

# Feb. 21 Epic *Update Companion*



## ED MD/Emergency Department

Updated: 1/26/21

On **Sunday, Feb. 21**, Epic will be updated with new features and enhancements to improve safety and quality of care, productivity, and financial outcomes. This ***Update Companion*** contains details of the changes for your role. It is your sole training resource so be sure to review it carefully

This ***Update Companion*** is prepared for the following job roles/functions:

- ED MD
- ED Midlevel
- ED Nurse Practitioner

## Top Changes for Role/Department:

1. [New Musculoskeletal Form](#)
2. [Add SmartPhrases by SmartList](#)
3. [New SmartPhrase Manager](#)
4. [Decision Support Exception Question](#)
5. [Results Info on Storyboard](#)



*If you need help with Epic, be sure to visit our library of tip sheets in the Epic Learning Home. Simply press F1 on your keyboard while logged in to Epic.*





## Guided Playground Practice

*Exercises to help you prepare for the coming changes.*

After reviewing this document, use it as a guide to see the new features for yourself in the Epic Playground. Playground practice helps you prepare for the update so you can stay focused on patient care.

Playground User ID: **EMER01**

Playground Password: **train**

Department: **HMSJ ED**

Key workflows for you to practice include:

- **New Musculoskeletal Form** - Select any **Terri** patient. Go to **My Note** activity. Select **My Note** to open note. Select **Physical Exam > Musc > Elbows**. Document **swelling** of **right elbow** and add **icon** for **tenderness** to right elbow. Select **Normal** for **Left Elbow**. Type any comment in the **Comments** area below. Review information added to My Note on left of screen.
- **New SmartPhrase Manager**- Using same **Terri** patient, click **MDM** and **green plus sign** to open **SmartPhrase Manager**. Review new layout of the manager. Refer to information in Companion if needed along with videos for reference



Note



New Musculoskeletal SmartForm

Key Benefits:

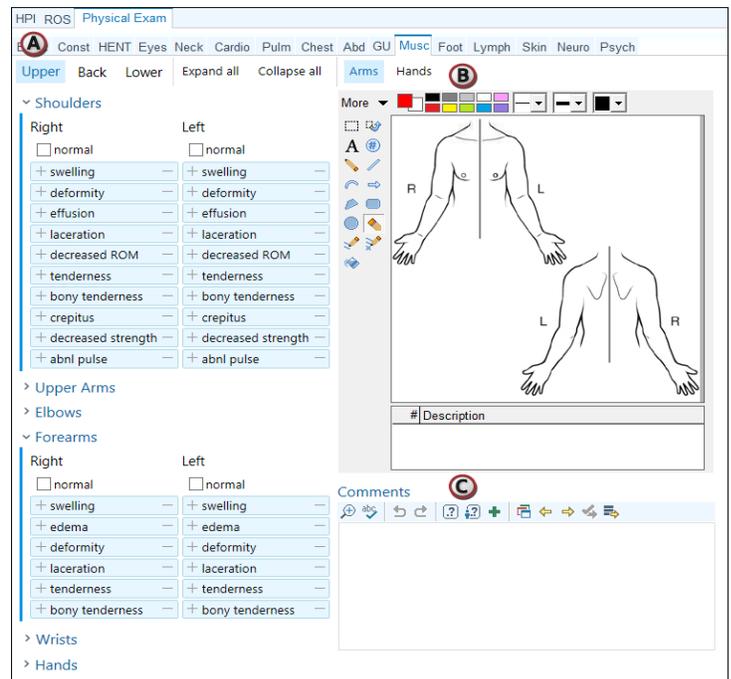
- More Efficient

Description:

**A. Region-Specific Tabs Replace the Avatar.**  
The avatar is replaced with region-specific Upper, Back and Lower tabs.

**B. The Annotation Images Are Reorganized.**  
The annotation images that appear correspond to the tab that is open.

**C. The Comments Box Always Appears.**  
The Comments box always appears below the annotation images instead of having to click to view one or the other.



