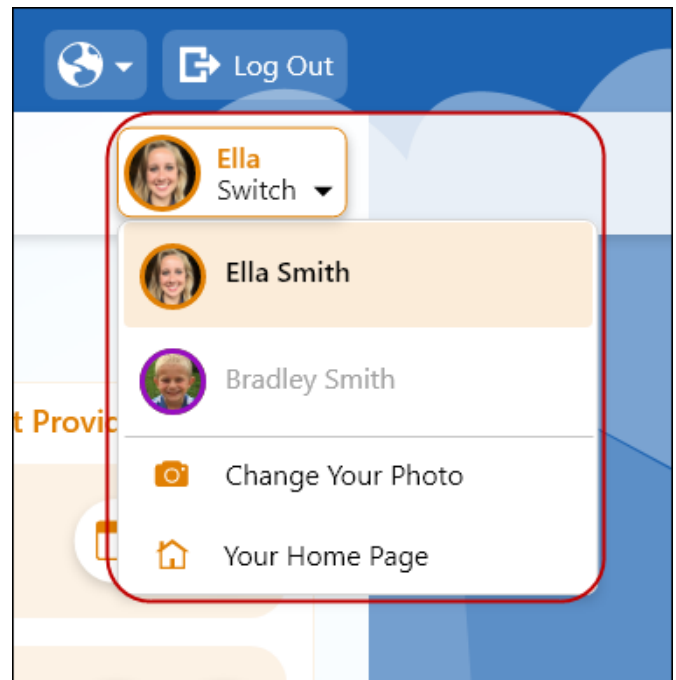
- Shortcuts on the homepage provide easy access to the four activities a patient uses the most.
- The **health feed** is a consolidated view of actionable health updates, including appointment reminders, check-in tasks and messages from the patient's care team.
- Information for proxies and patients for which they have proxy access, appear in the same feed (color-coded by person). Proxies can select a patient from the **proxy menu** to go to that patient's chart.
- The **Explore More** section highlights specific functionality and directs patients to features in **MyChart**.
- The unified menu provides patients with access to every available activity, in addition to what's accessible through shortcuts or the health feed, and patients can search for menu items by name.



Onboarding screens orient patients and proxies to the new **MyChart** experience as well.



Users with and without proxy access can also change their photo or easily jump to their own home page from this same menu on the **MyChart** website. The photo option here, is in addition to the workflow users already have for changing their photo on the Personalize page. If a patient does not have proxy access, the menu simply shows the patient's name. On the **MyChart** mobile app, patients can update colors, photos, and nicknames from the **Account Settings** activity, which is now available from the mobile switch menu.





