Accessing Ophthalmology Imaging Studies

Audience: Physicians, APPs, Technicians, Front Desk, etc.

View ophthalmology imaging studies through the **Big Red E** and **Zeiss Forum** icons. Use the following to access imaging studies.

Accessing Imaging Studies on Zeiss Forum Viewer via the Big Red E

1. Once you have launched the **Big Red E** icon from your desktop, you will be prompted to log into Epic using your HM user ID and password.
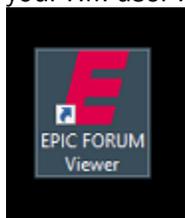
2. Click on the **IPROC Home** activity found on your toolbar.
3. Find your patient in the **Testing Completed** section.
4. Click the **Enter Result** button.
5. Click the **View Images** drop arrow and click on the **Launch Zeiss** link.
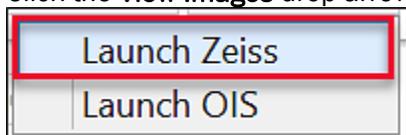
6. **Zeiss Forum Viewer** will open to the current patient's images.
7. Proceed as you were trained to view patient's imaging studies.

Accessing Imaging Studies on Zeiss Forum Viewer Icon – Desktop Shortcut

1. Double click the icon, **FORUM Viewer** launches.

2. You will automatically be signed into Zeiss. You are set up for SSO.

> ⓘ Note: If you encounter a login error you may not have access. Please inform your office manager, and they will reach out to the IT Help Desk to get you assigned to the appropriate access group.

3. **Zeis Forum** will open to the **Patient Directory** screen. Manually search for your patient, proceed as you were trained. Close **Zeiss Forum** by clicking the **X** in the upper, right-hand corner.
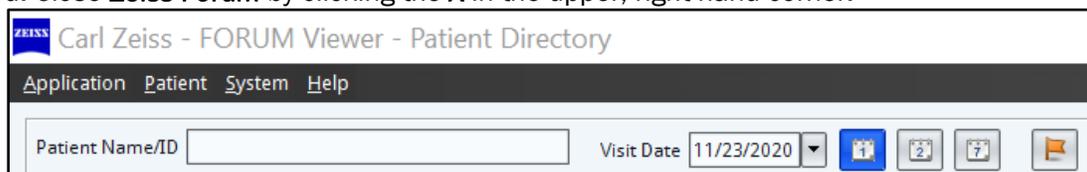
Accessing Ophthalmology Imaging Study Report from Media Tab in Chart Review

> **!** The hyperlinks within Chart Review do not launch Zeiss Forum!

> **ⓘ** This provides you with quick access to all the patient's images if you would like to review them during the visit.

1. You can access an imaging study report directly from the patient's chart in Epic by selecting the **Chart Review** activity > **Media** tab.

2. To select the desired imaging study, click it once. The report will open on the right-hand side.
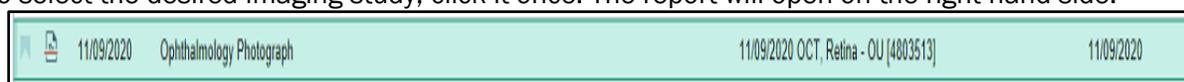
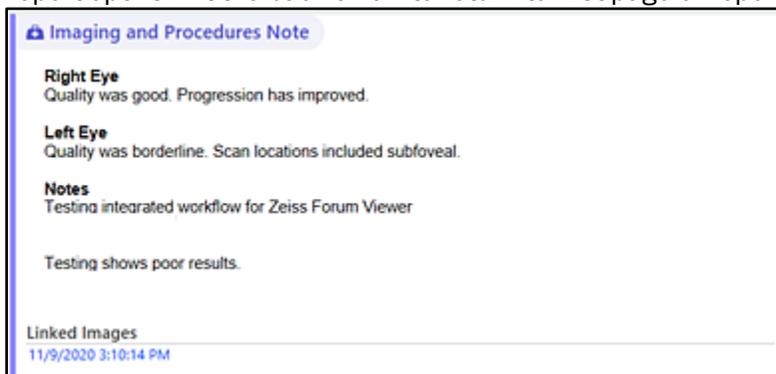3. Click the **OCT, Retina** blue hyperlink to open the imaging report.

4. The imaging study report opens. Hit the back arrow to return to first page of report.

5. The image of the diagnostic test will appear at the bottom of the report. For testing purposes, this is the image that was attached. In normal circumstances, you will see an ophthalmic image.
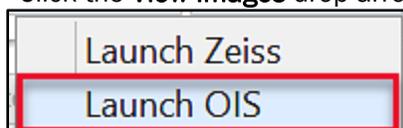

Accessing Historical Imaging Studies on OIS via the Big Red E

Access historical data the following two ways.

Big Red E
1. From your desktop, launch the **Big Red E** icon. Navigate to the **IPROC Home** activity.
2. Find your patient.
3. Click the **enter result button**.
4. Click the **View Images** drop arrow. Click the **Launch OIS** link. OIS will open to the current patient's images.
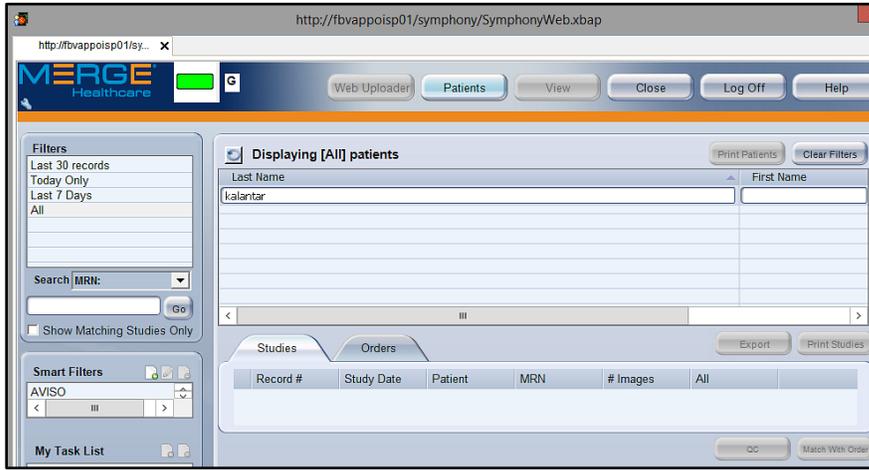

5. Proceed as trained to view your patient's images.

OIS/MERGE HEALTH icon (desktop short cut)
1. Launch **OIS** from your desktop.
2. Search for your patient.

3. Proceed as trained to view your patient's images.

Support Resources

How do I contact Customer Support for Zeiss Forum Viewer?	
Carl Zeiss Meditec Customer Support	1-800-442-4020 Press 1-Surgical, patient on the table. Press 2-Microscope Press 3- Ophthalmic Devices
Ophthalmic Technical Support for Carl Zeiss	1-800-341-6968 Press 1-OCT, HFA Press 2-Retinal Cameras, Slit lamp, Fundus Imaging Press 3-Forum or Data Management
Carl Zeiss Meditec Customer Support-After Hours	1-800-442-4020 or 1-800-341-6968 **For After Hours:** Urgent immediate attention press 1 Non-Urgent request press 2 to leave a message.

How do I contact Houston Methodist IT Help Desk?
For questions or assistance contact the IT Help Desk at helpdesk@houstonmethodist.org or 832-667-5600 (staff) 832-667-5555 (physicians). An FAQ is also available on the IT Help Desk intranet site.