

Feb. 21 Epic *Update Companion*



ED Nursing/Emergency Department

Updated: 1/26/21

On **Sunday, Feb. 21**, Epic will be updated with new features and enhancements to improve safety and quality of care, productivity, and financial outcomes. This ***Update Companion*** contains details of the changes for your role. It is your sole training resource so be sure to review it carefully

This ***Update Companion*** is prepared for the following job roles/functions:

- ED RN
- ED LVN

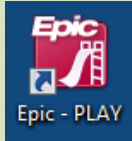
Top Changes for ED RN/Emergency Dept:

1. [Updated MAR Administration Form](#)
2. [New Look for Linking Lines](#)
3. [Automatic Secure Chat Availability Status](#)
4. [Allergy Review Status in Storyboard](#)
5. [New Care Everywhere Records Activity](#)



If you need help with Epic, be sure to visit our library of tip sheets in the Epic Learning Home. Simply press F1 on your keyboard while logged in to Epic.





Guided Playground Practice

Exercises to help you prepare for the coming changes.

After reviewing this document, use it as a guide to see the new features for yourself in the Epic Playground. Playground practice helps you prepare for the update so you can stay focused on patient care.

Playground User ID: **EDRN01**

Playground Password: **train**

Department: **HMSJ ED**

Key workflows for you to practice include:

- **New Look for Linking Lines and MAR toolbox** – Assign yourself to any **Angela** patient. Administer **Saline** and link IV by selecting **IV** and **Accept**. Now complete the administration using the new look for the **MAR**.
- **Allergy Review Status** – Select any **Travis** patient. Go to **Triage activity > Quick Triage > Allergies**. Click **Unable to Assess**. In popup box, select **Patient Unable to Communicate** and **Accept**. Click **Accept** again. You will see **Unable to Assess** banner in Storyboard.



Rover



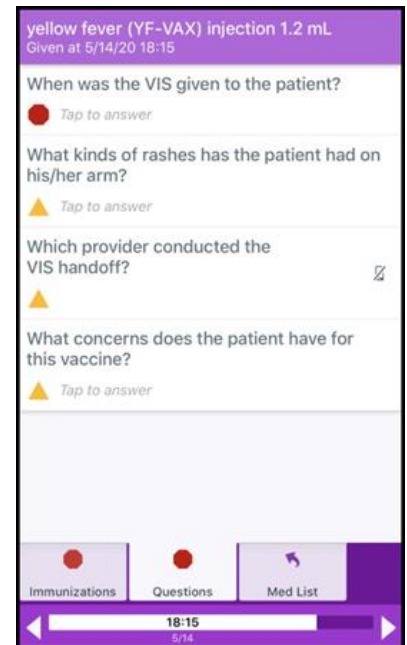
Enter Date Information for Immunizations in Rover

Key Benefits:

- Improved Workflow
- Time Saver

Description:

When documenting an immunization administration, you can answer date-related questions on the **Questions** tab in Rover to complete more of the administration workflow. Some questions may be required.



Med Administration



Updated MAR Administration Form

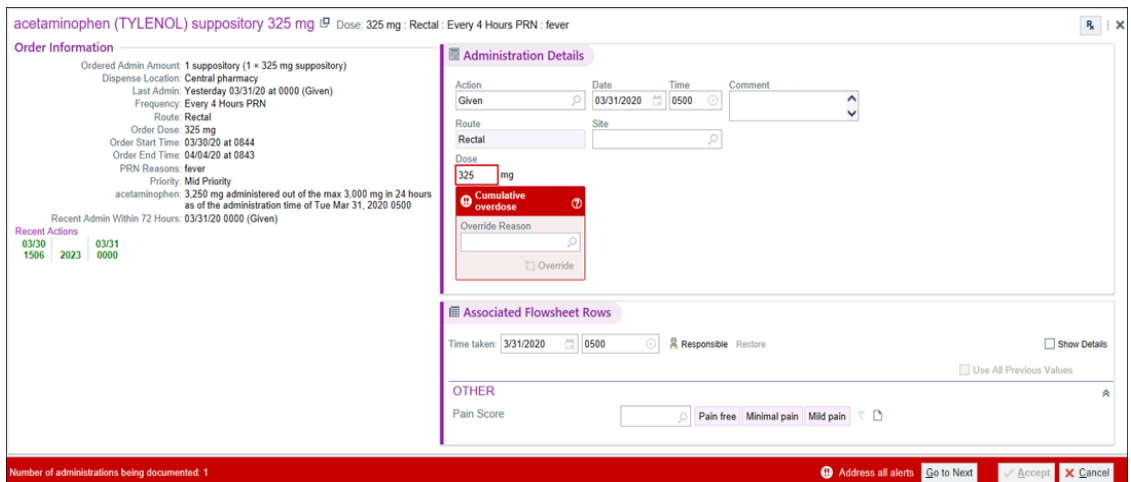
Key Benefits:

