Trending in IT

For Everyone

New Mapping Software Coming to HM Kiosks

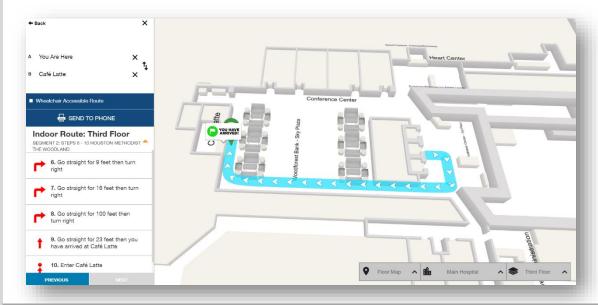
Launches at HMTW on Monday, Oct. 19

To help our patients and employees find their way, the navigation kiosks at each hospital will get new mapping software. Kiosks provide step-by-step directions to key



points in our hospitals. New features include 3D images, wheelchair accessible route options, the ability to send directions straight to your phone and more.

The rollout begins at HMTW on **Monday, Oct. 19** and continues at every campus over the next few months.



For Impacted Users

Password Protect Your Webex Meetings

Approximately 20,000 HM Webex meetings scheduled prior to Sept. 3 need to be updated with an embedded password to add an extra layer of security to protect our data. Emails were sent last week to impacted meeting organizers.

If you received the email or want to double check that your meetings are secure, follow these instructions to include a password for any upcoming meetings scheduled prior to Sept. 3.

Launch Alerts

For HMTW Nurses, PCAs, EMTs, ED Techs and Lab Staff

Specimen Scanning Successfully Launched at HMTW

Specimen Scanning launched at HMTW on **Tuesday, Oct. 6**. Nearly 150 wireless lab label printers were installed for the launch, and over 1,300 specimens were scanned in just the first two days.

"Thank you to the team," said Kerrie Guerrero, DNP, MBA, RN, NE-BC, vice president/chief nursing officer for HMTW. "Morning lab draws went extremely well and the staff are excited with the go-live! I appreciate all of the hard work over the past few weeks to get HMTW ready for go-live!"

This new tool reduces the risk of specimen labeling errors, improving patient safety. Increased accuracy helps reduce lab processing turnaround times, so providers can make patient care decisions sooner than previously possible. This will launch systemwide in the upcoming months.

If you are part of this launch and need help with Specimen Scanning workflows, click <u>here</u> for more information and easy-to-follow **Quick Start Guides** or contact your unit's super users.

For HMWB Providers and Pharmacy Staff in Select Clinics

Meds to Beds Coming to HMWB

On Monday, Oct. 12, HMWB will launch a new service – Meds to Beds – that will dispense and deliver discharge prescriptions to the patient's bedside.

This provides a convenient choice for our patients. It ensures our patients have their prescribed medications before they leave the hospital. Plus, they won't need to go to a pharmacy to get medications they'll need at home. This is one more example of seamless care for our patients.

On Monday, Oct. 5, specialty pharmacy launched at HMWB for the Oncology Hematology, Cancer Center, OB/GYN, Infusion Center and Interventional Radiology clinics allowing us to fill specialty medication prescriptions on-site for our patients.

For more information, visit <u>it.houstonmethodist.org/specialtypharmacy</u>.

For All Lab Staff, Providers and Nurses

Ensure Procedures for Blood Products Transfusions

Launches Monday, Oct. 12

On Monday, Oct. 12, enhanced procedures for blood product transfusions go into effect, improving patient safety.

To streamline our patient care process, lab staff must update patients' medical history to meet new type and screen requirements and contact nurses, as needed. Providers are also encouraged to proactively review patients' histories and order blood type and screens, as needed.

Click here for training details and information for physicians, laboratory and nursing.

For All Physical Therapists, Occupational Therapists and Speech Language Pathologists (Except HMSL)

Rover Training Required by Thursday, Oct. 29

Launch on Monday, Nov. 2

Rover, a simplified version of Epic on a smartphone, will launch systemwide (except HMSL) on **Monday, Nov. 2** for all PT/OT/SLP. Rover allows you to perform several functions on the go, including flowsheet documentation, LDA, bar-coded medication administration and wound care photos.

If this impacts you, required training has been assigned to you in LMS, or you can search for **Rover Virtual Training for Therapy Staff – course #1585007**. Be sure to complete this training by **Thursday, Oct. 29**.

For more information, visit it.houstonmethodist.org/rover.

For All Microsoft Office 2013 Users

Systemwide Upgrade to MS Office Pro Plus

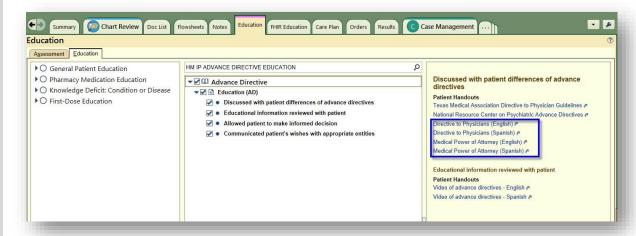
All computers systemwide will be updated to **Microsoft Office Pro Plus** through **Oct. 16.** To date, over 5,000 computers have been upgraded. If your computer is impacted, you'll receive an email before the change with instructions.