SmartPhrases Can Be Added by SmartList

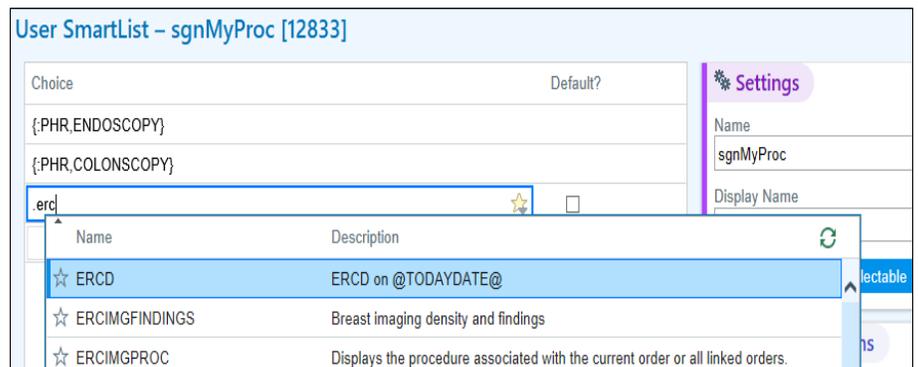
Key Benefits:

- Time Saver

Description:

Customize notes by selecting appropriate **SmartPhrases** using your **SmartList**. This feature is limited to only your **SmartLists**.

To create a **SmartList** you will type a dot phrase or use the star icon for favorites to select **SmartPhrases** to add to your **SmartList**.



Click [here](#) for video on **Personal SmartLists**





## SmartPhrase Manager Updates

### Key Benefits:

- Improved Workflow

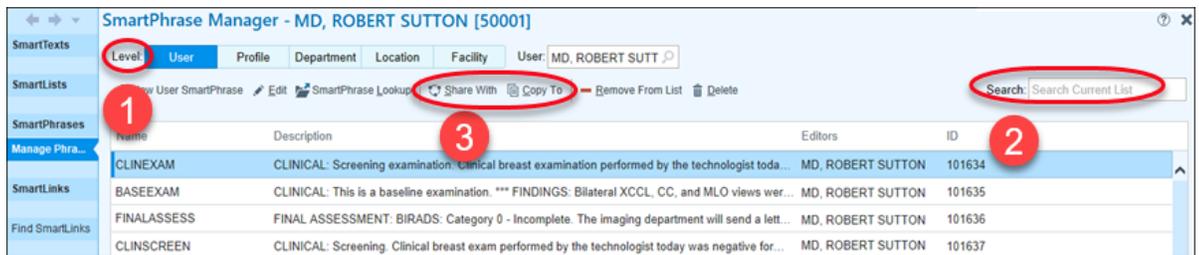
### Description:

It's now easier to search, share and copy **SmartPhrases**.

- Switch between your phrases and system phrases.
- Searching for **SmartPhrases** from the current **SmartPhrase** list
- Access the **Share** and **Copy** actions through two separate toolbar buttons.

Click [here](#) for video on **Borrowing SmartPhrases**.

Click [here](#) for video on **Sharing SmartPhrases**.