- More Efficient

Description:

A fresh look for the MAR helps you complete your documentation faster.

Click [here](#) to view a tip sheet.





New Look for Linking Lines

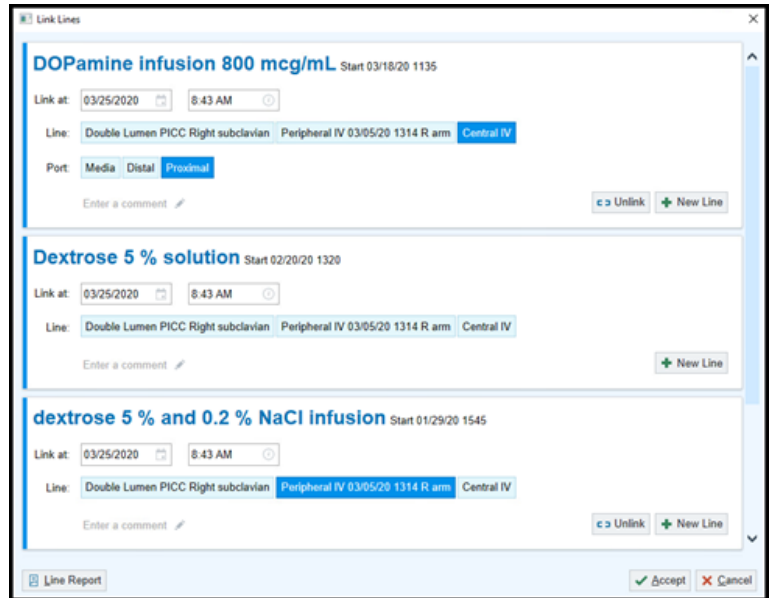
Key Benefits:

- More Efficient

Description:

Linking one or multiple lines to an order now happens on a single window. Add or remove lines for an order using new buttons within each order.

NOTE: You should not UNLINK a line for a medication that has been given.



Documentation



Updated Comments Section

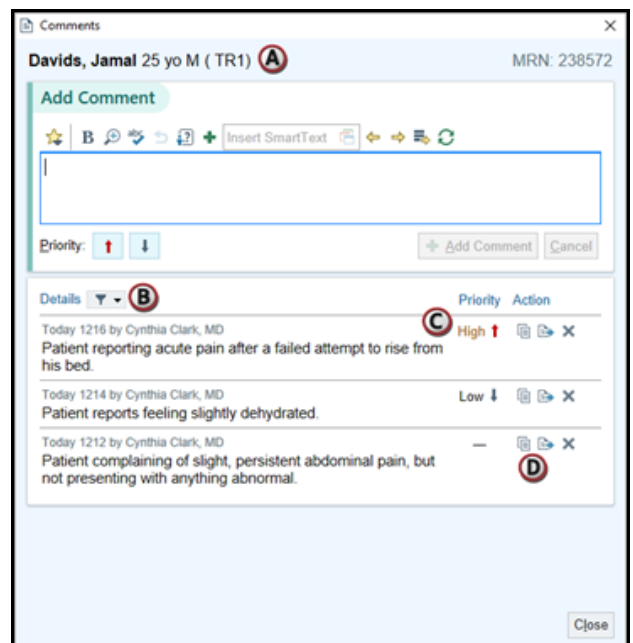
Key Benefits:

- Improved Workflow

Description:

The **Comments** activity has been updated:

- The patient header is now a single line that contains a patient's name, age, sex, room or status and MRN.
- The filter option has a new icon, and it includes only author types that have an existing comment.
- Comments** are now sorted by entry date to match Track Board behavior.
- The **Copy to Chart** button automatically copies the note to a chart. Click **Copy as New** to edit a new version of the comment before copying it.





