

Feb. 21 Epic *Update Companion*



ED Manager/Emergency Department

Updated: 1/26/21

On **Sunday, Feb. 21**, Epic will be updated with new features and enhancements to improve safety and quality of care, productivity, and financial outcomes. This ***Update Companion*** contains details of the changes for your role. It is your sole training resource so be sure to review it carefully

This ***Update Companion*** is prepared for the following job roles/functions:

- ED Manager

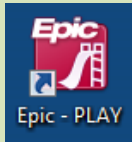
Top Changes for ED Manager/Emergency:

1. [No More Links between Control Center and Turnaround Time on Dashboard](#)
2. [Updated MAR Administration Form](#)
3. [Automatic Secure Chat Availability Status](#)
4. [Allergy Review Status in Storyboard](#)
5. [New Care Everywhere Records Activity](#)



If you need help with Epic, be sure to visit our library of tip sheets in the Epic Learning Home. Simply press F1 on your keyboard while logged in to Epic.





Guided Playground Practice

Exercises to help you prepare for the coming changes.

After reviewing this document, use it as a guide to see the new features for yourself in the Epic Playground. Playground practice helps you prepare for the update so you can stay focused on patient care.

Playground User ID: **EDMRG01**

Playground Password: **train**

Department: **HMSJ ED**

Key workflows for you to practice include:

- **No Link between ED Outstanding Orders and ED Turnaround Times** - Go to **ED Dashboard**. Click dropdown arrow at title and select **ED Control Center**. The **Outstanding Orders** dashboard no longer links to the ED Turnaround times dashboard. To view **ED Turnaround Times** dashboard, click dropdown arrow at title and select **ED Turnaround Times**. You may have to scroll down to locate.
- **New Look for Linking Lines and MAR toolbox** – Assign yourself to any **Angela** patient. Administer **Saline** and link IV by selecting **IV** and **Accept**. Now complete the administration using the new look for the **MAR**.
- **Allergy Review Status** – Select any Travis patient. Go to **Triage activity > Quick Triage > Allergies**. Click **Unable to Assess**. In popup box, select **Patient Unable to Communicate** and **Accept**. Click **Accept** again. You will see **Unable to Assess** banner in Storyboard.



Reporting



No More Links Between the ED Control Center and ED Turnaround Times Dashboard

Key Benefits:

- More Efficient

Description:

- The header of the **Outstanding Orders** section of the **ED Control Center** dashboard no longer links to the **ED Turnaround Times** dashboard
- The link back to the **ED Control Center** from the **ED Turnaround Times** dashboard has also been removed (A).
- If you need to move between these dashboards, use the Analytics Catalog to do so (B).

Med Administration



Updated MAR Administration Form

Key Benefits:

- More Efficient

Description:

- A fresh look for the MAR helps you complete your documentation faster.

Click [here](#) to view a tip sheet.





New Look for Linking Lines

Key Benefits:

- More Efficient

Description:

- Linking one or multiple lines to an order now happens on a single window. Add or remove lines for an order using new buttons within each order.

NOTE: You should not UNLINK a line for a medication that has been given.

Documentation



Updated Comments Section

Key Benefits:

- Improved Workflow

Description:

The **Comments** activity has been updated:

- The patient header is now a single line that contains a patient's name, age, sex, room or status and MRN.
- The filter option has a new icon, and it includes only author types that have an existing comment.
- Comments** are now sorted by entry date to match Track Board behavior.
- The **Copy to Chart** button automatically copies the note to a chart. Click **Copy as New** to edit a new version of the comment before copying it.



Patient Info



Improved Care Everywhere Status Activity

Key Benefits:

- More Efficient

Description:

- The **Care Everywhere Status** activity now shows patient status and authorization in one place.
- 1. The **Care Everywhere Information** section displays patient's Care Everywhere ID, participation status, and any organization linked to the patient.
- 2. In the **Authorization** section, you can collect authorization and see a list of authorization entries.



New Care Everywhere Records Activity

Key Benefits:

- More Efficient
- Time Saver

Description:

- Relevant information is more accessible more consistent with **Chart Review**. The activity now has three tabs:
 - Overview
 - Documents
 - Results

Click [here](#) to view a tip sheet.





New Look for Care Everywhere Documents

Key Benefits:

- More Efficient

Description:

- To align more closely with **Chart Review**, we've updated the appearance of **Care Everywhere** documents. For example, most action buttons now appear in the report toolbar. Also, you can use the wrench icon to modify your preferred section order.

Clinical Summary - River Hills Health System

Update Jump to Section

Clinical Summary

River Hills Health System
Source Organization

Alexander Hopkins - 67 y.o. Male; born Nov. 10, 1952

Source Comments - River Hills Health System
River Hills Health System has fully implemented EpicCare in all departments except Dermatology.

Allergies

Active Allergy	Reactions	Severity	Noted Date	Comments
Penicillins	Rash	Medium	12/29/2014	

Current Medications

Prescription	Sig.	Disp.	Refills	Start Date	End Date	Status
ketoprofen (ORUDIS) 75 mg capsule Indications: Osteoarthritis of right knee	Take 1 capsule (75 mg total) by mouth 4 times daily as needed for pain	30 capsule	0	12/24/2015	06/21/2016	Active



Vaping History at a Glance

Key Benefits:

- Improved Communication

Description:

- The answers to vaping status questions now appear in the section of a patient's **History Summary** in the **Side-by-Side Triage** workspace for quick reference alongside similar information.