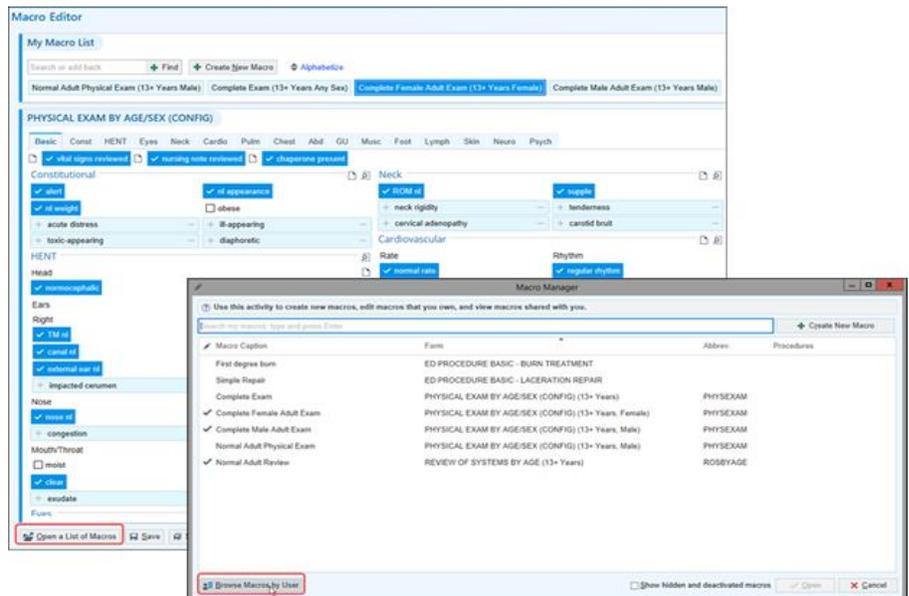
## Macro Manager and Editor

### Key Benefits:

- More Efficient
- Time Saver

### Description:

The **Macro Editor's** style has been updated to match other **NoteWriter** activities and added the **Macro Manager**. You can search, browse and add yourself as a user to macros created by others.



## Orders



### Decision Support Exception Question

**Key Benefits:**

- Patient Safety

**Description:**

The **Decision Support Exception** Question appears when you order imaging procedures.



## Medication Administration



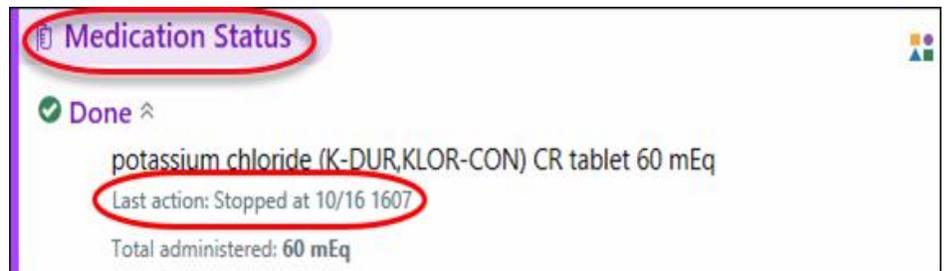
### Quickly See When a Medication Was Last Acted On

**Key Benefits:**

- Time Saver

**Description:**

Quickly see when a **Done** medication was last acted on by looking under its name in the **Medication Status** section of the **Side by Side Workup** workspace and in the hover bubble for the **Med Status** section of Storyboard.