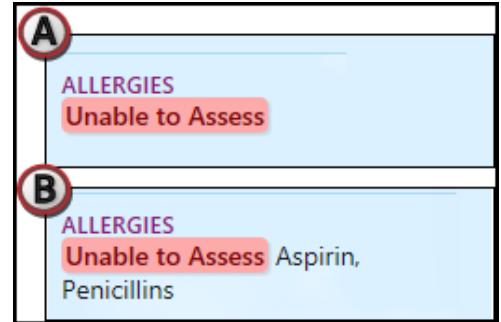
Unable to Access Allergy Review Status in Storyboard

Key Benefits:

- Improved Communication

Description:

When you document a patient's allergies as **Unable to Assess** and the patient previously had no allergies documented, **Unable to Assess** appears instead of a review status like **Not on File** or **No Known Allergies** (A). If the patient had allergies previously documented, **Unable to Assess** appears with those allergies (B).



Patient Info



Improved Care Everywhere Status Activity

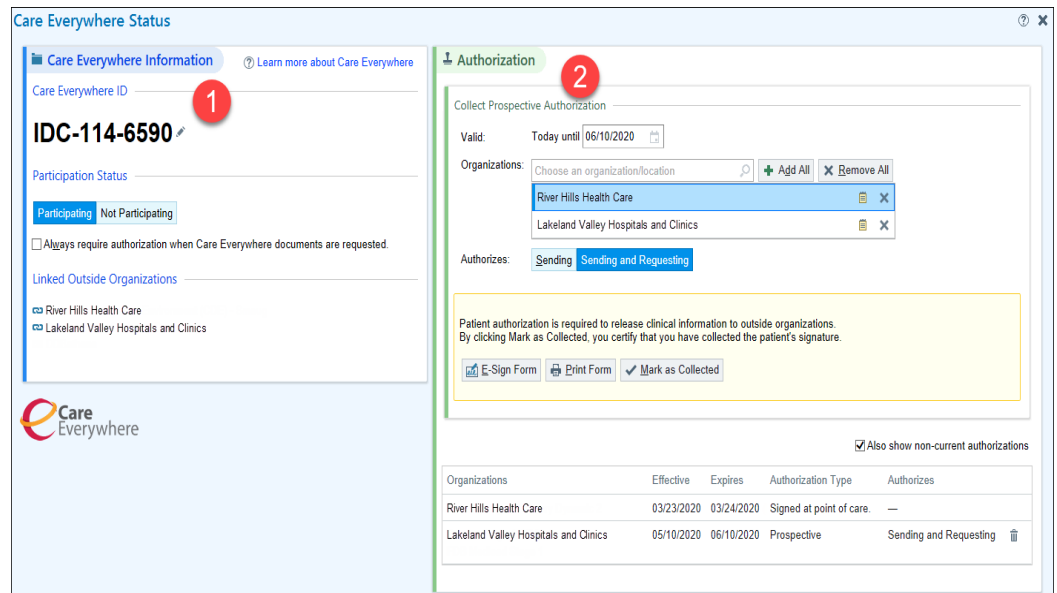
Key Benefits:

- More Efficient

Description:

The **Care Everywhere Status** activity now shows patient status and authorization in one place.

- The **Care Everywhere Information** section displays patient's Care Everywhere ID, participation status, and any organizations patient has a link.
- In the **Authorization** section, you can collect authorization and see a list of authorization entries.