History Summary

Medical (Last reviewed by Jacey Young on 03/11/20 1719)

Active asthma

Social (Last reviewed by Jacey Young on 03/11/20 1719)

Tobacco: Never Assessed

Smokeless: Former; Types: Chew

Vaping: Current Every Day User; Start date: 1/2/20; Substances: THC

Alcohol: Yes

Drugs: Not Asked

Sexual activity: Not Currently; Female partners

Family (Last reviewed by Jacey Young on 03/11/20 1718)

First Degree Relative Medical History

No Known Problems

Socioeconomic (Last reviewed by Jacey Young on 03/11/20 1403)

Expand to see details

Go to the History activity to mark the patient's history as reviewed.





Hover Over Cooler Icon in Storyboard For Transplant Info

Key Benefits:

- Time Saver

Description:

- Hover over the cooler icon in Storyboard to see a list of transplant episodes. Click on the icon to view the list.

The screenshot shows a patient's Epic Storyboard for Kathryn D. Kidney. The patient's name, gender, age, date of birth, MRN, and code are displayed. A tooltip is shown over the cooler icon, displaying the following information:

- All Transplant Episodes**
- [Liver Transplant - 4/28/2019 \(#1\)](#)
- Status: Active Follow-up on 4/28/2019
- Coordinator: Epic User



Storyboard Differentiates Older Results from Newer Results

Key Benefits:

- Time Saver

Description:

- Hovering over new results in Storyboard will display when an updated result is performed more than 30 days ago to help decide clinical relevance.

The screenshot shows the Epic Storyboard with a tooltip for 'Older Results'. The tooltip contains the following information:

- NEW RESULTS (LAST 36H)**
- Lab (2)**
- Imaging (1)**
- Older Results** (Sorted by update time)
- These results were recently updated but were collected or performed over 30 days ago.**
- Updated** 11/09/20 1409
- Order** [X-RAY FOOT 3+ VW](#)
- Performed:** 07/06/20 0000 | Preliminary





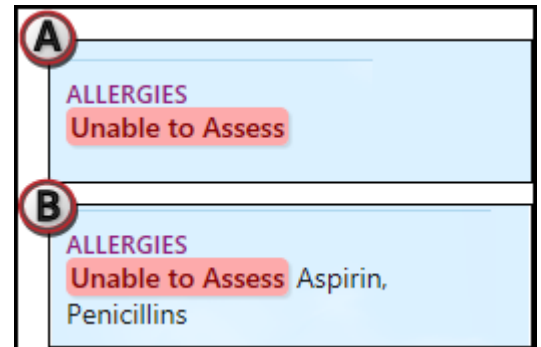
Unable to Access Allergy Review Status in Storyboard

Key Benefits:

- Improved Communication

Description:

- When you document a patient's allergies as **Unable to Assess** and the patient previously had no allergies documented, **Unable to Assess** appears instead of a review status like **Not on File** or **No Known Allergies** (A). If the patient had allergies previously documented, **Unable to Assess** appears with those allergies (B).



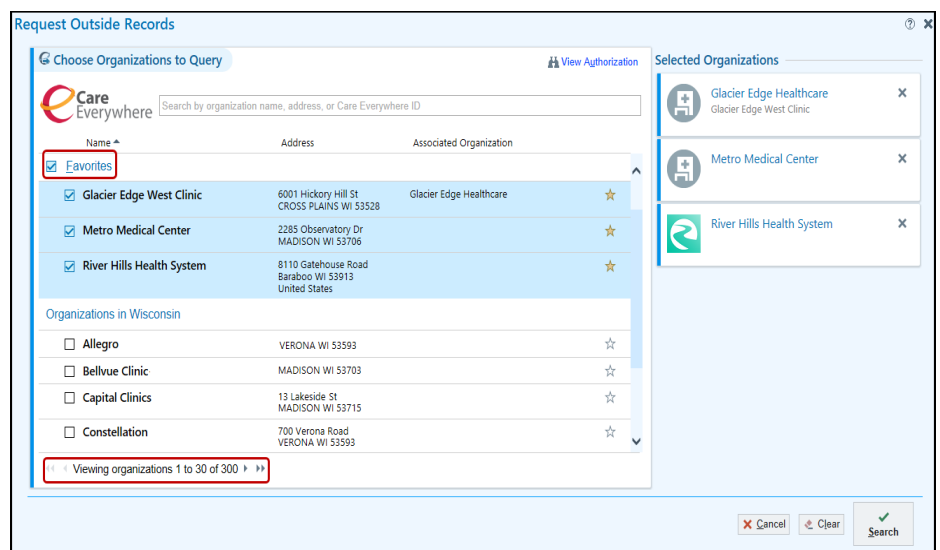
Streamlined Workflows in the Request Outside Records Activity

Key Benefits:

- Improved Workflow
- More Efficient

Description:

- You can use a new checkbox next to the **Favorites** header in the **Choose Organizations to Query** section to query all your favorited organizations at once. When searching for organizations, you can now click forward and backward arrows to navigate between pages. The **Collect Authorization Button** is now called **View Authorization**.



Miscellaneous



Automatic Secure Chat Availability Status

Key Benefits:

- Improved Communications
- Time Saver

Description:

- System actions that you take in your everyday workflows, like logging in or out of Epic, will set your availability status for you. You can change your personal availability settings on the **Chat Settings** screen in **Secure Chat** in Epic.