Epic Updates & Changes

For All Nurses, Social Workers and Chaplains

Advance Directives Forms Moved to Epic

To reduce the length of the **Patient Guide**, **Advance Directive** forms are now located under **Education** (**AD**) in Epic. You can print the documents by clicking on the links under **Patient Handouts** – as highlighted in the image below.



For PACU Nursing Staff

New PACU Delays Section Added to Discharge Navigators

To improve documentation of reasons for discharge delays in Post-Anesthesia Care Units (PACU), a **PACU Delays** section was added to the **PACU Discharge to Floor** and **PACU Discharge** navigators. PACU nurses can select from a list of patient discharge delay options.

For Radiology and Scheduling Staff

New Questionnaire – Imaging Fluro Colo Exams

Effective Tuesday, Oct. 13

To ensure proper scheduling and necessary communications are shared with a patient coming in for colon exams, the following five exams will trigger a new questionnaire.

IMG757 FL COLON BARIUM ENEMA
IMG2712 FL COLON GASTROGRAFIN WATER SOLUBLE ENEMA
IMG2021 FL COLON THERAPY INTUSS
IMG758 FL COLON WITH AIR CONTRAST
IMG2022 FL DEFECOGRAPHY

For All Providers, Nurses and Pharmacists

Standard Administration Time for Mealtime Frequency is Changing Effective Wednesday, Oct. 14

Standard administration times for mealtime frequencies will change on **Wednesday**, **Oct. 14**. The new times will be visible in the **Order Composer** for providers, **Order Verification** for pharmacists and in the **MAR** for nurses. The new administration times will help reduce issues with insulin administration which may result in hypo or hyperglycemic episodes.

If a dose of a medication needs to take place **before breakfast**, the standard administration time will move from 6:30 a.m. to 8 a.m. If a medication needs to take place **with breakfast**, the time will move from 8 a.m. to 8:30 a.m.

For All Providers and Pharmacists

Enoxaparin (Lovenox) for VTE Prophylaxis Order Set

Effective Wednesday, Oct. 14

On **Wednesday, Oct. 14**, a new order set will be released in Epic for placing **enoxaparin** orders for VTE prophylaxis. Epic will provide dose defaults based on the **Creatinine Clearance** (CrCl) selected, as well as the patient's weight. This change aligns with previous recommendations for dosing of **enoxaparin** in patients that are overweight or obese, to help reduce in-hospital venous thromboembolism. Standalone orders for **enoxaparin** will also be removed from **Epic Facility Lists**.

For patients with CrCl GREATER than or EQUAL to 30mL/min, **enoxaparin** orders will apply the following recommended doses by weight:

Weight	Dose
LESS THAN 100kg	enoxaparin 40mg daily
100 to 139kg	enoxaparin 30mg every 12 hours
GREATER THAN or EQUAL to 140kg	enoxaparin 40mg every 12 hours



Planned Downtimes and Maintenance

For HMW

IT System Maintenance - Keep Your Devices On

HMW: Tuesday, Oct. 13, 5 p.m. - Wednesday, Oct. 14, 4 a.m.

IT system maintenance will take place for HMW (except MOB 1 and 2) on **Tuesday, Oct. 13, 5 p.m.** – **Wednesday, Oct. 14, 4 a.m.** Everyone will lose network connection to all business systems and medical devices **for about three minutes** during this timeframe, but devices should reconnect automatically. If your devices don't reconnect, please reboot.

This interruption includes systems and devices like Vocera badges, Zebra smartphones with Rover, pneumatic tubes, air conditioning, MRIs, CTs, laptops, WOWs, desktops, printers and more.

To prepare

- Keep your systems and devices turned on and online.
- Save your work often between 5 p.m. Tuesday and 4 a.m. Wednesday.

For issues, contact the IT Help Desk.

LMS	Saturday, Oct. 10, 11 p.m Sunday, Oct. 11, 6 a.m. LMS will not be available due to maintenance.
Rotham (Graphs and Scores)	Monday, Oct. 12, 10 p.m. – 10:30 p.m.
QSight	Tuesday, Oct. 13, 10 p.m. – midnight You may experience intermittent or no access. Follow your department's standard downtime procedures.
LaborWorkx	Thursday, Oct. 15, 11:55 p.m. – Friday, Oct. 16, 5 a.m. LaborWorkx will be unavailable during this time period. Be sure to print any required work/schedule-related items before the downtime. If you have any problems, contact LaborWorkx Support at 832-667-5959 or LaborWorkx@HoustonMethodist.org or the IT Help Desk. Note: Badge Readers will be available during this time, but Quick Badge will not.

Reminders

You can see previous issues of IT Matters and more at it.houstonmethodist.org.

For Everyone

Microsoft Insights - What Does it Say About You?

For All Inpatient Nursing (Except HMSL)

IV Fluid Intake Doesn't Automatically Document in Epic

For HMSL Inpatient Nursing Only

IV Fluid Will Automatically Document in Epic with IV Pump Integration.

Validate Using Pump Rate Verify

For All Cardiologists

Receive In Basket Result of Invasive/Non-Invasive Procedure Reports

For All Inpatient Nurses

New Time Frame Limitation for Lab Specimen Collection Tasks