New Care Everywhere Records Activity

Key Benefits:

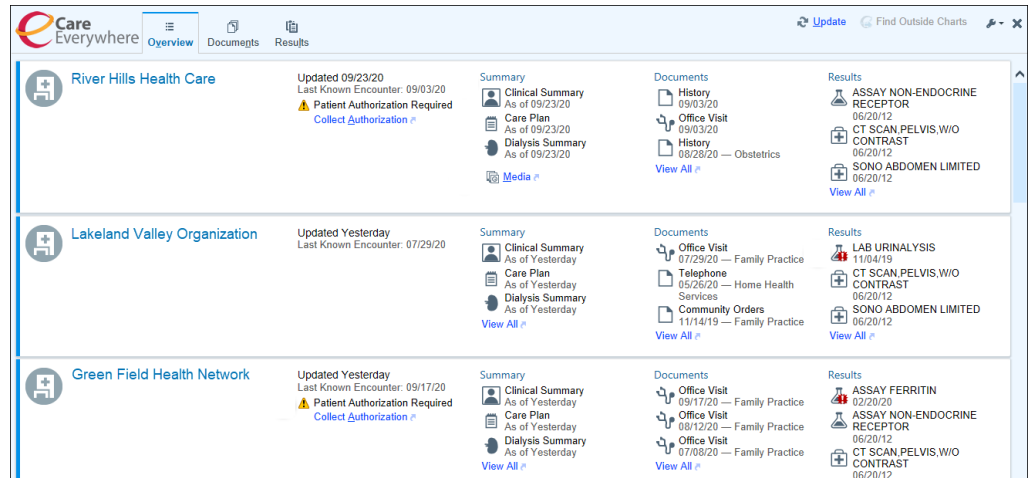
- More Efficient
- Time Saver

Description:

Relevant information is more accessible and consistent with **Chart Review**. The activity now has three tabs:

- Overview
- Documents
- Results

Click [here](#) to view a tip sheet.



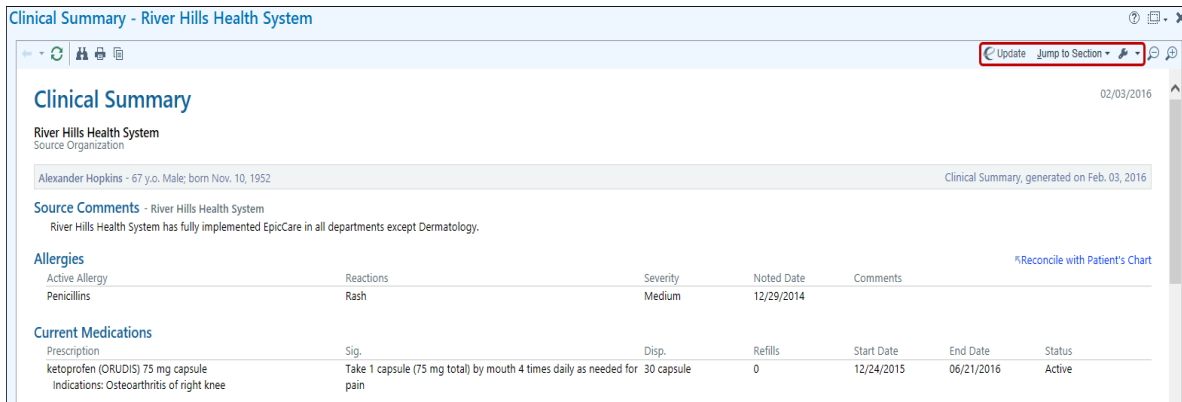
New Look for Care Everywhere Documents

Key Benefits:

- More Efficient

Description:

To align more closely with **Chart Review**, we've updated the appearance of **Care Everywhere** documents. For example, most action buttons now appear in the report toolbar. Also, you can use the wrench icon to modify your preferred section order.





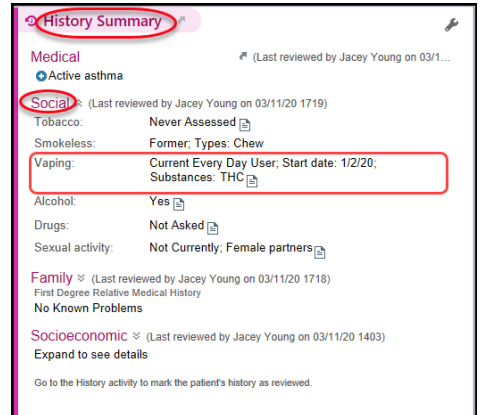
Vaping History at a Glance

Key Benefits:

- Improved Communication

Description:

The answers to vaping status questions now appear in the section of a patient's **History Summary** in the **Side-by-Side Triage** workspace for quick reference alongside similar information.



