

# Smart Ribbon Frequently Asked Questions

## What is the Smart Ribbon?

It's a "ribbon" of information that provides real-time, patient-specific cost and risk data regarding medications, labs, radiology and observational status. It aggregates this key information, empowering providers with both clinical costs and human costs – or risks – to the patient at the point of care. It automatically appears and hovers over your Epic session when you select a patient from your Patient List. It's designed to help you balance clinical efficacy with the safest, cost-effective treatments.



## What displays on the Smart Ribbon?

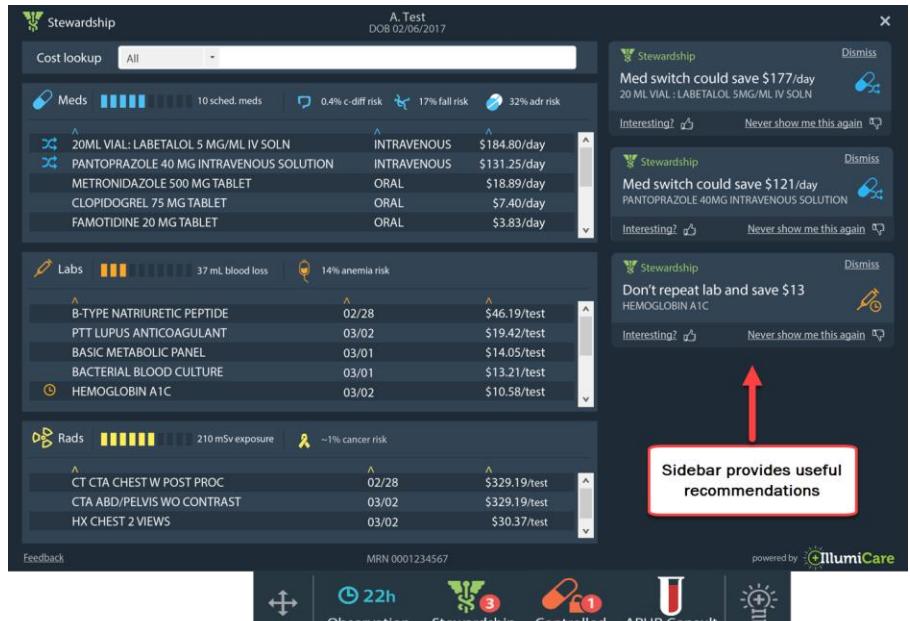
### Observation Status

- The observation timer shows the current time a patient has been in observation status, based upon the provider's order
- After 24 hours, the timer turns red to indicate the patient is nearing the two-midnight rule



### Stewardship Data

- Cost Lookup Feature**
  - Free-text lookup for wholesale costs of meds, labs and radiology studies
  - Search tip:** Spell out complete order name. You can't use order synonyms
  - Note:** At this time, national average wholesale supply acquisition costs, not charges or what patients will pay, display for meds, labs and radiology exams
- Meds**
  - Summary of **active, scheduled medications** for current admission and **national average wholesale supply acquisition cost per day**; only displays scheduled meds, not PRN meds or vitamins
  - Polypharmacy (multiple drug), fall and C. diff risk based on scheduled medications:
    - Polypharmacy risk:** Considers number of **active scheduled medications** for a patient and calculates risk of an adverse drug reaction
    - Fall risk:** Generated based on **intake of scheduled sedatives and opioids for patients age 65 and greater**. PRN meds not included
    - C. diff risk:** Calculates relative risk of C. diff for each **current scheduled medication** and aggregates into a total attributable risk based on patient's current medications. Considers specific risk for each antibiotic/protein pump inhibitor as well as compounding effect of those concurrently prescribed
- Labs**
  - Summary of all labs from current admission with a **final result** and national average wholesale cost



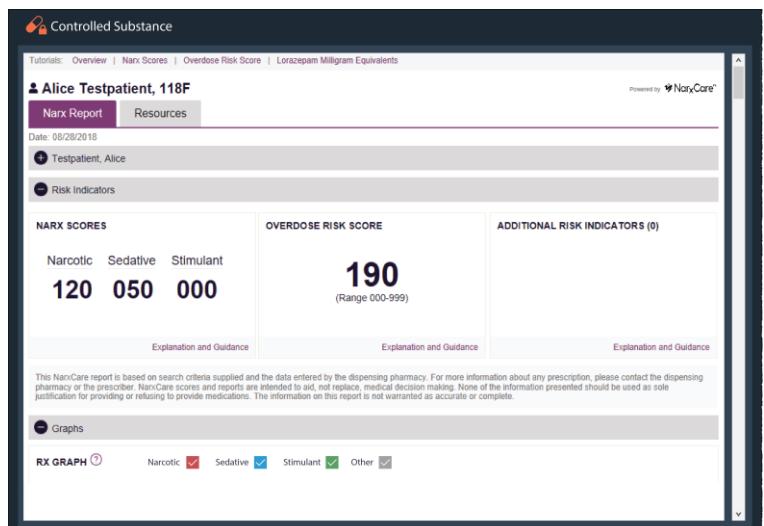
# Smart Ribbon Frequently Asked Questions



- Displays total phlebotomy blood loss during current admission, based on average amount of blood drawn for each test ordered
- **Anemia risk:** Probability of hospital-acquired anemia based on amount of phlebotomy blood loss; doesn't predict drop in hemoglobin or account for case complexity
- **Rads**
  - Summary of all radiology studies from current admission with a **final result** and national average wholesale supply acquisition cost

## Controlled Substance Data

- Displays Prescription Drug Monitoring Program (PDMP) data, including Narx scores and overdose risk score



## ARUP Consult Tool

- Web-based diagnostic reference including nearly 300 disease topics broken down by diagnostic and clinical background information, pharmacogenetics, screening and monitoring suggestions, algorithms, related topics and relevant references

## What if I don't like where the Smart Ribbon pops up? Can I move it?

Yes. You can drag the Smart Ribbon anywhere, and it remembers the last place you positioned it next time you log in to Epic.

## Why isn't the Smart Ribbon showing certain information for my patient?

Patients must have scheduled medications or resulted diagnostic tests for information to display. This data is real-time and should populate once a **final result** is obtained for a diagnostic test or a medication order is signed and verified by pharmacy.

## What causes the Smart Ribbon to display? How can I minimize/recall it?

The Smart Ribbon automatically displays when you access an admitted patient's chart. To prevent it from appearing for future patients, click the light bulb icon and select **Minimize** or **Sleep** as desired. To recall the Smart Ribbon, click the Smart Ribbon icon from your task bar.

## What if I need help or want more information?

- For technical assistance, contact the IT Physician's Help Desk at 832.667.5555.
- To learn more, click the light bulb icon and select **Tutorial** to view the Smart Ribbon manual.