## MyChart's New Desktop Login Page

### Key Benefits:

- More accuracy and reliability

### Description:

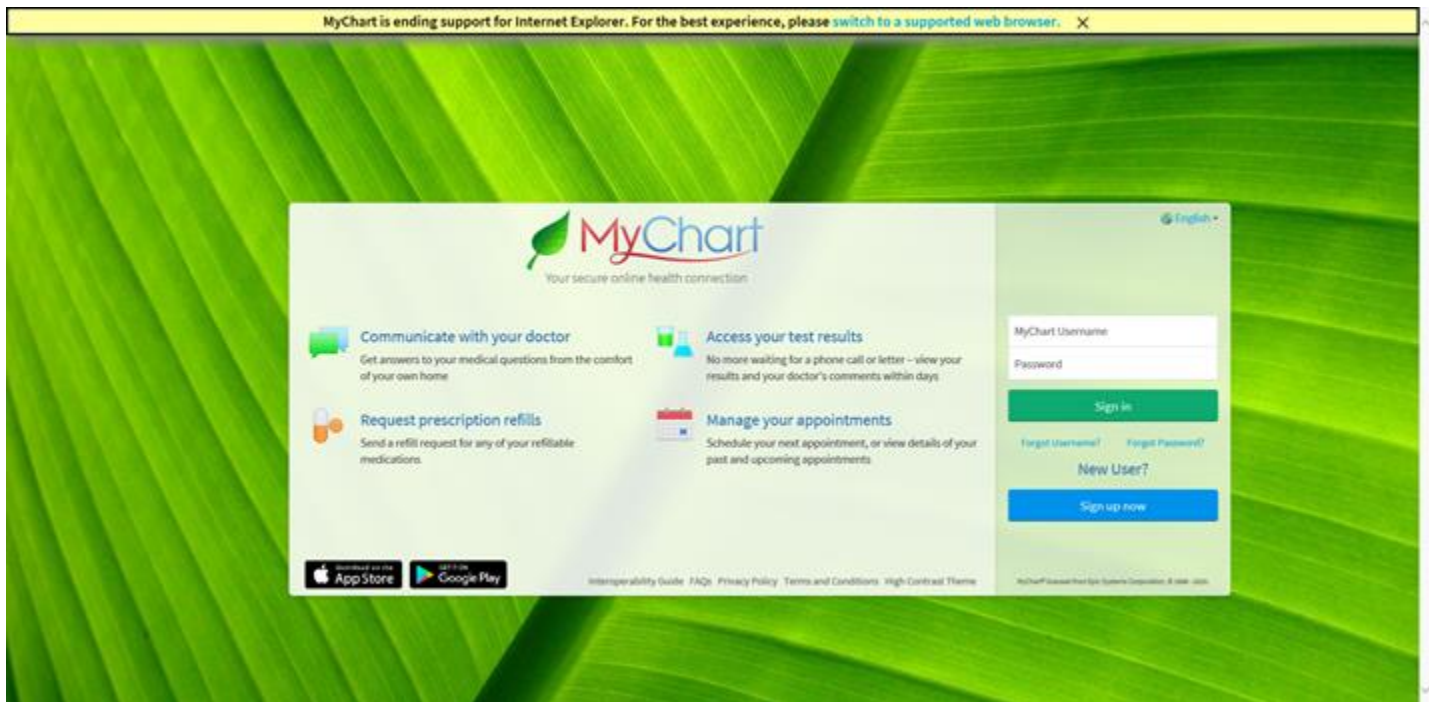
To provide a consistent, modern and accessible experience to **MyChart** users, **Internet Explorer 11 (IE 11)** will no longer be supported. **MyChart** users' experience in accessibility, performance and responsiveness has improved since we are moving towards the latest web standards.

By default, patients are redirected to an error page and instructed to download an alternative web browser when they navigate to the **MyChart** site from the **IE 11** web browser.

In-clinic features launched from **Epic** (such as questionnaires and **MyChart** signup) continue to work with **IE 11**, as does **Share Everywhere**.









## Users Can No Longer Mark ABNs as Void

### Key Benefits:

- Improved workflow

### Description:

Manually voiding an ABN is no longer an option. Instead, Epic will automatically void ABNs.

Advance Notice Form

**Notifier:**  
**Patient Name:** Sam,Abes      **Identification Number:** 107072

**Advance B**

**NOTE:** If Medicare doesn't pay for item Medicare does not pay for everything, have good reason to think you need. W

Items or Services	
(1) URINALYSIS, AUTO, W/SCOPE [81001]	(1) This conditio

**WHAT YOU NEED TO DO NOW:**

- Read this notice, so you can make
- Ask us any questions that you may

Notice template: Provider ABNs

Notice status: Notice Triggered [1]

Communication barriers:

Notice adjustments:

Service	Addition
1 URINALYSIS, AUTO, W/SCOPE	

Category Select

Search: [\_\_\_\_\_]

Title	Number
Notice Triggered	1
Notice Printed	2
ABN Signed, Service Accepted (Option 1 - Bill Medicare)	3
ABN Signed, Service Declined	6
ABN Refused--Noted on form, Signed by Two Witnesses	7
ABN Refused--Service Not Performed	8
ABN Signed, Service Accepted (Option 2 - Do not bill Medicare)	9

9 categories loaded.