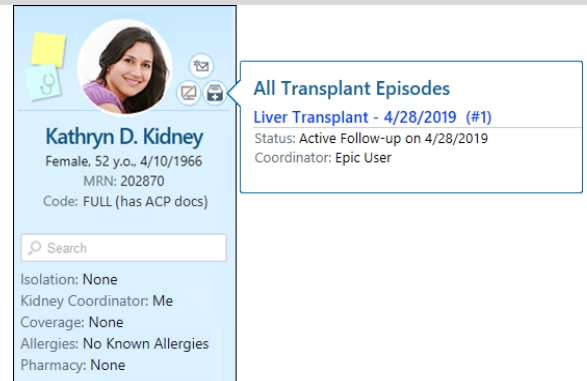
Hover Over Cooler Icon in Storyboard For Transplant Info

Key Benefits:

- Time Saver

Description:

- Hover over the cooler icon in Storyboard to see a list of transplant episodes. Click the icon to view the list.



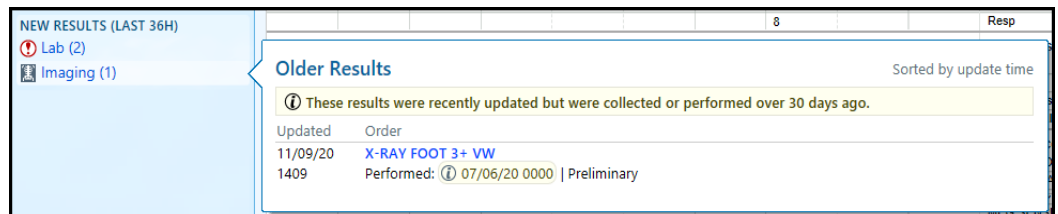
Storyboard Differentiates Older Results from Newer Results

Key Benefits:

- Time Saver

Description:

Hovering over new results in Storyboard shows when an updated result is performed more than 30 days ago to help decide clinical relevance.





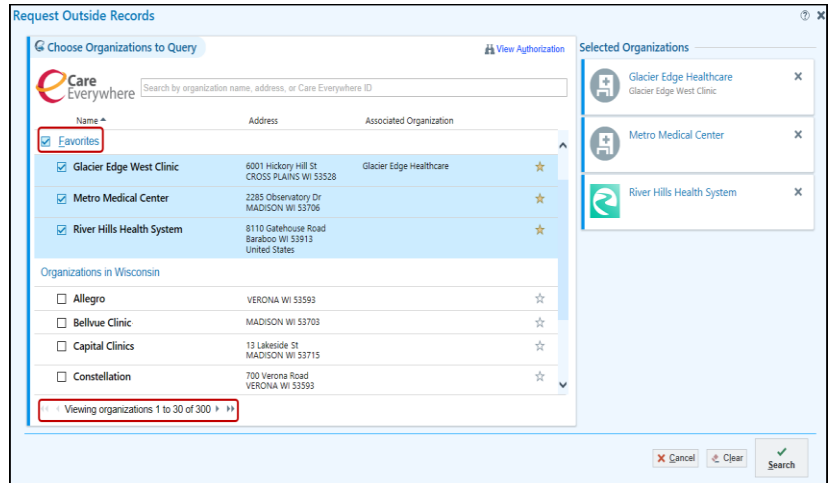
Streamlined Workflows in the Request Outside Records Activity

Key Benefits:

- Improved Workflow
- More Efficient

Description:

You can use a new checkbox next to the Favorites header in the **Choose Organizations to Query** section to query all your favorited organizations at once. When searching for organizations, you can now click forward and backward arrows to navigate between pages. The **Collect Authorization Button** is now called **View Authorization**.



Miscellaneous



Automatic Secure Chat Availability Status

Key Benefits:

- Improved Communications
- Time Saver

Description:

System actions that you take in your everyday workflows, like logging in or out of Epic, will set your availability status for you. You can change your personal availability settings on the **Chat Settings** screen in **Secure Chat** in Epic.