## Patient Info



### Improved Care Everywhere Status Activity

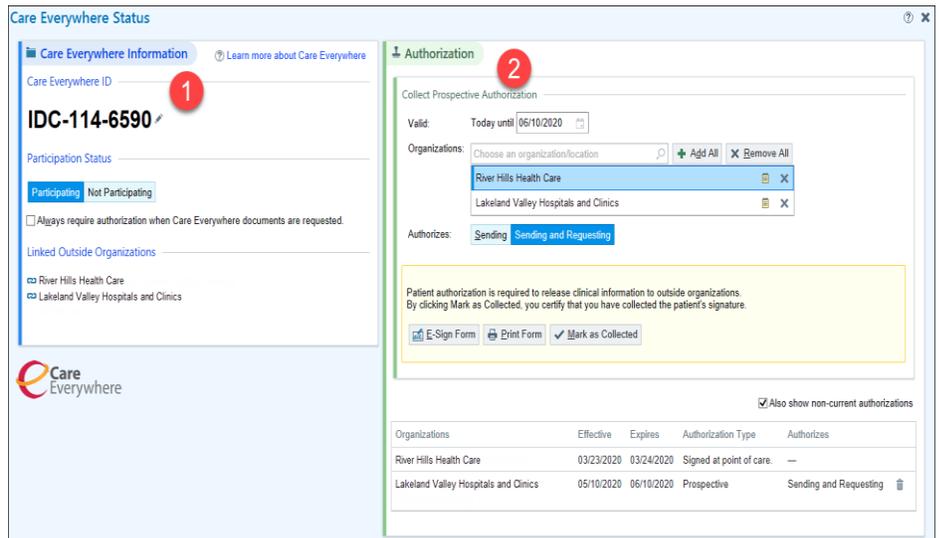
**Key Benefits:**

- More Efficient
- Time Saver

**Description:**

The **Care Everywhere Status** activity now shows patient status and authorization in one place.

1. The **Care Everywhere Information** section displays patient's Care Everywhere ID, participation status and any organizations patient the patient is linked to.
2. In the **Authorization** section, you can collect authorization and see a list of authorization entries.



### New Care Everywhere Records Activity

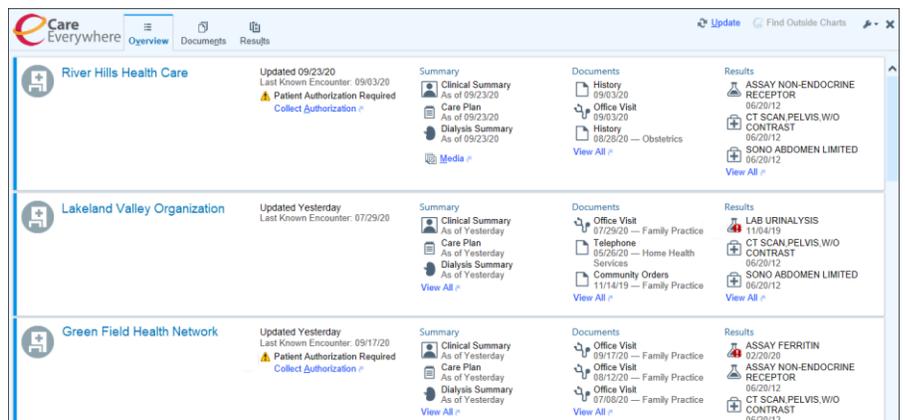
**Key Benefits:**

- More Efficient
- Time Saver

**Description:**

Relevant information is more accessible and consistent with **Chart Review**. The activity now has three tabs:

- Overview
- Documents
- Results



Click [here](#) to view a tip sheet.





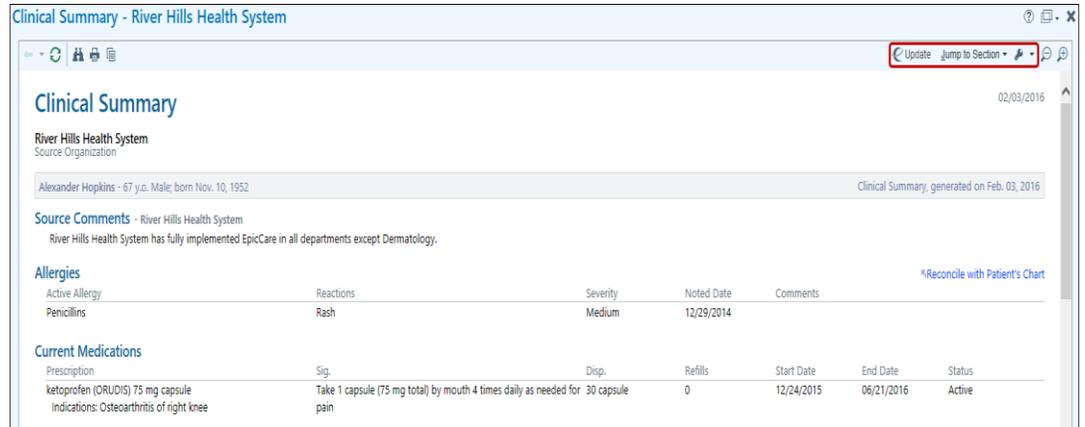
## New Look for Care Everywhere Documents

### Key Benefits:

- More Efficient

### Description:

To align more closely with **Chart Review**, we've updated the appearance of Care Everywhere documents. For example, most action buttons now appear in the report toolbar. Also, you can use the wrench icon to modify your preferred section order.



