Accessing Ophthalmology Imaging Studies

Audience: Physicians, APPs, Technicians, Front Desk, etc.

View ophthalmology imaging studies through the **Big Red E** and **Zeiss Forum** icons. Use the following to access imaging studies.

Accessing Imaging Studies on Zeiss Forum Viewer via the Big Red E

1. Once you have launched the **Big Red E** icon from your desktop, you will be prompted to log into Epic using your HM user ID and password.



- 2. Click on the IPROC Home activity found on your toolbar.
- 3. Find your patient in the **Testing Completed** section.
- 4. Click the Enter Result button.
- 5. <u>Click the View Images drop arrow</u> and click on the Launch Zeiss link.



- 6. Zeiss Forum Viewer will open to the current patient's images.
- 7. Proceed as you were trained to view patient's imaging studies.

Accessing Imaging Studies on Zeiss Forum Viewer Icon – Desktop Shortcut

1. Double click the icon, FORUM Viewer launches.



2. You will automatically be signed into Zeiss. You are set up for SSO.



Note: If you encounter a login error you may not have access. Please inform your office manager, and they will reach out to the IT Help Desk to get you assigned to the appropriate access group.





Carl Zeiss - FORUM Viewer - Patient Direct	ory	
<u>Application</u> <u>Patient</u> <u>System</u> <u>H</u> elp		
Patient Name/ID	Visit Date 11/23/2020 🗸 📋 😰 🕅	

Accessing Ophthalmology Imaging Study Report from Media Tab in Chart Review



1. You can access an imaging study report directly from the patient's chart in Epic by selecting the **Chart Review** activity > **Media** tab.

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2. To select the desired imaging study, click it once. The report will open on the right-hand side.

🗏 🖹 11/09/2020 Ophthalmology Photograph 11/09/2020 OCT, Retina - OU [4803513] 11/09/2020	
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3. Click the OCT, Retina blue hyperlink to open the imaging report.

The hyperlinks within Chart Review do not launch Zeiss Forum!

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Accessing Ophthalmology Imaging Studies

4. The imaging study report opens. Hit the back arrow to return to first page of report.

۵ In	naging and Procedures Note
Rig	ght Eye Jality was good. Progression has improved.
Le Qu	ft Eye ality was borderline. Scan locations included subfoveal.
No Te	tes sting integrated workflow for Zeiss Forum Viewer
Те	sting shows poor results.
Linke	td Images
11/2/	

5. The image of the diagnostic test will appear at the bottom of the report. For testing purposes, this is the image that was attached. In normal circumstances, you will see an ophthalmic image.



Accessing Historical Imaging Studies on OIS via the Big Red E

Access historical data the following two ways.

Big Red E

- 1. From your desktop, launch the **Big Red E** icon. Navigate to the **IPROC Home** activity.
- 2. Find your patient.
- 3. Click the enter result button.
- 4. Click the View Images drop arrow. Click the Launch OIS link. OIS will open to the current patient's images.



5. Proceed as trained to view your patient's images.

OIS/MERGE HEALTH icon (desktop short cut)

- 1. Launch **OIS** from your desktop.
- 2. Search for your patient.



Accessing Ophthalmology Imaging Studies

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http://fbvappoisp01/sy 🗙		
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My Task List 💦 🔒 🔒		QC Match With Order

3. Proceed as trained to view your patient's images.

Support Resources

How do I contact Customer Support for Zeiss Forum Viewer?				
Carl Zeiss Meditec Customer Support	1-800-442-4020			
	Press 1-Surgical, patient on the table.			
	Press 2-Microscope			
	Press 3- Ophthalmic Devices			
Ophthalmic Technical Support for Carl Zeiss	1-800-341-6968			
	Press 1-OUI, HFA Dress 2 Detinal Compared Slit Jamp Europhys Integring			
	Press 2-Retinal Cameras, Silt lamp, Fundus Imaging			
	riess 5-rotum of Data Management			
Carl Zeiss Meditec Customer Support-After Hours	11-800-442-4020 or			
Can Zeiss meaner Customer Support The Hours	1-800-341-6968			
	For After Hours:			
	Urgent immediate attention press 1			
	Non-Urgent request press 2 to leave a message.			

How do I contact Houston Methodist IT Help Desk?

For questions or assistance contact the IT Help Desk at <u>helpdesk@houstonmethodist.org</u> or

832-667-5600 (staff)

832-667-5555 (physicians).

An FAQ is also available on the IT Help Desk intranet site.



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