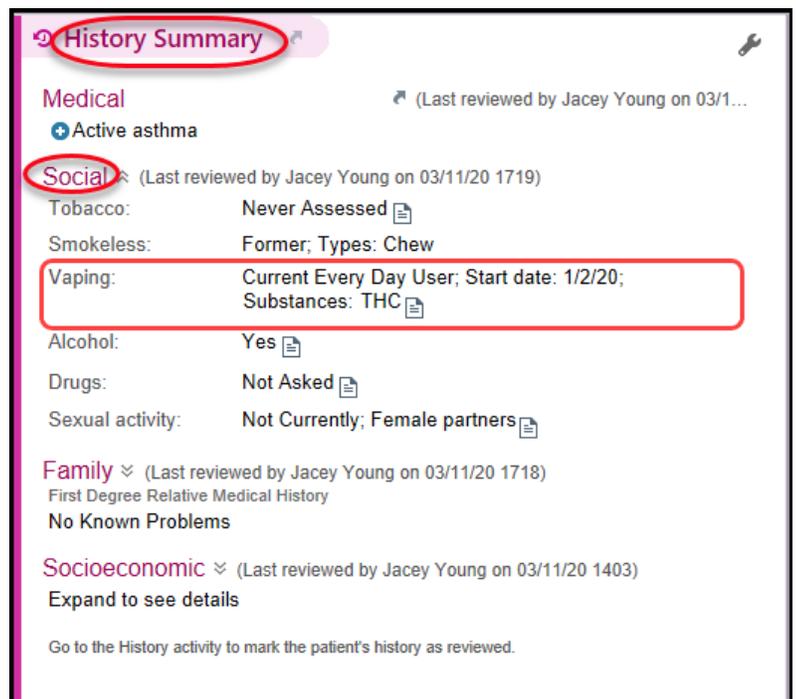
## Vaping History at a Glance

### Key Benefits:

- Improved Communication

### Description:

The answers to vaping status questions now appear in the section of a patient's **History Summary** in the **Side-by-Side Triage** workspace for quick reference alongside similar information.





## Hover Over Cooler Icon in Storyboard For Transplant Info

### Key Benefits:

- Time Saver

### Description:

Hover over the cooler icon in Storyboard to see a list of transplant episodes. Click the icon to view the list.

**Kathryn D. Kidney**  
Female, 52 y.o., 4/10/1966  
MRN: 202870  
Code: FULL (has ACP docs)

Search

Isolation: None  
Kidney Coordinator: Me  
Coverage: None  
Allergies: No Known Allergies  
Pharmacy: None

**All Transplant Episodes**  
**Liver Transplant - 4/28/2019 (#1)**  
Status: Active Follow-up on 4/28/2019  
Coordinator: Epic User



## Storyboard Differentiates Older Results from Newer Results

### Key Benefits:

- Time Saver

### Description:

Hovering over new results in Storyboard shows when an updated result is performed more than 30 days ago to help decide clinical relevance.

NEW RESULTS (LAST 36H)

- Lab (2)
- Imaging (1)

**Older Results** Sorted by update time

**!** These results were recently updated but were collected or performed over 30 days ago.

Updated	Order
11/09/20 1409	X-RAY FOOT 3+ VW Performed: 07/06/20 0000   Preliminary





## Unable to Access Allergy Review Status in Storyboard

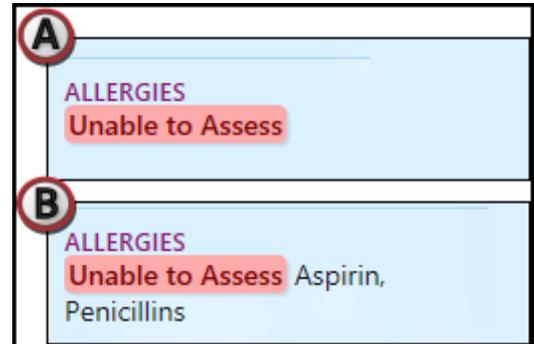
### Key Benefits:

- Improved Communication

### Description:

When you document a patient's allergies as **Unable to Assess** and the patient previously had no allergies documented, **Unable to Assess** appears instead of a review status like **Not on File** or **No Known Allergies** (A).

If the patient had allergies previously documented, **Unable to Assess** appears with those allergies (B).



## Miscellaneous



## Click to Share Ideas with Epic

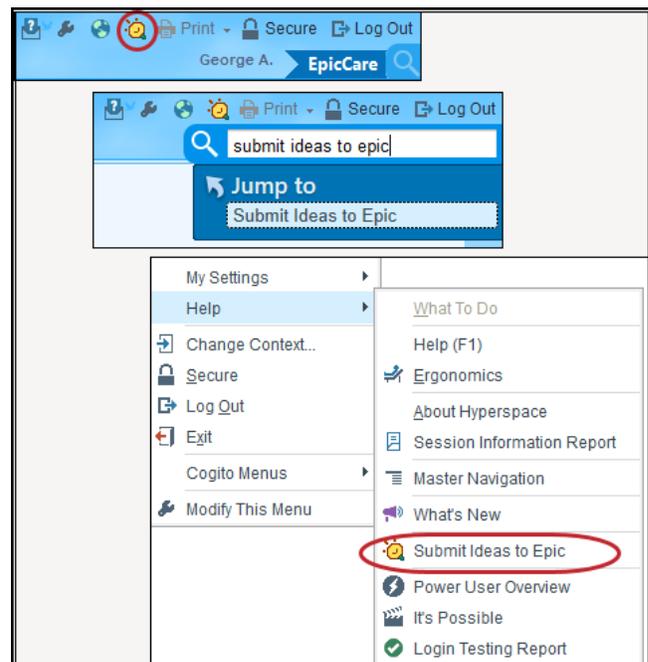
### Key Benefits:

- Improved Communication

### Description:

Submit ideas for enhancements and view previous suggestions for improvements to Epic through [ideas.epic.com](https://ideas.epic.com) using one of three methods:

1. Click a new lightbulb icon on the main toolbar in Epic on your workstation.
2. Use **Chart Search** (search: **Submit Ideas to Epic**).
3. Select the **Submit Ideas to Epic** option on the **Help** menu (**Epic button > Help**).





## Automatic Secure Chat Availability Status

### Key Benefits:

- Improved Communications
- Time Saver

### Description:

System actions that you take in your everyday workflows, like logging in or out of Epic, will set your availability status for you. You can change your personal availability settings on the **Chat Settings** screen in **Secure Chat** in Epic.

The screenshot shows the "Availability Settings" screen in Epic. At the top, there is a purple header with the text "Availability Settings". Below the header, there is a grey box with a question mark icon and the text: "Set your availability settings here. Even though other workflows can set your availability status for you, the status you choose will take precedence when it's newer or busier than the automatic statuses." Below this, there is a blue button with a checkmark and the text "Automatically update my availability". Underneath, there are two sections of radio button options. The first section is titled "When I'm logged into Hyperspace:" and has two options: "Show me as Available" (unselected) and "Don't change my availability" (selected). The second section is titled "When my status hasn't been set:" and has two options: "Show me as Unavailable" (unselected) and "Don't change my availability" (selected).

